



KEVIN SNYDER-MOUNTS

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Summary

Resourceful Game Technician known for high productivity and efficient task completion. Skilled in troubleshooting hardware issues, software programming, and electrical wiring. Excel at problem-solving, time management, and communication. Committed to providing outstanding customer service and ensuring gaming equipment operates at peak performance.

Skills

- System upgrades
- Customer support
- Software installation
- Operating systems
- Diagnostic tools
- Hardware maintenance
- Strong work ethic
- Cash handling proficiency
- Gaming industry awareness
- Gaming machine maintenance

Experience

- Beach Rider | Myrtle Beach, SC

Assistant Manger

03/2023 - 08/2024

 - Ensured compliance with safety regulations and company policies.
 - Maintained up-to-date knowledge of company products and services.
 - Collaborated with management on developing strategic plans for achieving business goals.
 - Communicated regularly with customers to gain insights into their needs.
 - Resolved conflicts between team members in an effective manner.
- The Track Family Fun Parks | North Myrt, SC

Game Technician

03/2022 - 09/2022

 - Maintained a clean work environment by adhering to safety regulations.
 - Monitored the progress of repair jobs from start to finish.
 - Developed strategies for quickly resolving common customer complaints about gaming products.
 - Tested video games to ensure capability and proper function.
 - Performed maintenance checks on all gaming cabinets in arcade.
- Fun Warehouse | Myrtle Beach , SC

Team Member

06/2021 - 10/2021

 - Collaborated with team members to achieve daily goals.
 - Created detailed reports outlining project progress and results achieved.
 - Resolved customer issues promptly in a professional manner.
 - Maintained a clean and organized work area throughout shift.
 - Operated cash registers to process payments from customers.
 - Participated in team meetings to discuss strategies for improvement.

Education and Training

University of South Carolina | Columbia, SC

Bachelor of Science in Computer Information Systems

Expected in 05/2027

Accomplishments

- 2-time Technology Student Association State Champion

Certifications

- OSHA Certification

Websites, Portfolios, Profiles

- <https://github.com/KevinSM12>