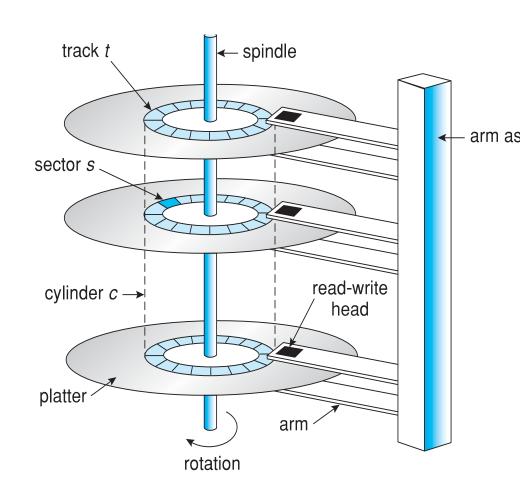
## 10.1 Overview of Mass Storage Structure

- Magnetic disks provide bulk of secondary storage for modern computers
  - Drives rotate at 60 to 250 cycles per second (16 to 4 ms)
  - Positioning time = seek time + rotational latency
    - Seek time: Time to move disk arm to desired cylinder
    - Rotational latency: Time for desired sector to rotate to the disk head
  - Transfer rate is rate at which data flow between drive and computer
  - Head crash results from disk head making contact with the disk surface -- That's bad
- Disks can be fixed or removable



Moving-head Disk Mechanism

## Hard Disks

- Platters range from .85" to 14" (historically)
  - Commonly 3.5", 2.5", and 1.8"
- Today, they may reach 16TB of storage per drive
- Performance
  - Transfer Rate theoretical 6 Gb/sec
    - Effective Transfer Rate real 1Gb/sec
  - Average seek time measured or calculated based on 1/3 of tracks
    - Ranges from 3ms to 12ms 9ms common for desktop drives
  - Rotational Latency based on spindle speed
    - 1 / (RPM / 60) = 60 / RPM
    - Average latency = ½ latency

Spindle [rpm]	Average latency [ms]
4200	7.14
5400	5.56
7200	4.17
10000	3
15000	2

(From Wikipedia)

### Hard Disk Performance

- Access Latency = Average access time = average seek time + average rotational latency
  - For fastest disk 3ms + 2ms = 5ms
  - For a typical desktop 9ms + 5.56ms = 14.56ms
- Average I/O time = average access time + (amount to transfer / transfer rate) + controller overhead
- Example: to transfer a 4KB block on a 7200 RPM disk with a 5ms average seek time, 1Gb/sec transfer rate with a 0.1ms controller overhead =
  - 5ms + 4.17ms + 0.1ms + transfer time =
  - Transfer time = 4KB / 1Gb/s \* 8Gb / GB \* 1GB / 1024<sup>2</sup>KB = 32 / (1024<sup>2</sup>) = 0.031 ms
  - Average I/O time for 4KB block = 9.27ms + .031ms = 9.301ms

### Solid-State Disks

- Nonvolatile memory used like a hard drive
  - Many technology variations, e.g. NOR flash, NAND flash, etc.
  - Becoming more commonly used than hard disks for laptops and mobile devices
- Can be more reliable than HDDs
- More expensive per MB
- Maybe have shorter life span
  - Due to limited number of writes on flash disks.
- Less capacity
- No moving parts, so no seek time or rotational latency 

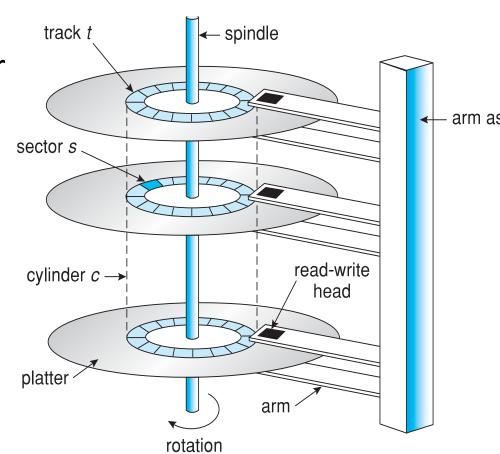
   much faster
  - Busses can be too slow -> connect directly to PCI for example

## Magnetic Tape

- An early secondary-storage medium
  - Evolved from open spools to cartridges
- Kept in spool and wound or rewound past read-write head
- Relatively permanent and holds large quantities of data
  - 200GB to 1.5TB typical storage
- Access time slow
  - Random access ~1000 times slower than disk
- Once data under head, transfer rates comparable to disk
  - 140MB/sec and greater
- Mainly used for backup, storage of infrequently-used data or transfer medium between systems

## 10.2 Disk Structure

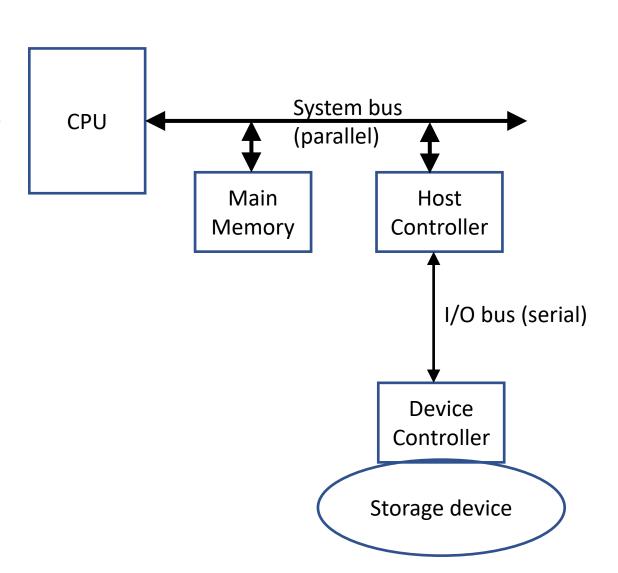
- Disk drives are addressed as large 1dimensional arrays of logical blocks, where the logical block is the smallest unit of transfer
  - Low-level formatting creates logical blocks on physical media
- The 1-dimensional array of logical blocks is mapped into the sectors of the disk sequentially
  - Sector 0 is the first sector of the first track on the outermost cylinder
  - Mapping proceeds in order through that track, then the rest of the tracks in that cylinder, and then through the rest of the cylinders from outermost to innermost
  - Logical to physical address translation involves
    - Skipping the bad sectors
    - Non-constant # of sectors per track (outer tracks may have more sectors than inner tracks)



### 10.3 Disk Attachment

#### **Host-attached storage:**

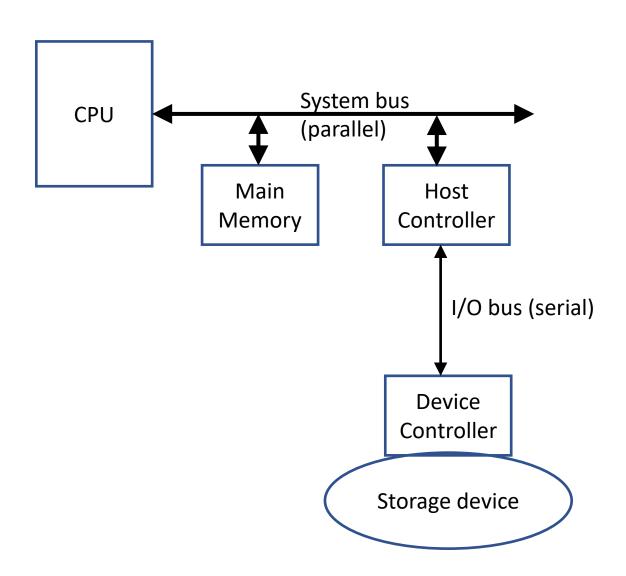
- Accessed through I/O ports on I/O busses.
- The storage I/O bus is attached to the system bus via a hardware controller, the host controller. The disk is attached to a device controller, which is connected to a port on the I/O bus.
- The I/O commands that initiate data transfers to a host-attached storage device are reads and writes of logical blocks directed to storage units (e.g. hard disks) addressed on ports/channels on the bus.
- SCSI (Small Computer System Interface) is an I/O bus:
  - Up to 16 device controllers on one cable
  - Each target (device controller) can have up to 8 logical units (i.e. disks) attached.
  - SCSI initiator requests operation and SCSI targets perform tasks
  - Initiator sends one-byte operation code followed by five or more bytes containing command-specific parameters.
  - Target performs command and returns a status byte.



## Disk Attachment – cont.

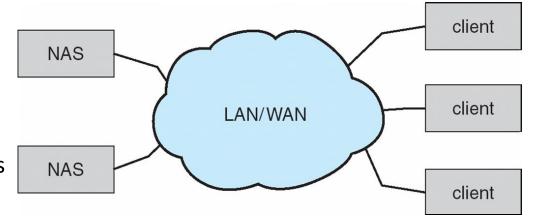
### **Host-attached storage – cont.**

- ATA (Advanced Technology Attachment), SATA (Serial ATA) and ATAPI (ATA Packet Interface) are other examples of local attachment buses.
  - Host controller does not do much, just an electrical interface.
  - Host's device driver has to compose and send all the commands
- IDE (Integrated Drive Electronics) is capable of connecting to drives that support any of the three protocols but has the software drivers running within the IDE controller chip.
  - Host driver does not need to send low level ATA commands.
- Fiber Channel, USB, Firewire, etc.



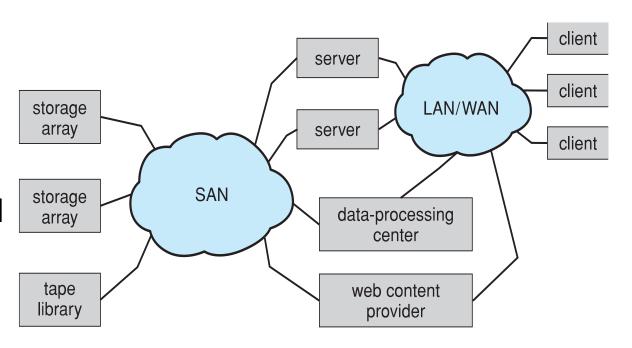
#### **Network-attached storage:**

- Network-attached storage (NAS) is storage made available over a network rather than over a local connection (such as a bus)
  - Remotely attaching to file systems
- Implemented via remote procedure calls (RPCs) between host and storage over typically TCP or UDP on IP network.
- Examples:
  - NFS (Unix) and CIFS (Windows) are common protocols
  - iSCSI protocol uses IP network (rather than SCSI cables) to carry the SCSI protocol → Thus hosts can treat the remote storage as if it was directly attached.
- Usually slower and less efficient than hostattached storage.
- Storage traffic competes with client-server traffic over the local area network.



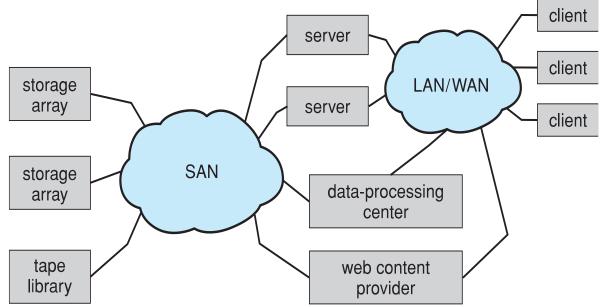
### **Storage Area Network:**

- Common in large storage environments (e.g. data centers, large database servers, etc.)
- Multiple hosts and multiple storage arrays are connected via a storage area network.
- A storage array has controller(s) and provides features to the attached host(s)
  - Multiple ports for connecting to the array
  - Memory, controlling software (sometimes NVRAM, etc)
  - A few to thousands of disks
  - RAID, hot spares, hot swap (discussed later)



### **Storage Area Network (cont.):**

- Provisioning makes storage available from specific arrays to specific hosts/servers:
  - Easy to add or remove storage: Add new host and allocate it storage
- **Transmission** is over low-latency communication channels:
- FC (Fiber Channel) is high-speed serial storage I/O architecture:
  - Can be switched fabric with 24-bit address space – the basis of storage area networks (SANs) in which many hosts attach to many storage units
  - Can alternatively use an arbitrated loop (FC-AL) configuration with a maximum of 126 storage devices.
- Infiniband is another popular SAN protocol.



## 10.4 Disk Scheduling

- The operating system is responsible for using hardware efficiently

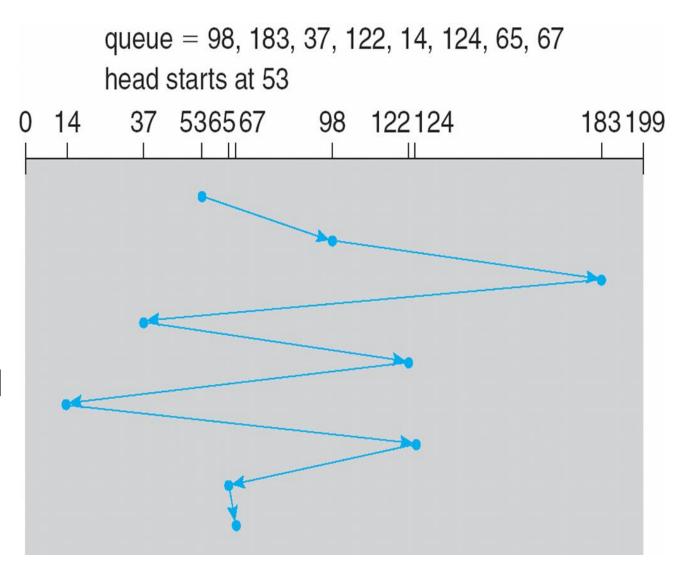
   for the disk drives, this means having a fast access time and disk
   bandwidth
- Minimize seek time
- Seek time ≈ seek distance
- Disk bandwidth is the total number of bytes transferred, divided by the total time between the first request for service and the completion of the last transfer

# Disk Scheduling - cont.

- There are many sources of disk I/O request
  - OS
  - System processes
  - Users processes
- To access a disk, an I/O request to the driver is made and it includes:
  - Input or output mode
  - Disk address
  - Memory address
  - Number of blocks to transfer
- OS maintains queue of requests, per disk or device
  - Note that drive controllers have limited buffers → can manage a finite sized queue of I/O requests (of varying "depths")
  - Idle disk can immediately work on I/O request
  - Busy disk means work must be queued
    - Optimization algorithms only make sense when a queue exists
    - The analysis is true for one or many platters

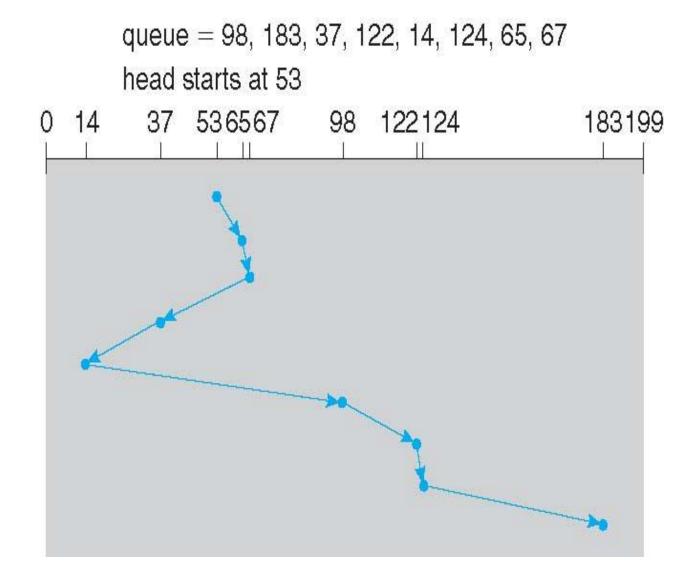
### **FCFS**

- Requests are indicated by the requested cylinder number.
- As the name First Come First Serve implies, requests at the head of queue are served first.
- Illustration shows total head movement of 640 cylinders



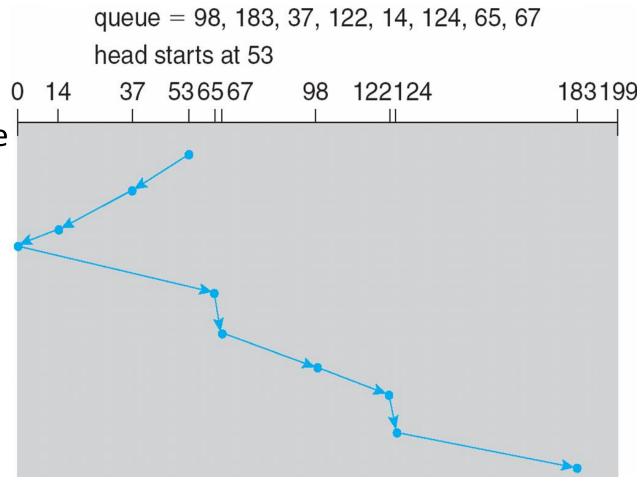
### SSTF

- Shortest Seek Time First
   selects the request with the
   minimum seek time from the
   current head position
- SSTF scheduling is a form of SJF (Shortest Job First) scheduling; may cause starvation of some requests
- Illustration shows total head movement of 236 cylinders



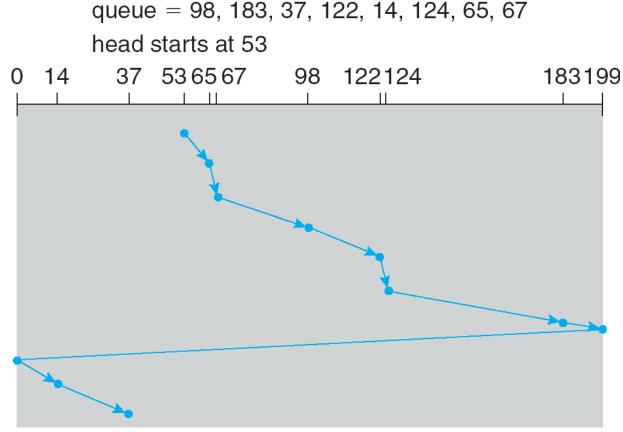
### **SCAN**

- The disk arm starts at one end of the disk and moves toward the other end (i.e. in one direction), servicing requests until it gets to the other end of the disk, where the head movement is reversed and servicing continues.
- SCAN algorithm Sometimes called the elevator algorithm
- Illustration shows total head movement of 236 cylinders
- But note that if requests are uniformly dense, requests for cylinders at either ends of disk wait the longest



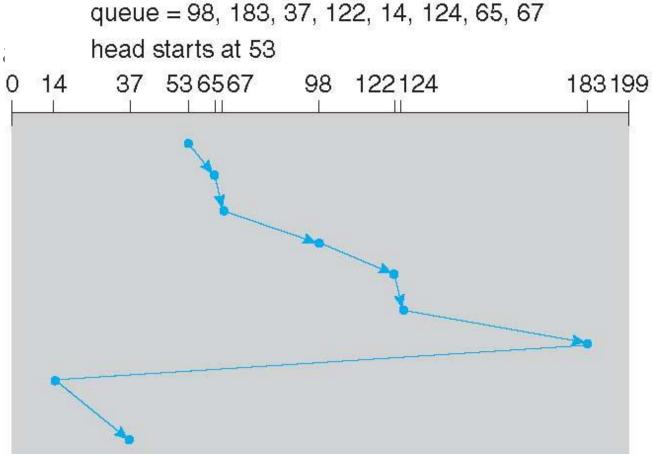
### C-SCAN

- Provides a more uniform wait time than SCAN
- The head moves from one end of the disk to the other, servicing requests as it goes
  - When it reaches the other end, however, it immediately returns to the beginning of the disk, without servicing any requests on the return trip
- Treats the cylinders as a circular list that wraps around from the last cylinder to the first one
- Total number of cylinders? (199-53) + (37-0) = 183
  - Note that the return-to-beginning trip relatively much quicker and is ignored.



### C-LOOK

- LOOK a version of SCAN, C-LOOK version of C-SCAN
- Arm only goes as far as the last request in each direction, then reverses direction immediately, without first going all the way to the end of the disk
- Total number of cylinders? (183-53) + (37-14) = 153

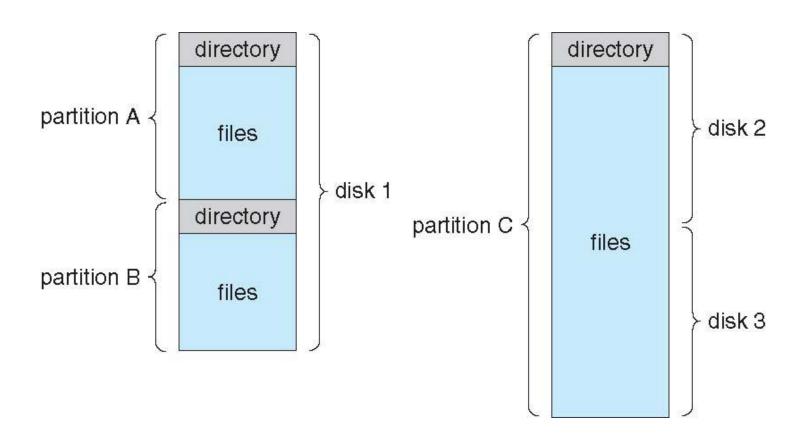


## Disk Structure and file systems

- Disk can be subdivided into partitions
  - Partitions also known as minidisks, slices
- Disks or partitions can be RAID protected against failure
  - RAID, redundant array of independent disks improve reliability and performance.
- Disk or partition can be used:
  - raw without a file system, or
  - formatted with a file system
- A partition containing (i.e. formatted with) a file system is known as a volume
- Each volume containing file system also tracks that file system's info in device directory or volume table of contents
  - Root dentry in Linux

# A Typical File-system Organization

Linux allows
 volumes (not
 partitions) to span
 multiple disks
 using the Logical
 volume
 management tool
 (LVM).



# File-System Structure (from Ch. 12-1)

- File system resides on secondary storage (disks, flash memory, etc.)
  - Provides user interface to storage defines:
    - A directory structure
    - File attributes (where data blocks reside, access rights, etc.)
    - Operations that may be performed on files.
  - Maps logical filesystem view to physical media (disk, flash, network, etc.)

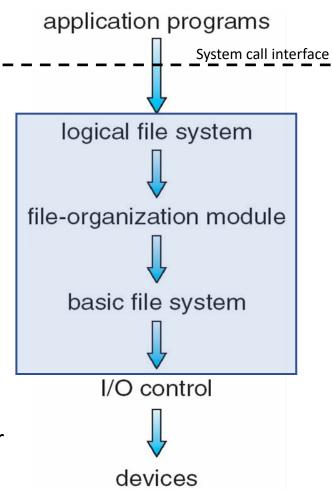
#### File

- Logical storage unit
- Physically, a collection of related information (data may be scattered across multiple non-contiguous blocks)
- I/O transfers performed in blocks. A block is one or more sectors. A sector is 32 to 4096 bytes (usually 512 bytes)
- File control block object containing information about a file (inode in Linux)

# Layered File System

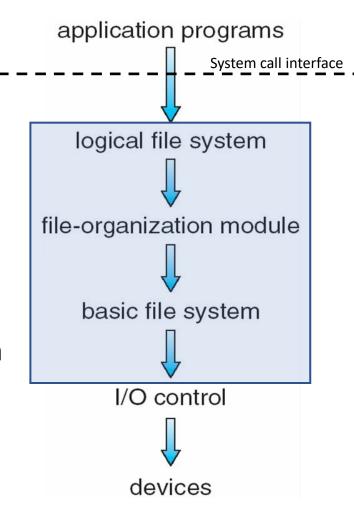
- The filesystem is implemented using a hierarchical (layered) design

   every layer uses services provided by lower layer and provides services to the layer above it.
- The I/O control layer consists of device drivers, including their interrupt handlers.
  - Translates high level commands such as "read drive1, cylinder 72, track 2, sector 10, into memory location 1060" into lower memory-mapped register reads/writes into the device controller hardware.
  - Register writes/reads contain specific commands/status to the hardware controller.
- Basic file system translates commands such as "retrieve block 123" to device driver commands.
  - It may deal with different types of device drivers e.g. disk drivers, flash drivers, etc.
  - Abstracts the secondary storage as a linear set of physical blocks.
  - Marks defective blocks and either avoids using them or tells the controller (H/W) to avoid using them.
  - Manages memory buffers and caches (allocation, freeing, replacement)
    - Buffers hold data in transit
    - · Caches hold frequently used data



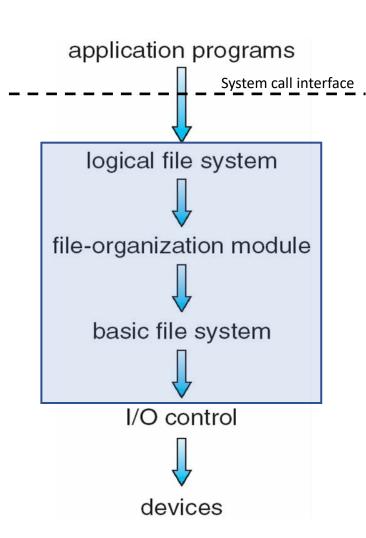
# Layered File System – cont.

- File organization module understands files, logical blocks (or records), and physical blocks/records
  - Abstracts a file as a contiguous set of logical blocks
  - Translates a file's logical block # to physical block #.
     Physical blocks may not be allocated in a contiguous manner.
  - Manages free storage space, i.e. disk allocation
- Logical file system manages metadata information
  - Translates file name into file number, file handle, location by maintaining file control blocks (inodes in UNIX)
  - Directory management
  - Protection (inodes include info about ownerships and permissions)



# Layered File System – cont.

- Layering reduces complexity and eases debugging but adds overhead and can decrease performance.
- An operating system may implement many file systems, sometimes many within an operating system, each with its own format.
  - CD-ROM (ISO 9660), Floppy, DVD, Blu-ray.
  - Windows has FAT, FAT32, NTFS
  - Unix has UFS (based on Berkeley's FFS), NFS
  - Linux has more than 40 types, with extended file system ext3, ext4 and NFS leading.
  - GoogleFS (for massive cloud storage arrays/networks)
  - New ones still arriving ZFS, FUSE (user-mode filesystem)



# Types of File Systems

- We mostly talk of general-purpose file systems
  - e.g. UFS or ext4 in Linux
- But systems may frequently have file systems, some general- and some special- purpose
  - e.g. proc and dev filesystems in Linux (mounted at /proc and /dev)

# 11.1 File Concept

- A unit of storage with some abstraction:
  - Separate blocks of bytes on different tracks/sectors
- ABSTRACTED AS contiguou
  - contiguous chunk of bytes

- Underlying storage may be:
  - A hard disk, magnetic tape, etc.
  - A network storage device
- A file may also be virtual
  - A Unix pipe
  - A virtual filesystem, that complies with the file system interface APIs, e.g. nodes in:
    - /proc
    - /sys
    - /dev
- File extensions/types refer to the format of data stored within files and is user (not OS) defined, e.g. text files, executable file, images, etc.
  - Thus not a topic of discussion in this course.

## 11.1.1 File Attributes

- Name only information kept in human-readable form (an ascii string)
- Identifier unique tag (number) identifies file within file system
- **Type** needed for systems that support different types
- **Location** pointer to a device and the location of the file within the device
- Size current file size (in bytes or blocks), and max allowed size.
- User identification and Protection controls who can do reading, writing, executing
- Time and date data for usage monitoring
- Many variations, including extended file attributes such as character encoding and file checksum
- Information about files are kept in the directory structure, on the same secondary storage
  - Typically a table of "file name file ID" entries.
  - Used to access additional file information (may be in excess of 1 kB per file)

# 11.1.2 File Operations

Despite that most OSes are written in C, a file is implemented as an object (as in C++). Thus it has data and operations that manipulate that data:

- **Create** in most systems, this takes place within the open() operation. It involves adding an entry in the directory structure and also allocating storage space for the file on secondary storage.
- $Open(F_i)$  create or open an existing file. Search the directory structure on disk for entry  $F_i$ , and move the content of entry to memory.
- Write at write pointer location (then increment the pointer)
- Read at read pointer location (then increment the pointer)
- **Seek** Reposition within file
  - Usually write pointer and read pointer are unified into a file position pointer that is manipulated by seek
- Delete
- Truncate
- Close  $(F_i)$  move the content of entry  $F_i$  in memory to disk

## File operations – cont.

- Other basic operations include:
  - Renaming a file,
  - Determining the status of a file, such as the file's length, or
  - Setting file attributes such as the file's owner.
- Complex operations may be constructed by combining the basic operations.
  - e.g. copying a file may involve creation of destination file, opening of source file and reading data from source file and writing it to destination file.
- Most commonly, when open () is invoked, the system adds an entry in the open-file table and returns an index to that entry.
  - The entry may contain a pointer to the file data structure (file object).
  - The index can be used thereafter for subsequent file operations makes the file data easy to locate.

## File operations – cont.

- The system-wide open-file table
  - Stores process independent information (or a pointer to that information) such as file location on disk, size, etc.
  - It also contains a File-open count (per entry) to keep track of number of times a file is open. This allows removing its entry from the open-file table when last process closes it.
- There exists a per-process open-file table storing process dependent information such as:
  - Access rights e.g. if the file is open for read, then the per-process information indicates a read-only access right.
  - File position pointer.
  - It must also contain a pointer to the file's entry in the system-wide open-file table.
- When another process opens the same file, it uses the existing system-wide open-file entry and the file-open count is incremented by 1.

# Open File Locking

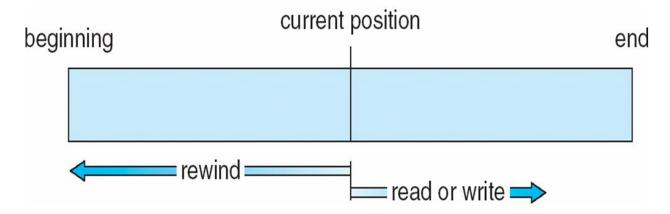
- Provided by some operating systems and file systems
  - Similar to reader-writer locks
    - Shared lock similar to reader lock several processes can acquire concurrently for reading
    - Exclusive lock similar to writer lock
  - Some Oses may only support exclusive locks.
- Mandatory or advisory:
  - Mandatory (Windows) access is denied depending on locks held and requested
  - Advisory (Unix)— system allows access to files, and the processes (not the system)
    must ensure they acquire the appropriate locks before operating on the file, e.g. if a
    file has an exclusive lock, the system allows any process to write to the file, but the
    process must prevent itself from doing so, till it acquires the lock and then write to
    the file.

```
int flock(int fd, int operation); // operation=LOCK_EX, //LOCK_SH or LOCK_\overline{UN}
```

Care must be taken to avoid deadlocks.

### 11.2 Access Methods

- Sequential Access
  - Modeled after tape storage
  - Reads and writes operate on current file position pointer, e.g. read\_next()
  - Seek can move the file position pointer relative to current position (in some systems) or relative to the beginning of the file (in other systems).
    - In Linux and c standard library, an offset parameter is passed to seek () along with another parameter indicating whether to measure from start, end or current file position.



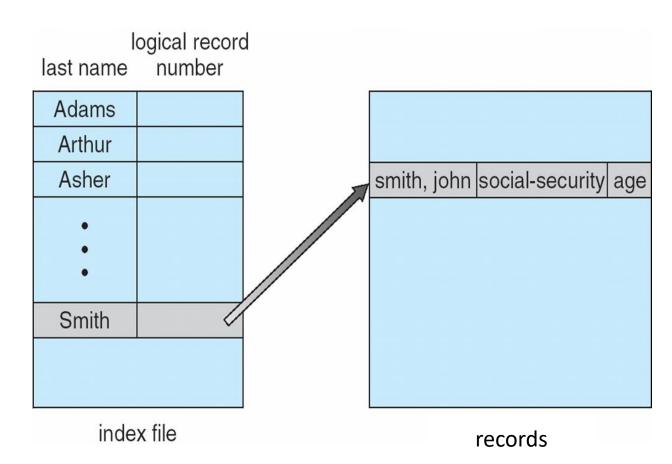
## Access Methods – cont.

- Direct Access
  - Modeled after hard disk drivers
  - File operation allow access to any record (= block) within the file, e.g. read(n).
  - Access uses logical block numbers (=relative = block number within the file, block 0 being the first) and the system will translate the logical block number to a physical block number on the storage disk/tape.
  - Sequential access may be implemented (or simulated) using direct access, and vise versa if seek is allowed.

## Access Methods – cont.

#### Indexed files

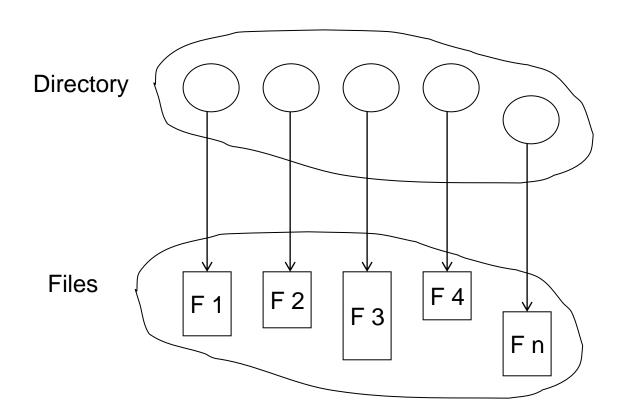
- Built on top of random access files.
- A file is divided into records (instead of raw bytes).
- Each entry in the index contains a key (e.g. last name) and the corresponding logical record number where the record is stored.
- Entries are sorted by the key.
- Finding an entry using its key (e.g. last name) thus involves a binary search within the index to obtain the logical record number, followed by a random access of the record.
- e.g. IBM's Indexed Sequential Access Method (ISAM)
- e.g. Vendor management systems (VMS) relative and indexed files.



## 11.3 Directory Structure

### **Directory Structure:**

- A collection of nodes containing information about all files
  - Both the directory structure and the files reside on disk



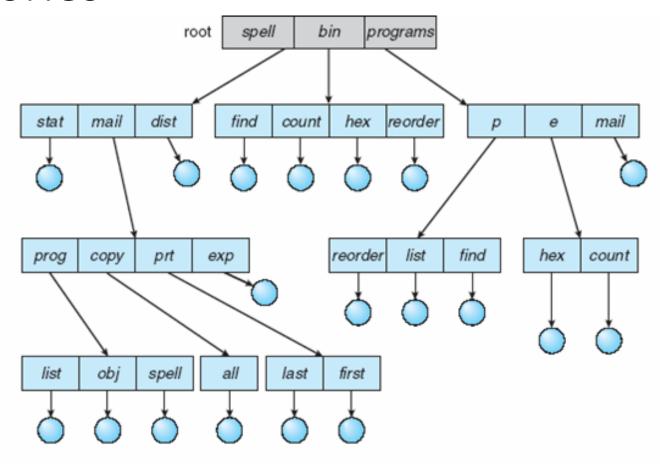
# Operations Performed on Directory

- Search for a file
- Create a file
- Delete a file
- List a directory
- Rename a file
- Traverse the file system

#### Tree-Structured Directories

- Efficient searching
- Grouping Capability
- Absolute or relative path names may be used
- Current directory (working directory)

```
>cd /spell/mail/prog
>ls
(lists files in the current
directory)
```



#### Tree-Structured Directories – cont.

Delete a file

rm <file-name>

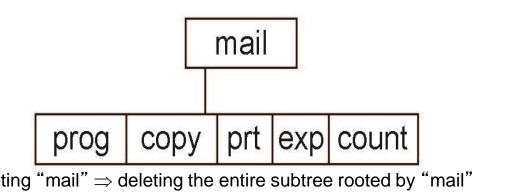
• Creating a new subdirectory is done in current directory or use absolute path prog | prog

mkdir <dir-name>

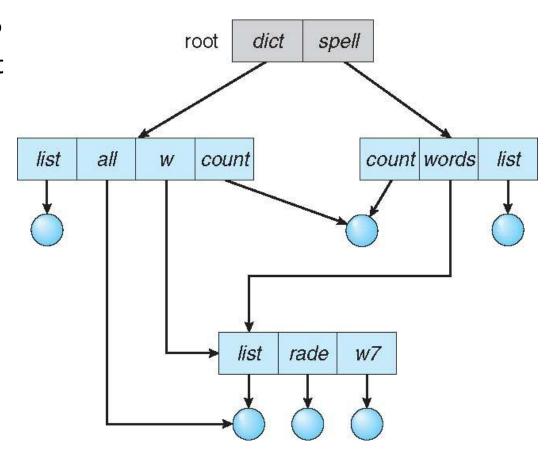
Example: if in current directory /mail

mkdir count

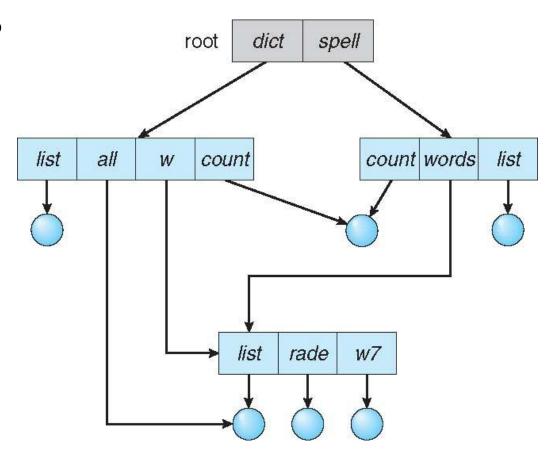
creates a directory in /mail/count



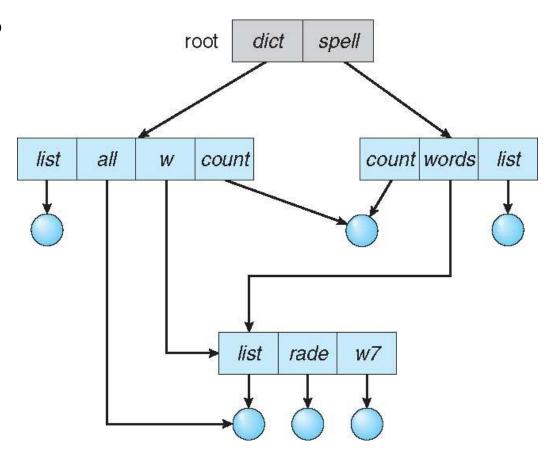
- A file may be shared amongst two different directories → has two absolute names (aliases). Same can be true for a directory.
- More flexibility but more complex
- Multiple ways to implement this feature: When creating a new file, a file descriptor object is created (aka inode in Unix) and also a pointer to that descriptor, known as a hard link is created → sharing of a file amongst multiple directories may be implemented by:
  - Creating other hard links inside the other directories.
  - Creating symbolic links inside other directories. A symbolic link is another file (but with a special flag) that merely contains the absolute name of the file it is pointing to.
  - Fully duplicating the file content inside the other directories reads may be performed from any of the locations, but writes must be done to all locations, to maintain consistency.



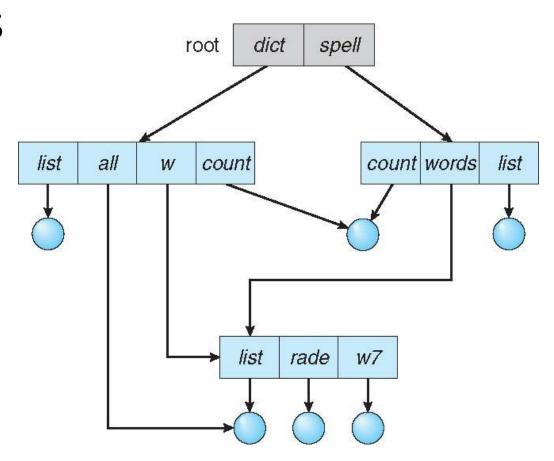
- Challenges If the filesystem is trying to copy a directory, it must be careful to copy the file only once (for the cases of hard or symbolic links).
- Another challenge is how to delete
   a file one approach is to delete the
   file when the user deletes one of its
   hard links:
  - For remaining symbolic links → no issue, the link is pointing to an invalid filename → handled just like any other attempt to access an illegal filename. In Unix and Windows, symbolic links are left and not deleted when the file they point to is deleted.
  - For remaining hard links → it is a dangling pointer to disk blocks that are now deleted. Those blocks may have been reassigned to another file after the deletion → a bigger issue.



- Another approach is to only delete the file when all its links are deleted:
  - Unix inodes keep a reference count of all the hard links and only deletes the inode when the count reaches zero.
  - The file descriptor may keep track of the links using a backpointer to each one of them → Variable-sized file descriptors → may sometimes be a problem
  - Backpointers using a daisy chain organization (like a doubly linked list)



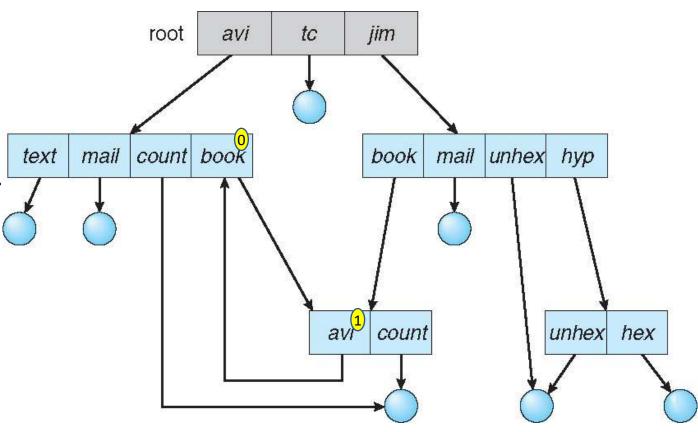
- How do we guarantee no cycles?
  - Allow only links to file not subdirectories
  - Every time a new link is added use a cycle detection algorithm to determine whether it is OK
- In Unix, hard links cannot point to a directory (avoids cycles), and it also cannot span file systems or partitions.
   Conversely, symbolic links can do both, including a network file.



#### General Graph Directory

#### Garbage collection

- It is possible for a node to be unreachable without having a reference count of 0, e.g.:
  - Delete /avi/book.
  - Node 0 (yellow) remains since /jim/book/avi is still referencing it.
  - Then delete /jim/book/avi.
  - Now, we are left with nodes 0 and 1 (depicted by yellow circles) with a ref count of 1 but both unreachable.
- Garbage collection involves traversing the entire file system, marking everything that can be accessed. Then, a second pass collects everything that is not marked onto a list of free space.
  - Very time consuming → renders general graph directories unpopular

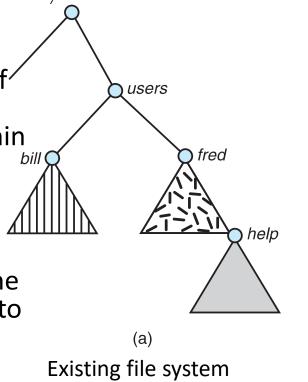


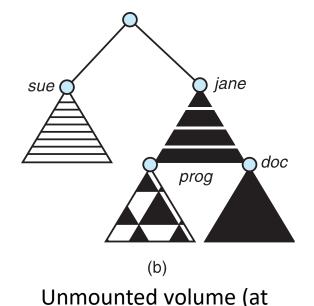
## 11.4 File System Mounting

 A file system must be mounted before it can be accessed

> If the directory structure is built out of multiple volumes, they must be mounted to make them available within the file-system name space.

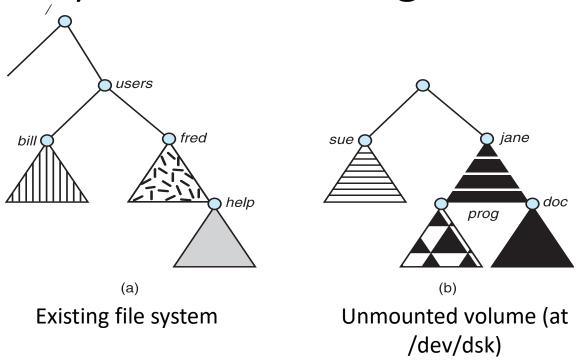
- OS is given:
  - A device (by name)
  - A mount point the location within the file structure where the file system is to be attached (usually an empty directory)
  - A filesystem type (although some systems can detect that on their own)
- OS asks the device driver to read the device directory and verifies it has the expected format.

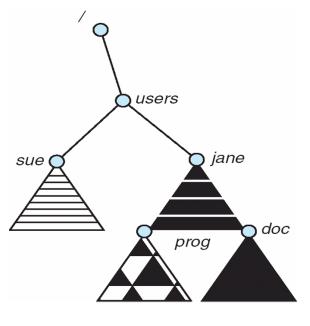




/dev/dsk)

## File System Mounting – Example

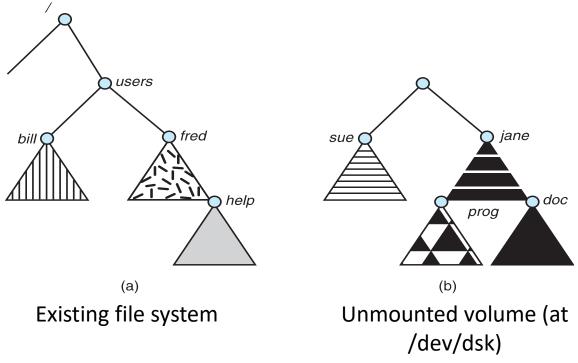


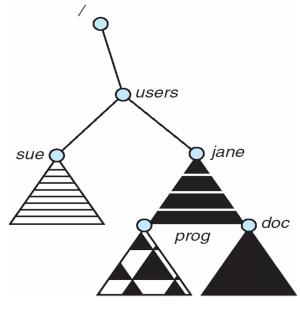


After the mount

- Systems may allow mounting over a non-empty directory:
  - If they do, they may obscure old directory, and bring back after unmounting.
- A volume may be allowed to mount multiple times (to multiple directories).

## File System Mounting – Example



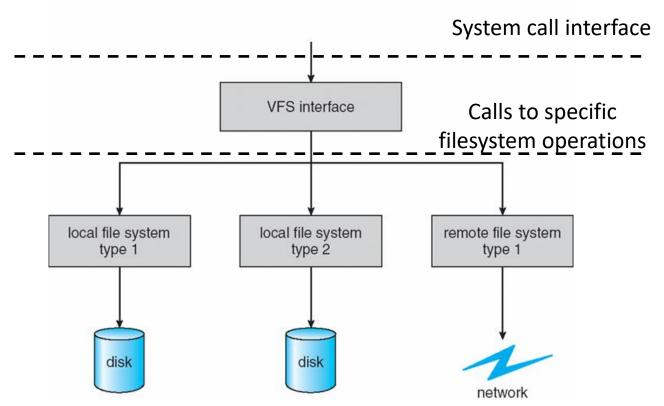


After the mount

- Automatic vs manual mounting:
  - Mac OS X automatically mounts a new disk device that it encounters into /volumes/filesystem\_name)
  - In other Unix systems, the mount commands are explicit. A system configuration file contains a list of devices and mount points for automatic mounting at boot time, but other mounts may be executed manually.

# Virtual File Systems

- Virtual File Systems (VFS) on Unix provide an object-oriented way of implementing file systems
  - Allows very dissimilar file-system types to be implemented within the same structure, including network file systems, such as NFS.
- VFS allows the same system call interface (the API) to be used for different types of file systems
  - Separates file-system generic operations from implementation details
    - Implementation can be one of many file systems types, or network file system
    - Then dispatches operation to appropriate file system implementation routines



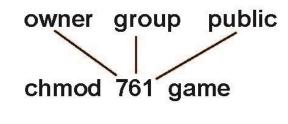
#### 11.6 Protection

- File owner/creator should be able to control:
  - what can be done
  - by whom
- Types of access
  - Read
  - Write
  - Execute
  - Append
  - Delete
  - List

#### Access Lists and Groups

- Mode of access: read, write, execute
- Three classes of users on Unix / Linux

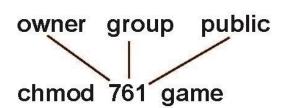
			RWX
a) <b>owner access</b>	7	$\Rightarrow$	111
			RWX
b) group access	6	$\Rightarrow$	110
			RWX
c) <b>public access</b>	1	$\Rightarrow$	001



- Ask manager to create a group (unique name), say mygroup, and add some users to the group.
  - Groups may be added to the system
    - > addgroup mygroup
  - Users may be added to groups
    - > usermod -G mygroup omansour

### Access Lists and Groups

- For a particular file, we can change its owner or change its group and then change access rights (for owner/group/public)
  - Owner of a file / directory, e.g.
    - > chown omansour:mygroup game
  - Attach a group to a file/directory, e.g.
    - > chgrp group1 game
  - Change access rights, e.g.
    - > chmod 761 game



# A Sample UNIX Directory Listing

1 pbg	staff	31200	Sep 3 08:30	intro.ps
5 pbg	staff	512	Jul 8 09.33	private/
2 pbg	staff	512	Jul 8 09:35	doc/
2 pbg	student	512	Aug 3 14:13	student-proj/
1 pbg	staff	9423	Feb 24 2003	program.c
1 pbg	staff	20471	Feb 24 2003	program
4 pbg	faculty	512	Jul 31 10:31	lib/
3 pbg	staff	1024	Aug 29 06:52	mail/
3 pbg	staff	512	Jul 8 09:35	test/
	5 pbg 2 pbg 2 pbg 1 pbg 1 pbg 4 pbg 3 pbg	5 pbg staff 2 pbg staff 2 pbg student 1 pbg staff 1 pbg staff 4 pbg faculty 3 pbg staff	5 pbg       staff       512         2 pbg       staff       512         2 pbg       student       512         1 pbg       staff       9423         1 pbg       staff       20471         4 pbg       faculty       512         3 pbg       staff       1024	5 pbg       staff       512       Jul 8 09.33         2 pbg       staff       512       Jul 8 09:35         2 pbg       student       512       Aug 3 14:13         1 pbg       staff       9423       Feb 24 2003         1 pbg       staff       20471       Feb 24 2003         4 pbg       faculty       512       Jul 31 10:31         3 pbg       staff       1024       Aug 29 06:52