Kevin Szafraniec

Kevinek08@outlook.com | 630-890-9643 | https://www.linkedin.com/in/kevin-szafraniec1/

EDUCATION

Aurora University, Aurora, IL   Expected Dec 2025
Bachelor of Science in Cybersecurity and Computer Science

Coursework
- Data Structures
- Computer Security

- Web Application
- General Education

- System Administration
- Intro to Programming

EXPERIENCE

Magnitech | Naperville, IL   Jan 2022 – Present
Technical Support Specialist & Product Deployment Specialist
- Specialize in implementing and configuring multi-factor authentication
- Collaborated with team members to complete tasks efficiently and effectively, contributing to a positive and productive work atmosphere
- Regularly communicate with end-users to provide status updates on their support requests, fostering transparency and maintaining high levels of customer satisfaction
- Maintain a comprehensive knowledge base of common IT issues and solutions, enabling quicker ticket resolution and reducing repetitive inquiries

Arrowhead Golf Club | Wheaton, IL   May 2021 - Dec 2021
Cart Attendant
- Provided exceptional customer server by assisting golfers
- Maintained the cleanliness and upkeep of golf carts and the golf course, ensuring a pleasant and safe environment for patrons
- Managed inventory of equipment

SKILLS

Certifications:
- Security+

Programming:
- Proficient in Java
- Linux Terminal
- Working knowledge of Python
- Working knowledge of HTML
- Working knowledge of CSS

Tools:
- Proficient in Active Directory
- 365 Products
- Mobile Device Management (MDM)

Working knowledge of:
- Working knowledge of Wireshark
- Working knowledge of Metasploit
- Working knowledge of Virtualization

Misc:
- Proficient in Windows
- Linux
- Mac