

Trello tasks (20 points)	
<u>Team Wolves - Healthcare Services in Carrollton Trello</u>	
Creating Survey (15 points)	
Create a survey for me to understand users of a website that I have to build to provide healthcare information in Carrollton GA only to people of ages 18-70 so that I can create user persona and user need statements.	
https://www.surveymonkey.com/r/82SZBHM	
Interview users	
Age of the individual	25
Gender of the individual	female
Interview questions and answers (insert more rows below if you have more than 5 questions) (30)	
When you need healthcare information in Carrollton, GA, what do you usually do first?	Look up best providers in for whatever I need, nephrologist, for example.
What has been your biggest frustration when trying to find healthcare services or information locally?	Finding one that has good reviews and it available in a good timeframe.
What makes you trust a healthcare facility?	Good reviews, and common partners with hospitals.
What device do you usually use to look up healthcare information?	My phone most of the time.
If a website existed specifically for healthcare in Carrollton, GA, what would you want to include?	Appointment Booking, Insurance Filtering, telehealth support/info, and most importantly, cost transparency.
User Need Statements (list 5 statements) (20)	
Carrollton residents need an easy way to find doctors and clinics because searching multiple websites is confusing and takes a long time.	
Carrollton residents need clear information about which providers accept their insurance and approximate costs.	
Carrollton residents need information that is easy to access regardless of device type since they are often on the go and using smaller devices when looking up this information.	
Carrollton residents need simple guidance on which facility they should be visiting based off what complications they are experiencing because they are unsure which is appropriate in life/non-life threatening situations.	
Carrollton residents need information that is credible and locally relevant because they are tired of searching through hundreds of irrelevant practices.	