Kevin Willians Miguel

Front-end Developer

Date of birth: 26/08/1998

Residence permit:
R012Q5856

CONTACT

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⭕ Kevinwmiguel

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ABOUT ME

Proactive and self-taught. Studying TypeScript and Angular
to improve my skills as a front-end developer.

EDUCATION

12th grade High School

Escola Básica e Secundaria de Gama Barros

Uninter International University

Bachelor's Degree in Systems Analysis and Development

09/05/2023 – Current

42 Lisbon - Piscine finished - Start on 01/04/2024.

WORK EXPERIENCE

- 06/02/2023 - **CURRENT - Remote work**

Customer Support - Kaizen Gaming - Betano

- Analysis of documents to verify accounts and avoid fraud;   - High
knowledge and experience in the online sports betting and casino
industry.
- Receive and handle questions, complaints, and comments from
customers (email and live chat);

   -Treatment towards customers with respect and cordiality, within
the company's policies, always to ensure that customers are
satisfied with the services;

- 28/09/2021 – 03/02/2023 – Oeiras, Portugal

Costumer Support - TAP AIR PORTUGAL (Altice

Portugal)

- Deep Knowledge of AMADEUS SYSTEM.
- Create / Change / Delete flight reservations.
        -Help the passengers with the refund process.

- 31/05/2019 - 31/05/2020 - Lisboa, Portugal

CERTIFICATIONS

- Fundamentals of Technical Support – Google - SVPC64S8R9ZV.
- Estrutura e Funcionamento das Redes de Computadores - Google - FAPY2EUNJUSU

LANGUAGE SKILLS

Mother Tongue: Portuguese
Other Langueges:

English

Listening	Reading	Spoken Production	Spoken Interaction	Writing
C2	C2	C2	C2	C1

Spanish

Listening	Reading	Spoken Production	Spoken Interaction	Writing
B2	B2	A1	A2	A1

DIGITAL SKILLS & COURSES

- Microsoft Office 2019

- HTML5 Web Developer – 21 hours – Digital Innovation One (DIO)

- CSS3 Web Developer – 43 hours – Digital Innovation One (DIO)

- Python - Begginer - 120 hours - CursoEmVideo

- Introduction to Git and Github - 3 hours - Digital Innovation One

- Ifood Tech BootCamp JavaScript | TypeScript | Angular 75 hours– Digital Innovation one

- MySql – Udemy (Studying)

- Bootcamp Cloud AWS – 73 hours – DIO & AMAZON

- Escola da Nuvem – AWS - Fundamentos.