

# KEVIN LA

M: +44 7748579247 E: [Lakev1999@gmail.com](mailto:Lakev1999@gmail.com)

Recently graduated from City University of London studying BSc (Hons) Computer Science degree and have developed skills in a plethora of sectors from game development using C++ to managing databases using SQL. I am presently self-studying various programming languages such as C# Unity 3D, HTML, CSS, and Java to better improve myself. Currently seeking the right opportunity to offer my strong skillset and gain real world experience working with customers or clients by satisfying their needs.

## EMPLOYMENT

**Gregory Micallef Associates** *Helpdesk Technical Support* **2019-2020**

Working in a small team at GMA to further improve and learn more about technology while getting hands on experience with implementing infrastructure and gaining experience in the customer service department.

**TheStaffRoom – Nintendo** *Technician Support* **2018-2018**

Managing and Fixing Nintendo hardware and software at events such as Insomnia63 and Nintendo UK VS to ensure that all hardware and software are working correctly to ensure customers have a good experience. While also fixing any issues under pressure with hardware raised by customers.

**TheStaffRoom – Nintendo** *Brand Ambassador* **2017-2018**

Representing Nintendo at events such as EGX2017, Insomnia61 and London MCM to promote the brand & demonstrate Nintendo products while driving the overall demo flow & engaging with customers educating them on both hardware & software.

## EDUCATION

**Computer Science with Games Technology (BSc) City, University of London** **2017-2021**

**Overall Classification:** 1<sup>st</sup> Class Honours (76.18%)

- **Year 1 modules:** Computation and Reasoning (73.7%), Systems Architecture (83.5%), Programming in Java (89.3%), Mathematics for Computing (78.8%)
- **Year 2 modules:** Programming in C++ (86.1%), Object-Oriented Analysis and Design (81.6%), Games Technology (70.2%), Team Project (84.80%)
- **Year 3 modules:** Advanced Games Technology (86.5%), Advanced Databases (83.2%), Individual Project (73%)

**Westminster Kingsway College** **2015-2017**

- BTEC Level 3 Extended Diploma in Information Technology (D\*D\*D)

**Cumberland Secondary School** **2010-2015**

- 9 GCSE's grade B-C including English and Maths

## KEY SKILLS

- Great communication
- Determined and willing to learn
- Proficient with majority of technology and software
- Great ability to adapt.
- A fast learner
- Punctual and Organized
- Great problem-solving skills
- Good Customer Service Skills

## INTERESTS

**Tinkering with computer hardware:** I am very much interested in computer hardware as it is fascinating to see how much they have improved over the years. It is always enjoyable to upgrade my own PC and other devices to improve their performances.

**Participating in Racquet Sports:** Outside of studying and work I tend to meet up with friends to play Badminton. I find it fun and a great way to take a break from work and studying while also keeping healthy.

References: Available on request