

## Aquarium Service Plans & Pricing

Aquarium care, personalized for you and your tank

### 1. Choose Your Package\*

#### ☐ FRESHWATER BASIC SERVICE— \$49.99

For Cichlid, Goldfish, and aggressive type systems. Ranging from 1 – 55 gallons.

- 10% water change per visit, customer provides water source
- Clean glass inside and out
- Change filter (filter replacement additional charge)
- Parameter check of Ph, Ni, Temp, Phos
- Annual assessment of tank with recommendations

#### ☐ SALTWATER BASIC SERVICE— \$59.99

For FOWLR tanks, systems with HOB, or canister filter only. Average of \$1 per gallon tank capacity for systems with 15 – 125 gallons. Over 125 gallons billed at Advanced rate.

- 10 – 15% water change per visit
- Clean glass inside and out, as well as wipe down stand
- Siphon gravel with water changes
- Visual equipment inspection of system monthly with recommendations of safety upgrades
- Parameter check of Alk, Ni, Phose, Salinity, and Temp
- Rinse filtration (for HOB/canister replacement not included)
- Annual assessment and review of equipment with replacement options

#### ☐ FRESHWATER ADVANCED SERVICE— \$69.99

For planted tanks, systems with CO2 or sump, and certain species of livestock (ask for details) ranging from 20 – 220 gallons.

- 10 – 15% water change per visit with RO water
- Clean glass inside and out, scrub rocks when needed
- Change filter, service canister or sump with replacement of sock or filter
- Included needed use of carbon, GFO, and zeolite
- Parameter check of Ph, Ni, Alk, Temp, Ammonia, and Phos
- Siphon substrate and clean scrub rock or powerhead
- Annual assessment of tank with equipment upgrade and maintenance

#### ☐ SALTWATER ADVANCED SERVICE— \$79.99

For reef tanks, systems with sumps / skimmer / filter socks. Average of \$1.25 per gallon tank capacity after 220 gallons. 5 – 220 gallons.

- 10 – 20% water change per visit based on frequency and parameters
- Per visit check Ph, Alk, Ni, Phos, Salinity, Temp, and Ammonia, and document (may be done off-site)
- Siphon gravel, scrub rocks when needed, clean powerheads, overflow, and return equipment. Includes general cleaning of sump / canister
- Clean glass inside and out, wipe down lighting and lids each visit
- Replace filter socks each visit, remove algae from scrubber and empty skimmer
- Annual written assessment and review of all equipment with replacement recommendation. Monthly visual assessment with recommendation
- RO top-off brought as needed for ATO at no additional charge

### 2. Select Additional Services

#### ☐ 1. Calcium & Alkalinity Refill

For AUTO DOSING: \$15 per Refill of both

#### ☐ 2. Manual Dosing of Calcium and Alkalinity and trace Elements *(Must be on service plan minimum every 2 weeks)*

Required for all tanks with coral and NO DOSER. Requires additional testing, \$39 monthly \* We use All For Reef

#### ☐ 3. Equipment Deep Clean

Bucket soak with citric acid and various methods of deep cleaning for all of your equipment. Scheduled as a Separate 1-2 hour visit \$49-\$95 depending on number of pieces and time

#### ☐ 4. In Person Visit

We offer a few options for in person services

- First Time consultation: \$29 includes assessment and basic parameter check with detailed recommendations
- Return Visit(not under contract): Billed at \$55/hr per visit for 1 person, \$75/hr for 2 employees. Billed from travel time from Store (Endicott) to location ( no charge for return time) which includes delivery of livestock when possible, Parameter Check, Tank Visual Assessment, Equipment delivery/ installation/ upgrade or replacement ( this visit must be scheduled with no less than 3 days notice for scheduling) and between the hours of 9:30 am and 12:30 pm M/Tu/Th
- Emergency Call: Billed at \$75/hr if less than 3 days notice given, if during normal service hours (9:30-12:30) and \$95/hr if outside of normal service hours(during store hours) and \$125/hr if service between 8 pm and 9 am/services needed at time of call ( Tank Crash/Leak/Severe Tank Trauma) Please do not hesitate to call for fear of cost, we work with you on a case by case basis.
- Phone consultation: We are happy to answer your questions over the phone, for calls that will be over 5 minutes we ask that we have the opportunity to call you back at a time that works for both parties. The Return call will be free for the first 15 minutes, billed at \$15/hr ( if we need more than an hour, we recommend an in home visit
- Vacation services: Billed on a case by case basis, starting at \$25 per visit rate with option TBD upon consultation. VACATION SERVICES must be arranged at least 2 weeks in advance from the first date of service or will be billed as a Return Visit/Emergency Service.
- Consultation: We pride ourselves in offering comprehensive, In-Home consultation services designed to fit your time. We will take all needed measurements, make recommendations and work with your preferred brand and offer our exclusive options by GlassCages™. Billed at \$39/hr billed on the quarter hour, first 15 minutes no charge.

#### ☐ 5. Livestock Home Delivery

- \$29 per visit plus cost of livestock and mileage. You may choose livestock individually for us to deliver from our store. We also provide a monthly livestock subscription available to contracted service account holders only after the first paid billing cycle.
- **Livestock Subscription:** \$49 a month. You can receive upgraded CORAL/ INVERTS and FISH that WE choose/recommend and get your prior approval for at are tail value of \$59-\$149. The stock we offer on this does not include all store stock. You may request, we offer no guarantee on availability. You can stack up to 2months in a row for a larger value item we recommend/offer, up to 3 times per annual billing cycle.

### 3. Provide Additional Info\*

Tank Size: *(gallons)\**



Filter Type:\*

Testing Needs:\*

Livestock:\*

Name:\*

Email:\*

Phone:\*

Any Additional Notes:

Submit Your Inquiry



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