

# Kevin Conti

Senior Software Developer / Tech Lead | AI/ML Engineering

## CONTACT

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## LOCATION

<b>Address</b>	2621 Rail Spur
<b>Postal Code &amp; City</b>	35566 Odessa
<b>Region</b>	Florida

## PROFESSIONAL SKILLS SUMMARY

- AI/ML Engineering** (Advanced): LangChain, LangFuse, Arize Phoenix, RAG (Retrieval Augmented Generation), Prompt Engineering, Evals & Evaluation Frameworks, OpenTelemetry, Rapid Prototyping, Foundation Models (Claude/OpenAI/Gemini)
- Backend & Cloud Development** (Advanced): C#, .NET Framework 4.8, .NET Core, Python, Elixir, Azure, OAuth 2.0, Node.js
- Frontend Development** (Advanced): JavaScript, TypeScript, Svelte / SvelteKit, React, HTML, CSS, Storybook
- Leadership & Process** (Experienced): Technical Leadership, Team Management, Cross-functional Collaboration, Developer Experience, Eval-Driven Development

## WORK EXPERIENCE

2022-07-25 TO PRESENT

### Senior Software Developer / Tech Lead at SoftPro

Leading development teams through cloud modernization and AI initiatives at real estate software leader.

- Built AI-powered community search tool POC for parent company FNF using LangChain, LangFuse, and custom evals.
- Architected OpenTelemetry implementation across 360 Platform, improving observability and error detection capabilities.
- Scaled 360 Platform Team from 1 to 2 teams, reducing developer onboarding time 50% (6-12 months to 3-6 months).
- Established developer preview release process, reducing production error rates through early feedback loops.

2019-01-01 TO 2022-07-01

### Technical Founder at Kevin Conti Enterprises LLC

Founded and operated SaaS holding company, building and scaling multiple profitable software products.

2020-01-01 TO 2021-03-01

### Software Developer at SoftPro

Contributed to authentication modernization for enterprise real estate software.

- Integrated Okta authentication platform across applications, modernizing security and user experience.

2018-06-01 TO 2020-01-01

### Technical Analyst at Credit Suisse

Delivered technical solutions and led teams at Fortune Global 500 investment banking firm.

- Led Amelia AI migration project as Lead Developer, implementing chat-overlay client that increased bot accessibility.
- Built C# middleware service saving an estimated \$2M annually in support and maintenance costs.

## EDUCATION

2025-06-01 TO 2025-07-01

### Maven

- Certification: *AI Evals for Engineers and Project Managers*

2014-06-01 TO 2018-12-01

### University of North Carolina - Wilmington

- Bachelor: *Computer Science*