

Kevork Krikor Aroushian

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Experience

Darksight IT company—06/2023 to 11/2023 YEREVAN

- Vulnerability and patch management solution

Steel Rule Die Board Factory—02/2023 to 06/2023 YEREVAN

- Cutting, bending and notching steel rule based on the manner in which the die is laid out
- Applying rule/knife to the die board
- Read and comprehend customer specs
- Troubleshooting and resolving any quality issues

Insurance Service—11/2022 to 01/2023 YEREVAN

- Provided customer service to clients
- Advised potential clients on coverage
- Resolved billing issues, and made policy recommendations
- Answered incoming call center questions
- Kept track of all customer inquiries
- Stayed up to date on new marketing efforts

Private Logistic Company—05/2022 to 10/2022 YEREVAN

- Dispatch
- Calculated the distance and the location for the transportation

Cashier – 11/2021 to 05/2022 CHICKEN BITES YEREVAN

- Recorded stocks
- Solved customer complaints
- Processed payments through the restaurant's system

Education

Bachelor's Degree in Information Technology- present
European University of Armenia

Certificates

- Certificate of Proficiency in English Common European Framework of Reference for Languages **Level C1.**

Skills and Expertise

- Computer skills (word/PowerPoint/excel)
- C++
- C#
- HTML/ CSS
- REACT/ Next.js
- Database-Microsoft SQL
- JSX
- JAVA GUI
- Communication skills
- Adaptability
- Willingness to learn
- Quick Response
- Customer Service
- Time management

Languages

Armenian: Native | **English:** Fluent | **Arabic:** Fluent