Appointments

May 30, 2022

1 Project: Hospital Data Analysis

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Introduction > This analysis focuses on examining the **No-Show appointments** data from Kaggle. In the dataset, about 100,000 medical appointment records from Brazil have been featured. The information captured in the dataset include the patient's id, Appointment Id, Gender, ScheduledDay, AppointmentDay, Age, Neighbourhood, Scholarship, Hipertension, Diabetes, **Alcoholism, Handcap, SMS_received, No-show** > ### Definition of important variables. » *Gen*der: Describes whether the patient is male or female. » ScheduledDay: Tells us on what day the patient set up their appointment. » Age: Indicates the patients age. » Neighbourhood: Indicates the location of the hospital. » Scholarship: Indicates whether or not the patient is enrolled in Brasilian welfare program Bolsa Família. » *Hipertension*: Indicates whether a patient has Hipertension or not » Diabetes: Indicates whether a patient is diabetic or not. » Alcoholism: Indicates whether a patient alcoholic or not. » Handcap: Indicates whether a patient is Handcapped or not. » SMS_received: Indicates whether a patient received sms notifications about the appointment or not. » No-show: Indicates whether a patient showed up for their appointment or not. »> #### Important Points to Note: »» 1. For the Scholarship, Hipertension, Diabetes, Alcoholism, Handcap, and SMS_received fields, 1 = Yes and $0 = No \gg 2$. For the *No-show* field, No = The patient showed up for the appointment and yes = The patient did not show up for the appointment > ### Questions to be answered. » Q1: Do patients of particular age groups book appointments more frequently than others? » Q2: Are male patients more likely to show up for an appointment as compared to female patients? » Q3: Are older patients more likely to show up for an appointment as compared to the younger patients? » Q4: How do the location of a hospital affect appointment attendance? » Q5: Are patients who are enrolled in Brasilian welfare program more likely to show up for scheduled appointments? » Q6: How do positive diagnosis of health conditions such as hipertension, Diabetes, Alcoholism, and Handcap affect appointment attendance? » Q7: Among hipertension, Diabetes, Alcoholism, and Handcap, which health condition was most common among the patients who booked the appointments? » Q8: How do the proportion of patients with the various health conditions who showed up for the appointment compare?

```
[1]: # Import the required libraries
import pandas as pd
import numpy as np
```

```
import matplotlib.pyplot as plt
import seaborn as sns

from pandas import Series
from matplotlib.pyplot import figure

%matplotlib inline
```

Data Wrangling

1.2 General Properties

```
[2]: # Loading the data and set the 'AppointmentID' as the index
df = pd.read_csv('Dataset/appointments_data.csv')

# Verify that the data was loaded successfully
df.head()
```

```
[2]:
         PatientId AppointmentID Gender
                                                  ScheduledDay \
   0 2.987250e+13
                          5642903
                                      F 2016-04-29T18:38:08Z
   1 5.589978e+14
                          5642503
                                      M 2016-04-29T16:08:27Z
   2 4.262962e+12
                                      F 2016-04-29T16:19:04Z
                          5642549
   3 8.679512e+11
                          5642828
                                      F 2016-04-29T17:29:31Z
   4 8.841186e+12
                          5642494
                                      F 2016-04-29T16:07:23Z
```

	${\tt AppointmentDay}$	Age	Neighbourhood	Scholarship	Hipertension	\
0	2016-04-29T00:00:00Z	62	JARDIM DA PENHA	0	1	
1	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	0	
2	2016-04-29T00:00:00Z	62	MATA DA PRAIA	0	0	
3	2016-04-29T00:00:00Z	8	PONTAL DE CAMBURI	0	0	
4	2016-04-29T00:00:00Z	56	JARDIM DA PENHA	0	1	

	Diabetes	Alcoholism	Handcap	SMS_received	No-show
0	0	0	0	0	No
1	0	0	0	0	No
2	0	0	0	0	No
3	0	0	0	0	No
4	1	0	0	0	No

[3]: # Examine the datatypes of the data in every column in the dataset df.dtypes

```
[3]: PatientId float64
AppointmentID int64
Gender object
ScheduledDay object
AppointmentDay object
Age int64
Neighbourhood object
```

Scholarship	int64
Hipertension	int64
Diabetes	int64
Alcoholism	int64
Handcap	int64
SMS_received	int64
No-show	object

dtype: object

All the numerical columns in the dataset are set as integers while the columns with text data are set to string as required.

```
[4]: # Descrptive summary for patient ages df.Age.describe()
```

```
110527.000000
[4]: count
                 37.088874
    mean
    std
                 23.110205
                 -1.000000
   min
    25%
                 18.000000
    50%
                 37.000000
    75%
                 55.000000
   max
                115.000000
    Name: Age, dtype: float64
```

This summary indicates that the minimum age entry is -1 years while the maximum age entry is 115 years. -1 is not a reasonable age and therefore needs some cleaning attention

```
[5]: # Examine the number of columns and rows in the data df.shape
```

[5]: (110527, 14)

The dataset has 14 columns and 110527 entries

```
[6]: # Check whether the data has any duplicated records df.duplicated().sum()
```

[6]: 0

The dataset has no duplicated records

```
[7]: # check for records with null values.
df.isnull().sum()
```

```
[7]: PatientId 0
AppointmentID 0
```

```
Gender
                   0
ScheduledDay
                   0
AppointmentDay
                   0
Age
                   0
Neighbourhood
                   0
Scholarship
                   0
Hipertension
                   0
                   0
Diabetes
Alcoholism
                   0
                   0
Handcap
                   0
SMS_received
No-show
                   0
dtype: int64
```

There are no null values in the dataset.

```
[8]: # Check the number of unique appointments record by appointment id df['AppointmentID'].nunique()
```

[8]: 110527

There are 110527 unique appoint records in the dataset

```
[9]: # How many unique patients are captured in the dataset?

df['PatientId'].nunique()
```

[9]: 62299

62,299 unique patients have been captured in the dataset. - This shows that some patients set more than one appointments.

```
[10]: # How many appointments were made by patients with hipertension in the dataset? df['Hipertension'].value_counts()
```

[10]: 0 88726 1 21801

Name: Hipertension, dtype: int64

Of all the appointments that were recorded, 21,810 appointments were made by patients who had hipertension.

```
[11]: # How many appointments were made by patients with Scholarship?

df['Scholarship'].value_counts()
```

[11]: 0 99666 1 10861

Name: Scholarship, dtype: int64

Of all the appointments that were recorded, 10861 appointments were made by patients who had enrolled in Brasilian welfare program Bolsa Família.

```
[12]: # How many appointments were made by patients with alcoholism? df.Alcoholism.value_counts()
```

[12]: 0 107167 1 3360

Name: Alcoholism, dtype: int64

Of the appointments that were made, 3360 from patients with alcoholism.

```
[13]: # How many appointments were made by patients who had received SMS?

df.SMS_received.value_counts()
```

[13]: 0 75045 1 35482

Name: SMS_received, dtype: int64

Of all the appointments that were made, 35,482 were made by individuals who received SMS

1.2.1 Cleaning Remarks: The dataset:-

- 1. Does not have any duplicated records.
- 2. Has no null values.
- 3. Has all the columns set to the correct datatypes
- 4. Has one erroneous age entry, -1, which needs to be removed.
- 5. Has the last column named **No-show** instead of **No_show**. This needs to be addressed
- 6. Has some columns that we may not be needed in the analysis process.
- 7. Needs to have the AppointmentId field set as the index. In the data cleaning step, we need to address remarks 4, 5, 6, and 7

1.3 Data cleaning

```
[14]: # Make a copy of the original dataset
     df_new = df.copy()
     # Verify that the data was copied successfully
     df new.head(3)
[14]:
                                                    ScheduledDay
           PatientId
                     AppointmentID Gender
       2.987250e+13
                            5642903
                                         F
                                            2016-04-29T18:38:08Z
     1 5.589978e+14
                            5642503
                                         M 2016-04-29T16:08:27Z
     2 4.262962e+12
                            5642549
                                            2016-04-29T16:19:04Z
              AppointmentDay
                              Age
                                     Neighbourhood
                                                    Scholarship Hipertension
     0 2016-04-29T00:00:00Z
                               62
                                  JARDIM DA PENHA
                                                              0
                                                                            1
     1 2016-04-29T00:00:00Z
                               56
                                  JARDIM DA PENHA
                                                              0
                                                                            0
     2 2016-04-29T00:00:00Z
                               62
                                     MATA DA PRAIA
                                                              0
                                                                            0
```

```
Diabetes Alcoholism Handcap
                                   SMS_received No-show
0
          0
                                                       No
                       0
1
          0
                                 0
                                               0
                                                       No
                       0
                                 0
                                               0
          0
                                                       No
```

```
[15]: # Display all the columns for ease of reference df_new.columns
```

We need to drop the AppointmentDay column.

1.3.1 Dropping the AppointmentDay column

```
[16]: # Drop the columns
df_new.drop(columns='AppointmentDay', axis=1, inplace=True)

# Verify that the columns were dropped successfully
df_new.columns
```

1.3.2 Dropping the record with an erroneous age entry

Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \ 99832 ROMÃO 0 0 0 0 0

```
SMS_received No-show 99832 0 No
```

```
[18]: # Drop the Record

df_new.drop(odd_age.index, inplace=True)

# Verify that the entry was dropped

df_new.query('Age < 0') # This should return an empty dataset if the drop was________

successful
```

[18]: Empty DataFrame
Columns: [PatientId, AppointmentID, Gender, ScheduledDay, Age, Neighbourhood,
Scholarship, Hipertension, Diabetes, Alcoholism, Handcap, SMS_received, No-show]
Index: []

1.3.3 Set Appointment ID as the index column

```
[19]: df_new.set_index('AppointmentID', inplace=True)

# Confirm that the index was changed successfully
df_new.head(1)
```

[19]: PatientId Gender ScheduledDay Age \ AppointmentID 5642903 2.987250e+13 F 2016-04-29T18:38:08Z 62 Neighbourhood Scholarship Hipertension Diabetes \ AppointmentID 5642903 JARDIM DA PENHA 0 0 1 Alcoholism Handcap SMS_received No-show AppointmentID 5642903 0 0 0 No

1.3.4 Rename the column named No-show to No_show

```
[20]: #df_new['N-show']=df_new['No_show']
df_new.rename(columns={'No-show':'No_show'}, inplace = True)
df_new.columns
```

1.3.5 Save the cleaned dataset in a new csv file.

```
[21]: df_new.to_csv('Dataset/clean_data.csv', index=True)
```

Exploratory Data Analysis (EDA)

```
[22]: # Load the cleaned dataset.
df_clean = pd.read_csv('Dataset/clean_data.csv')

# Verify that the data was loaded successfully
df_clean.head(1)
```

```
PatientId Gender
[22]:
       AppointmentID
                                               ScheduledDay Age \
            5642903 2.987250e+13 F 2016-04-29T18:38:08Z
    0
         Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
    O JARDIM DA PENHA
                                0
                                             1
                                                      0
                                                                         0
       SMS_received No_show
    0
                 0
                       No
```

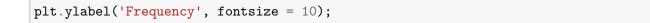
For this EDA process, when analyzing the data to come up with solutions for the raised questions, we will be needing to work with proportions in multiple occassions. To avoid repetition, it is elegant to define a function that we can invoke any time we want to calculate a proportion. The cell below defines a proportion function

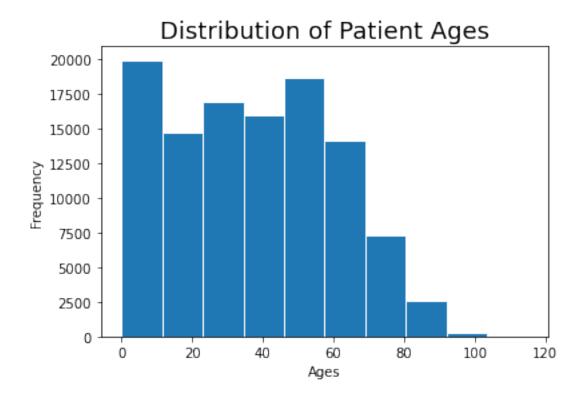
```
[23]: # Defining the proportion funtion
     def proportion(total, interest_items):
         Description: This is a function that calculates the proportion of items of \sqcup
      \rightarrow interest
         Inputs:
             \rightarrow calculating the proportions
             interest\_items: This is the number of items of interest whose \sqcup
      →proportion needs to be calculated.
         Results:
             prop: This is the result obtained after dividing the interest_items by \Box
      \hookrightarrow the total
         if interest_items > total:
             result = "Items of interest must be less than or equal to the total_{\sqcup}
      →number of items"
         else:
             result = interest_items/total
         return(result)
```

1.4 Research Question 1: Do patients of particular age groups book appointments more frequently than others?

To Respond to this question, we need to examine how the ages of the patients who booked appointments in all hospitals are distributed. To do this, we need to visualize the ages using a histogram

```
[24]: # Check the distribution of the ages of the patients
df_clean.Age.plot(kind= 'hist', edgecolor='white')
plt.title('Distribution of Patient Ages', fontsize = 18)
plt.xlabel('Ages', fontsize = 10)
```

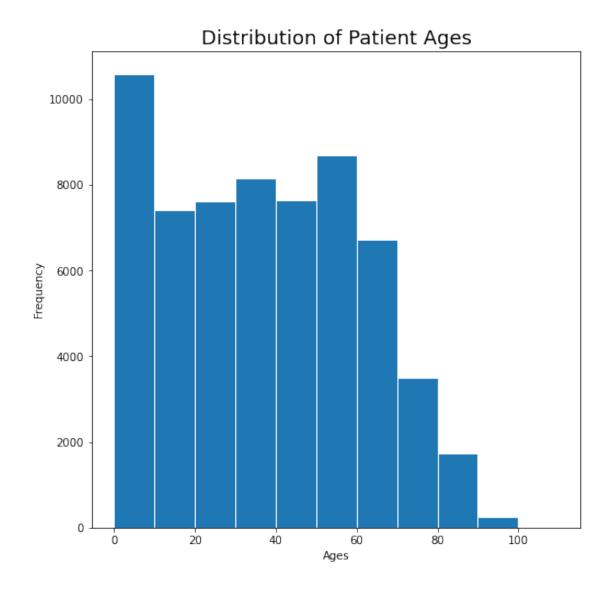




This does not give a clear picture of the distribution of the patient ages because as initially established, several patients made more than one appointment. To get a more accurate visualization, we need to plot the histogram using ages for the unique patients only.

```
[25]: # Extract the data for the unique patients
unique_patients = df_clean.drop_duplicates(subset='PatientId', keep='first')

# Use the ages in this new dataset to examine the distribution of patient ages.
# unique_patients['Age'].plot(kind='hist')
ages = unique_patients['Age']
bins = [0, 10, 20, 30, 40, 50, 60, 70, 80, 90, 100, 110]
fig, ax = plt.subplots(figsize = (8,8))
ax.hist(ages, bins, edgecolor='white')
plt.title('Distribution of Patient Ages', fontsize = 18)
plt.xlabel('Ages', fontsize = 10)
plt.ylabel('Frequency', fontsize = 10);
```



1.4.1 Question 1 Response:

1.5 Research Question 2: Are male patients more likely to show up for an appointment as compared to female patients?

To arrive at a conclusive and valid question for this research question, we need to compare the proportion of male patients who showed up for the appointment and the proportion of women who showed up for the appointment

1.5.1 Step 1: separate the data into two dataframes

```
male_df = Dataframe with only the appointments booked by male patients
female_df = Dataframe with only the appointments booked by female patients
```

```
[26]: # Extract the appointments booked by males
     male_df = df_clean.query('Gender == "M"')
     male_df.head(2)
[26]:
         AppointmentID
                           PatientId Gender
                                                      ScheduledDay
                                                                     Age
               5642503 5.589978e+14
                                           M 2016-04-29T16:08:27Z
                                                                      56
     11
               5620163 7.542951e+12
                                           M 2016-04-26T08:44:12Z
                                                                      29
           Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
     1
         JARDIM DA PENHA
                                     0
                                                   0
                                                             0
                                                                          0
                                                                                   0
          NOVA PALESTINA
                                     0
                                                   0
                                                             0
                                                                          0
                                                                                   0
     11
         SMS_received No_show
                    0
     1
     11
                    1
                          Yes
[27]: # Verify that there are no Female entries in the male dataframe
     male_df.query('Gender == "F"')
     # This should display an empty dataset if there are no entries that have gender_
      \rightarrowset as female.
[27]: Empty DataFrame
     Columns: [AppointmentID, PatientId, Gender, ScheduledDay, Age, Neighbourhood,
     Scholarship, Hipertension, Diabetes, Alcoholism, Handcap, SMS_received, No_show]
     Index: []
[28]: # Extract the appointments booked by males
     female_df = df_clean.query('Gender == "F"')
     female_df.head(2)
[28]:
        AppointmentID
                          PatientId Gender
                                                     ScheduledDay
                                                                    Age \
              5642903 2.987250e+13
                                          F
                                             2016-04-29T18:38:08Z
                                                                     62
     0
     2
              5642549 4.262962e+12
                                          F 2016-04-29T16:19:04Z
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
       JARDIM DA PENHA
     0
                                    0
                                                  1
                                                            0
                                                                                  0
     2
          MATA DA PRAIA
                                    0
                                                  0
                                                            0
                                                                         0
                                                                                  0
        SMS_received No_show
     0
                   0
                          No
                   0
                          No
[29]: # Verify that there are no male entries in the female dataframe
     female_df.query('Gender == "M"')
     # This should display an empty dataset if there are no entries that have gender,
      \rightarrow set as male.
```

[29]: Empty DataFrame
Columns: [AppointmentID, PatientId, Gender, ScheduledDay, Age, Neighbourhood,
Scholarship, Hipertension, Diabetes, Alcoholism, Handcap, SMS_received, No_show]
Index: []

1.5.2 Step 2: Calculate the proportion of male patients who showed up for the appointment

Based on the description of the proportion function defined above, we need to obtain the total number of male patients and the number of male patients who showed up for the appointments

```
[30]: # Find the total number of male patients who made appointments
total_males_appointments = male_df.AppointmentID.value_counts().sum()

# Find the number of male patients who showed up for the appointments
No_of_males_who_attended = male_df.query('No_show == "No"').value_counts().sum()

# Print out the obtained values
print(total_males_appointments)
print(No_of_males_who_attended)
```

38687 30962

[31]: 0.8003205211052808

1.5.3 Step 3: Calculate the proportion of female patients who showed up for the appointment

This follows the same procedure as step 2 above

```
[32]: # Find the total number of female patients who made appointments
total_females_appointments = female_df.AppointmentID.value_counts().sum()

# Find the number of female patients who showed up for the appointments
No_of_females_who_attended = female_df.query('No_show == "No"').value_counts().

→sum()
```

```
# Print out the obtained values
print(total_females_appointments)
print(No_of_females_who_attended)
```

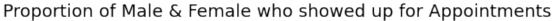
71839 57245

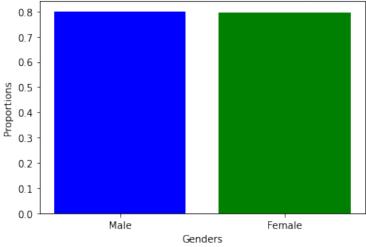
```
[33]: # Invoke the proportion function to calculate the proportion
prop_F_who_showed = proportion(total_females_appointments,___
No_of_females_who_attended)
prop_F_who_showed
```

[33]: 0.7968512924734475

Comparing the results from step 2 and 3, we can tell that the proportion of male patients who showed up for their appointments is slightly higher than that of the female patients. To get a clear picture of how these two proportions vary, we need to visualize them using a bar graph.

1.5.4 Step 4: Visualize the proportions





1.5.5 Question 2 Response

The visualization above shows that the proportion of males who showed up for the appointment is almost equal to the proportion of the females who showed up for the appointment

1.6 Research Question 3: Are older patients more likely to show up for an appointment as compared to the younger patients?

To respond to this question, we need to divide the cleaned dataset into two datasets, one to hold appointments for the older patients and one to hold the records for the younger patients. The young patients are those whose age is less than or equal to the median age while the older patients are those whose age falls above the median age. > young_df: Dataframe for the young patients > older_df: Datafram for the older patients

1.6.1 Step 1: Determine the median age

```
[35]: median_age = df_clean['Age'].median()
median_age
```

[35]: 37.0

1.6.2 Step 2: Separate the dataset

```
[36]: # The young patients
     young_df = df_clean.query('Age <= {}'.format(median_age))</pre>
     young_df.head(2)
                                                     ScheduledDay
[36]:
                          PatientId Gender
        AppointmentID
                                                                   Age
     3
              5642828
                       8.679512e+11
                                         F
                                            2016-04-29T17:29:31Z
                                                                     8
     6
              5630279
                       7.336882e+14
                                            2016-04-27T15:05:12Z
                                                                    23
            Neighbourhood Scholarship
                                        Hipertension Diabetes
                                                                 Alcoholism
       PONTAL DE CAMBURI
               GOIABEIRAS
                                     0
                                                    0
                                                              0
        Handcap
                 SMS_received No_show
     3
              0
                            0
                                   No
     6
              0
                            0
                                  Yes
[37]: # The older patients
     older_df = df_clean.query('Age > {}'.format(median_age))
     older_df.head(2)
[37]:
        AppointmentID
                          PatientId Gender
                                                     ScheduledDay
                                                                   Age \
              5642903
                       2.987250e+13
                                         F
                                            2016-04-29T18:38:08Z
                                                                    62
                                                                    56
     1
              5642503 5.589978e+14
                                         M 2016-04-29T16:08:27Z
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
     O JARDIM DA PENHA
                                   0
                                                                                  0
     1 JARDIM DA PENHA
                                   0
                                                  0
                                                            0
                                                                         0
                                                                                  0
        SMS_received No_show
     0
                   0
                          No
     1
                   0
                          No
[38]: # Verify that the two dataframes are disjoint
     (older_df.AppointmentID.value_counts().sum())+(young_df.AppointmentID.
      -value_counts().sum()) == df_clean.AppointmentID.value_counts().sum()
     # This should return True if the two datasets are disjoint.
[38]: True
```

1.6.3 Step 3: Find the proportion of young patients who showed up for appointments

```
[39]: # Find the total number of young patients
total_young = young_df.AppointmentID.value_counts().sum()
total_young
```

[39]: 56116

```
[40]: # Find the number of young patients who showed up for their appointments
     Num Young showed up = young df.query('No show == "No"').value counts().sum()
     Num_Young_showed_up
```

[40]: 43355

```
[41]: | # Invoke the Proportion function to calculate the proportion of young patients
     →who showed up for the appointment
     prop_young = proportion(total_young, Num_Young_showed_up)
    prop_young
```

[41]: 0.7725960510371374

1.6.4 Step 4: Find the proportion of older patients who showed up for appointments

```
[42]: # Find the total number of older patients
     total_older = older_df.AppointmentID.value_counts().sum()
     total_older
```

[42]: 54410

```
[43]: # Find the number of young patients who showed up for their appointments
     Num_Older_showed_up = older_df.query('No_show == "No"').value_counts().sum()
     Num_Older_showed_up
```

[43]: 44852

```
[44]: | # Invoke the Proportion function to calculate the proportion of older patients.
      →who showed up for the appointment
     prop_old = proportion(total_older, Num_Older_showed_up)
    prop_old
```

[44]: 0.8243337621760706

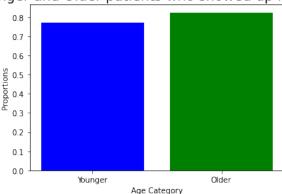
Comparing the results obtained in step 3 and step 4, it is evident that the proportion of older patients who showed up for their appointment is higher than that of the younger patients who showed up for the appointment. For better clarity, it is important to visualize these results

1.6.5 Step 5: Visualize the results

```
[45]: ages = ['Younger', 'Older']
     age_proportions = [prop_young, prop_old]
     colors = ['Blue', 'Green']
     plt.bar(ages, age_proportions, color=colors)
     plt.title('Proportion of Younger and Older patients who showed up for their ⊔
      →appointments', fontsize = 18)
```

```
plt.xlabel('Age Category', fontsize = 10)
plt.ylabel('Proportions', fontsize = 10)
plt.show();
```

Proportion of Younger and Older patients who showed up for their appointments



The visualization clearly shows that the proportion of older patients who showed up for their appointments was a bit higher as compared to that of the younger patients

1.7 Research Question 4: How do the location of a hospital affect appointment attendance?

- To effectively respond to this question, it is necessary to identify the counts of the number of appointments made to hospitals in the varous neighbourhoods.
- It is also necessary to identify the total number of attended appointments in hospitals in every neighbourhood.

```
[46]: # Find the total number of appointments made for every neighbourhood total_appointments_by_nbd = df_clean['Neighbourhood'].value_counts() total_appointments_by_nbd
```

```
[46]: JARDIM CAMBURI 7717

MARIA ORTIZ 5805

RESISTÊNCIA 4431

JARDIM DA PENHA 3877

ITARARÉ 3514

...

ILHA DO BOI 35
```

```
ILHA DO FRADE
                                  10
AEROPORTO
                                   8
ILHAS OCEÂNICAS DE TRINDADE
                                   2
PARQUE INDUSTRIAL
```

Name: Neighbourhood, Length: 81, dtype: int64

```
[47]: # Find the total number of attended appointments for every neighbourhood
     total_attendants_by_nbd = df_clean.query('No_show == "No"')['Neighbourhood'].
      →value counts()
     total_attendants_by_nbd
```

```
[47]: JARDIM CAMBURI
                           6252
     MARIA ORTIZ
                           4586
     RESISTÊNCIA
                           3525
     JARDIM DA PENHA
                           3246
     SANTA MARTHA
                           2635
     PONTAL DE CAMBURI
                             57
     ILHA DO BOI
                             32
     ILHA DO FRADE
                              8
     AEROPORTO
                              7
     PARQUE INDUSTRIAL
                              1
```

Name: Neighbourhood, Length: 80, dtype: int64

Comparing the two results above: **Note**: In the total number of appointments made for every neighbourhood, there are 81 neighbourhoods while in the total number of attended appointments for every neighbourhood, there are 80 neighbourhoods. This is evident that there is one neighbourhood where some appointments were made, but none of the patients who filed for appointments showed up on the appointment day. Let's check which neighbourhood it is

```
[48]: # Check the neighbourhood where patients filed for appointments but never
      \rightarrowshowed up
     for i in total_appointments_by_nbd.index:
         if i not in total_attendants_by_nbd.index:
             print(i)
```

ILHAS OCEÂNICAS DE TRINDADE

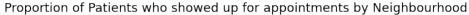
Patients in ILHAS OCEÂNICAS DE TRINDADE booked some appointments but did not show up. >To avoid errors during analysis, we need to add this neighbourhood in the series holding results of the number of appointments made per neighbourhood, and assign a value 0 for this neighbourhood.

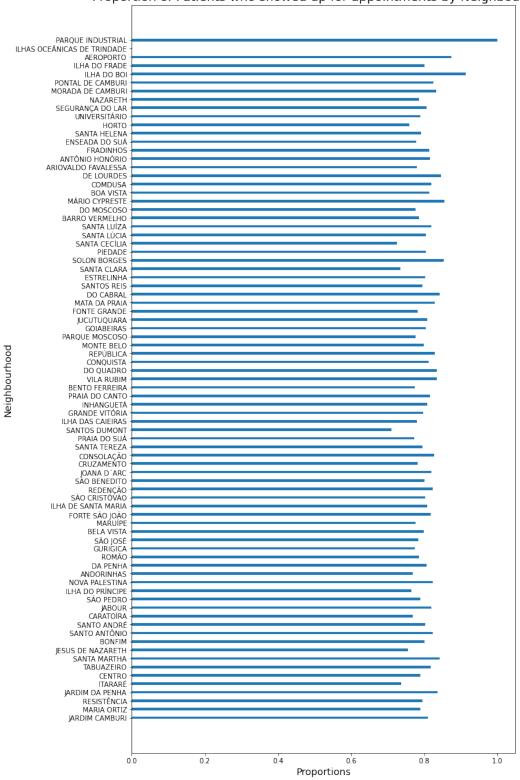
```
[49]: # Data to add
     add_data = Series([0], index=['ILHAS OCEÂNICAS DE TRINDADE'])
     # Make the update
     total_attendants_by_nbd = pd.concat([total_attendants_by_nbd, add_data])
     # Verify that the new record was entered successfully
     total_attendants_by_nbd.count() == total_appointments_by_nbd.count() # Should_
      →return True
[49]: True
[50]: # Use the indexs to identify entries from similar neighbourhoods and use them
     →to calculated the proportions as required
     # att_props : attendance proportion for every neighbourhood
     neighbourhood = [] # Holds the list of Neighbourhoods
     attendance proportion = [] # Holds the Patient proportion that showed up for
     \rightarrow the appointments
     for i in total_appointments_by_nbd.index:
         for x in total_attendants_by_nbd.index:
             if x == i:
                 att_props =__

¬proportion(total_appointments_by_nbd[i],total_attendants_by_nbd[x])
         #print(i, att props)
         neighbourhood.append(i)
         attendance_proportion.append(att_props)
[51]: figure(figsize=(10,20))
     plt.barh(neighbourhood, attendance_proportion, height=0.3)
     plt.rcParams['font.size']='10'
     plt.title('Proportion of Patients who showed up for appointments by ⊔
     →Neighbourhood', fontsize = 18)
     plt.xlabel('Proportions', fontsize = 14)
```

plt.ylabel('Neighbourhood', fontsize = 14);

#plt.yticks(fontsize=20)





[52]: min(attendance_proportion)

[52]: 0.0

Note: For the neighbourhood with a proportion of patients who showed up for the appointment after booking as 0, only **two** patient had book for the appointment. We can ignore this when considering the lowest proportion of turn out since the bookings for this neighbourhood are very low

```
[53]: # remove 0 from the list of proportions
attendance_proportion.remove(0.0)
min(attendance_proportion)
```

[53]: 0.7108150470219435

1.7.1 Question 4 Results

The visualization above shows that for hospitals located in some neighbourhoods, the proportion of patients who showed up for the appointment they booked was higher than in others. In almost all the neighbourhoods, the patient turn out after booking an appointment is more than 70%

1.8 Research Question 5: Are patients who are enrolled in Brasilian welfare program more likely to show up for scheduled appointments?

To respond to this question, we need to divide the cleaned dataset into two separate datasets, one holding the records who were enrolled in the Brasilian welfare program and the other holding the records for patients who were not enrolled in the program > enrolled_df: Dataset holding records for the enrolled patients > n_enrolled_df: Dataset holding records for the patients who were not enrolled

After separating the data, we will calculate the respective proportions

1.8.1 Step 1: Separate the dataset

```
[56]: # View the enrolled patients data
     enrolled_df.head(2)
[56]:
         AppointmentID
                           PatientId Gender
                                                      ScheduledDay
                                                                     Age
                                           F 2016-04-28T11:33:51Z
     12
               5634718 5.666548e+14
                                                                      22
               5633460 1.479497e+13
                                           F 2016-04-28T09:28:57Z
     17
                                                                      40
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
        NOVA PALESTINA
                                    1
                                                  0
              CONQUISTA
                                                  0
                                                             0
                                                                         0
                                                                                   0
     17
                                    1
         SMS_received No_show
     12
                    0
                           No
                    0
     17
                          Yes
[57]: # View the un-enrolled patients data
     n_enrolled_df.head(2)
[57]:
        AppointmentID
                          PatientId Gender
                                                      ScheduledDay
                                                                    Age
              5642903
                       2.987250e+13
                                             2016-04-29T18:38:08Z
                                                                     62
              5642503 5.589978e+14
                                          M 2016-04-29T16:08:27Z
     1
                                                                     56
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
     O JARDIM DA PENHA
                                    0
                                                  1
                                                             0
     1 JARDIM DA PENHA
                                    0
                                                  0
                                                             0
                                                                         0
                                                                                   0
        SMS_received No_show
     0
                   0
                          No
     1
                   0
                          Nο
    1.8.2 Step 2: Find the proportion of the enrolled patients who showed up for the appointment
[58]: # find the total number of enrolled patients
     tt_enrolled = enrolled_df.AppointmentID.value_counts().sum()
     tt_enrolled
[58]: 10861
[59]: # find the total number of enrolled patients who showed up for their
      \rightarrow appointment
     tt_enrolled_show = enrolled_df.query('No_show == "No"').value_counts().sum()
     tt_enrolled_show
[59]: 8283
[60]: # Calculate the proportion of enrolled patients who showed up for the
     \rightarrow appointments
     # Invoke the proportion function
     enrolled_prop = proportion(tt_enrolled, tt_enrolled_show)
```

```
enrolled_prop
```

[60]: 0.7626369579228433

1.8.3 Step 3: Find the proportion of the patients who were not enrolled who showed up for the appointment

```
[61]: # find the total number of patients who were not enrolled in the program tt_n_enrolled = n_enrolled_df.AppointmentID.value_counts().sum() tt_n_enrolled
```

[61]: 99665

```
[62]: # find the total number of patients who were not enrolled in the program who⊔

⇒showed up for their appointment

tt_n_enrolled_show = n_enrolled_df.query('No_show == "No"').value_counts().sum()

tt_n_enrolled_show
```

[62]: 79924

```
[63]: # Calculate the proportion of patients who were not enrolled in the program who⊔
⇒showed up for the appointments
# Invoke the proportion function
n_enrolled_prop = proportion(tt_n_enrolled, tt_n_enrolled_show)
n_enrolled_prop
```

[63]: 0.8019264536196258

1.8.4 Question 5 Response

comparing the results in step 2 and 3 above, we can conclude that patients who were not enrolled in the Brasilian welfare program were less likely to show up for appointments as compared to those who were not enrolled

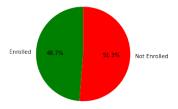
1.8.5 Step 4: Visualizing the Results

To show the difference in the proportions, we will use the a pie chart

1.8.6 Question 5 Visual Response

```
[64]: plot_proportions = [enrolled_prop, n_enrolled_prop]
m_labels = ['Enrolled', 'Not Enrolled']
m_colors = ['green', 'red']
```

Proportions of patients enrolled & not enrolled in the Brasilian welfare program who showed up for appointments



This pie chart shows that the proportion of the patients who were enrolled in the Brasilian welfare program were less likely to show up for appointments as compared to the patients who were not enrolled in the program

1.9 Research Question 6: How do positive diagnosis of health conditions such as hipertension, Diabetes, Alcoholism, and Handcap affect appointment attendance?

For this question, we will begin by examining how each individual health condition affects appointment attendance. Thereafter, we will check to see how the four conditions compare in terms of affecting whether the patients show up for appointments or not.

Research Question 6A: How do positive diagnosis of hipertension affect appointment attendance?

Split the clean dataset into two datasets, one with records of patients who had High Blood Pressure (HBP), and another with records of patients who did not have HBP

hbp_df : records of patients with Hipertension n_hbp_df : records of patients with no
Hipertension

```
[65]: # Split the data
hbp_df = df_clean.query('Hipertension == 1')
n_hbp_df = df_clean.query('Hipertension == 0')
```

```
[66]: hbp_df.head(2)
[66]:
        AppointmentID
                           PatientId Gender
                                                      ScheduledDay
                                                                     Age \
     0
              5642903
                       2.987250e+13
                                          F
                                              2016-04-29T18:38:08Z
                                                                      62
                                              2016-04-29T16:07:23Z
     4
              5642494
                       8.841186e+12
                                          F
                                                                      56
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
     O JARDIM DA PENHA
                                    0
                                                   1
                                                             0
     4 JARDIM DA PENHA
                                                   1
                                                             1
                                                                          0
                                                                                   0
                                    0
        SMS_received No_show
     0
                   0
                           No
     4
                   0
                           No
[67]: n_hbp_df.head(2)
[67]:
        AppointmentID
                           PatientId Gender
                                                      ScheduledDay
                                                                     Age
     1
              5642503
                       5.589978e+14
                                              2016-04-29T16:08:27Z
                                                                      56
     2
              5642549
                       4.262962e+12
                                             2016-04-29T16:19:04Z
                                                                      62
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism
                                                                             Handcap \
        JARDIM DA PENHA
     1
                                    0
                                                   0
                                                             0
                                                                          0
                                                                                   0
     2
          MATA DA PRAIA
                                    0
                                                   0
                                                             0
                                                                          0
                                                                                   0
        SMS_received No_show
     1
                   0
                           Nο
     2
                   0
                           No
    Step 1: Find the proportion of patients with hipertension who showed up for the appointment
[68]: # Find the total number of patients who were diagnosed with hipertension/High_
      →Blood Pressure (HBP)
     tt_HBP_patient = hbp_df['AppointmentID'].value_counts().sum()
     tt_HBP_patient
[68]: 21801
[69]: # Find the number of patients with hipertension who showed up for the
      \rightarrow appointment
     tt_HBP_patient_show = hbp_df.query('No_show == "No"').value_counts().sum()
     tt_HBP_patient_show
[69]: 18029
[70]: # proportion of patients with hipertension who showed up for the appointment
     prop_HBP_patient_show = proportion(tt_HBP_patient, tt_HBP_patient_show)
     prop_HBP_patient_show
[70]: 0.8269804137424889
```

Step 2: Find the proportion of patients with no hipertension who showed up for the appointment

```
[71]: # Find the total number of patients who did not have hipertension/High Blood

→Pressure (HBP)

n_tt_HBP_patient = n_hbp_df['AppointmentID'].value_counts().sum()

n_tt_HBP_patient
```

[71]: 88725

```
[72]: # Find the number of patients with no hipertension who showed up for the

→appointment

n_tt_HBP_patient_show = n_hbp_df.query('No_show == "No"').value_counts().sum()

n_tt_HBP_patient_show
```

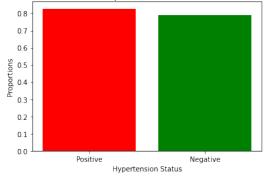
[72]: 70178

```
[73]: # proportion of patients with no hipertension who showed up for the appointment prop_n_HBP_patient_show = proportion(n_tt_HBP_patient, n_tt_HBP_patient_show) prop_n_HBP_patient_show
```

[73]: 0.7909608340377571

Step 3: Visualize the results

Proportion of patients with & without hipertension who showed up for their appointments



Question 6A Response

The data indicates that the proportion of patients with hipertension who showed up for the appointment was higher than the proportion of patients without hipertension who showed up for the appointment.

Research Question 6b: How do positive diagnosis of Diabetes affect appointment attendance?

Step 1: Split the dataset

 $diabetic_df$: appointment records of diabetic patients $n_diabetic_df$: appointment records of patients who did not have diabetes

```
[75]: # Split the data
     diabetic_df = df_clean.query('Diabetes == 1')
     n_diabetic_df = df_clean.query('Diabetes == 0')
[76]: diabetic_df.head(1)
[76]:
        AppointmentID
                          PatientId Gender
                                                     ScheduledDay
                                                                   Age
              5642494
                                            2016-04-29T16:07:23Z
     4
                      8.841186e+12
                                                                    56
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism
     4 JARDIM DA PENHA
                                   0
                                                            1
                                                                                 0
        SMS_received No_show
     4
                   0
                          No
[77]: n_diabetic_df.head(1)
[77]:
        AppointmentID
                          PatientId Gender
                                                    ScheduledDay
                                                                   Age \
              5642903 2.987250e+13
     0
                                         F 2016-04-29T18:38:08Z
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
       JARDIM DA PENHA
                                   0
                                                 1
                                                           0
        SMS_received No_show
     0
                   0
                          No
```

Step 2: Find the proportion of the diabetic patients who showed up for the appointment

```
[78]: # Total number of diabetic patients
tt_diabetic = diabetic_df.AppointmentID.value_counts().sum()
tt_diabetic
```

[78]: 7943

```
[79]: # Number of diabetic patients who showed up for the appointment tt_diabetic_show = diabetic_df.query('No_show == "No"').value_counts().sum() tt_diabetic_show
```

[79]: 6513

```
[80]: # Proportion of diabetic patients who showed up for the appointments prop_diabetic_show = proportion(tt_diabetic, tt_diabetic_show) prop_diabetic_show
```

[80]: 0.8199672667757774

Step 3: Find the proportion of the non-diabetic patients who showed up for the appointment

```
[81]: # Total number of non diabetic patients

tt_n_diabetic = n_diabetic_df.AppointmentID.value_counts().sum()

tt_n_diabetic
```

[81]: 102583

```
[82]: # Number of diabetic non-patients who showed up for the appointment

n_diabetic_show = n_diabetic_df.query('No_show == "No"').value_counts().sum()

n_diabetic_show
```

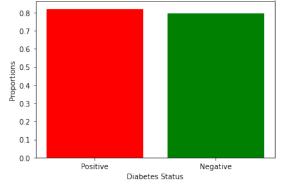
[82]: 81694

```
[83]: # Proportion of non_diabetic patients who showed up for the appointments prop_n_diabetic_show = proportion(tt_n_diabetic, n_diabetic_show) prop_n_diabetic_show
```

[83]: 0.7963697688700857

Step 4: Visualize the results

Proportion of patients with & without diabetes who showed up for their appointments



Question 6B Results

This shows that the proportion of patients with diabetes who showed up for the appointment was higher than the proportion of patients without diabetes who showed up for the appointment

Research Question 6c: How do Alcoholism affect appointment attendance?

Step 1: Split the dataset

alcoholic_df : appointment records of alcoholic patients n_alcoholic_df : appointment
records of patients who did not have alcoholism

```
[85]: # Split the data
     alcoholic_df = df_clean.query('Alcoholism == 1')
     n_alcoholic_df = df_clean.query('Alcoholism == 0')
[86]: alcoholic_df.head(1)
[86]:
                           PatientId Gender
                                                      ScheduledDay
         AppointmentID
                                                                    Age
                                                                          \
     46
               5615608
                       1.379437e+11
                                           M 2016-04-25T12:44:36Z
         Neighbourhood
                       Scholarship Hipertension Diabetes
                                                             Alcoholism
        SÃO CRISTÓVÃO
                                  0
         SMS_received No_show
     46
[87]: n_alcoholic_df.head(1)
[87]:
        AppointmentID
                          PatientId Gender
                                                     ScheduledDay
                                                                   Age
     0
              5642903
                       2.987250e+13
                                             2016-04-29T18:38:08Z
                                                                    62
          Neighbourhood Scholarship Hipertension Diabetes
                                                               Alcoholism
       JARDIM DA PENHA
                                    0
                                                                                  0
        SMS_received No_show
     0
                   0
                          No
```

Step 2: Find the proportion of the alcoholic patients who showed up for the appointment

```
[88]: # Total number of alcoholic patients

tt_alcoholic = alcoholic_df.AppointmentID.value_counts().sum()

tt_alcoholic
```

[88]: 3360

```
[89]: # Number of alcoholic patients who showed up for the appointment
tt_alcoholic_show = alcoholic_df.query('No_show == "No"').value_counts().sum()
tt_alcoholic_show
[89]: 2683
```

[90]: # Proportion of diabetic patients who showed up for the appointments prop_alcoholic_show = proportion(tt_alcoholic, tt_alcoholic_show) prop_alcoholic_show

[90]: 0.7985119047619048

Step 3: Find the proportion of the non-alcoholic patients who showed up for the appointment

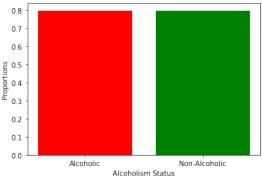
```
[91]: # Total number of non alcoholic patients
tt_n_alcoholic = n_alcoholic_df.AppointmentID.value_counts().sum()
tt_n_alcoholic
```

[91]: 107166

- [92]: # Number of diabetic non-alcoholic who showed up for the appointment
 n_alcoholic_show = n_alcoholic_df.query('No_show == "No"').value_counts().sum()
 n_alcoholic_show
- [92]: 85524
- [93]: # Proportion of non_diabetic patients who showed up for the appointments
 prop_n_alcoholic_show = proportion(tt_n_alcoholic, n_alcoholic_show)
 prop_n_alcoholic_show
- [93]: 0.7980516208498964

Step 4: Visualize the results

Proportion of patients with & without Alcoholism who showed up for their appointments



Research question 6C Results

Since there is no significant difference between the proportion of alcoholic patients who showed up for appointments and the non-alcoholic patients who showed up for the appointments, We can conclude that Alcoholism does not significantly affect whether an individiual shows up for an appointment or not.

Research Question 6D: How do being HandCapped affect appointment attendance?

Step 1: Split the dataset

handcap_df : appointment records of HandCapped patients n_handcap_df : appointment records of patients who are not HandCapped

```
[95]: # Split the data
     handcap_df = df_clean.query('Handcap == 1')
     n_handcap_df = df_clean.query('Handcap == 0')
[96]: handcap_df.head(1)
[96]:
          AppointmentID
                            PatientId Gender
                                                       ScheduledDay
                                                                     Age
                                                                          \
     147
                5639200
                         2.984854e+14
                                           F
                                              2016-04-29T08:48:03Z
          Neighbourhood
                         Scholarship Hipertension
                                                    Diabetes
                                                             Alcoholism
     147 UNIVERSITÁRIO
                                   0
                                                  1
                                                            0
                                                                        0
                                                                                 1
          SMS_received No_show
     147
[97]: n_handcap_df.head(1)
[97]:
        AppointmentID
                          PatientId Gender
                                                     ScheduledDay
                                                                   Age
                                                                        \
     0
              5642903
                      2.987250e+13
                                         F 2016-04-29T18:38:08Z
                                                                    62
          Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap \
```

```
SMS_received No_show
      0
                    0
        Step 2: Find the proportion of the handcap patients who showed up for the appointment
 [98]: # Total number of handcap patients
      tt_handcap = handcap_df.AppointmentID.value_counts().sum()
      tt_handcap
 [98]: 2042
 [99]: # Number of handcap patients who showed up for the appointment
      tt_handcap_show = handcap_df.query('No_show == "No"').value counts().sum()
      tt_handcap_show
 [99]: 1676
[100]: # Proportion of handcap patients who showed up for the appointments
      prop_handcap_show = proportion(tt_handcap, tt_handcap_show)
      prop_handcap_show
[100]: 0.8207639569049952
        Step 3: Find the proportion of the non-handcap patients who showed up for the appoint-
     ment
[101]: # Total number of non handcap patients
      tt_n_handcap = n_handcap_df.AppointmentID.value_counts().sum()
      tt_n_handcap
[101]: 108285
[102]: # Number of diabetic non-handcap who showed up for the appointment
      n handcap show = n handcap df.query('No show == "No"').value_counts().sum()
      n_handcap_show
[102]: 86373
[103]: # Proportion of non handcap patients who showed up for the appointments
      prop_n_handcap_show = proportion(tt_n_handcap, n_handcap_show)
      prop_n_handcap_show
[103]: 0.7976451031998891
        Step 4: Visualize the results
[104]: handcap_status = ['Handcap', 'Non-Handcap']
      handcap_proportions = [prop_handcap_show, prop_n_handcap_show]
      colors = ['Red', 'Green']
      plt.barh(handcap_status, handcap_proportions, color=colors)
```

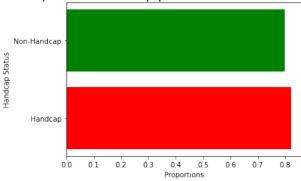
0

O JARDIM DA PENHA

1 0 0

0

Proportion of Handcap & Non-Handcap patients who showed up for their appointments

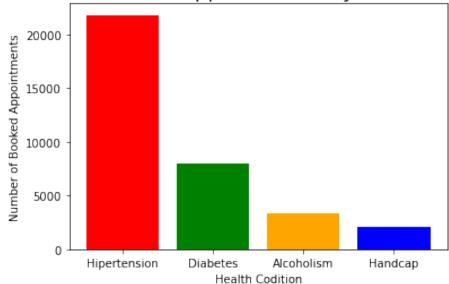


Research question 6D Results

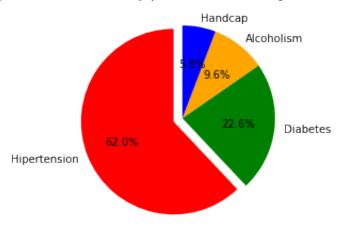
This analysis shows that the handcapped patients are more likely to show up for appointments as compared to the non-handcap patients

1.10 Research Question 7: Among hipertension, Diabetes, Alcoholism, and Handcap, which health condition was most common among the patients who booked the appointments?

Number of Booked Appointments by Health Condition



Percentage of Booked Appointments by Health Condition



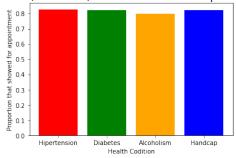
1.10.1 Research Question 7 Response

This shows that 62% of all the booked appointments were from diabetic patients. Only 5.8% were from Handcapped patients.

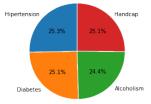
1.11 Research Question 8: How do the proportion of patients with the various health conditions who showed up for the appointment compare?

```
[106]: # Visualize the various proportions using a bar graph.
      health_conditions = ['Hipertension', 'Diabetes', 'Alcoholism', 'Handcap']
      condition_proportions = [prop_HBP_patient_show, prop_diabetic_show,_
       →prop_alcoholic_show, prop_handcap_show]
      colors = ['red', 'green', 'orange', 'blue']
      plt.bar(health_conditions, condition_proportions, color = colors)
      plt.title('Proportions of patients with HBP, Diabetes, Alcoholism & Handcap who⊔
       →showed for the appointments', fontsize = 18)
      plt.xlabel('Health Codition', fontsize = 10)
      plt.ylabel('Proportion that showed for appointment', fontsize = 10)
      plt.show()
      # Visualize the same proportions using a pie chart
      plt.pie(condition_proportions, labels= health_conditions, autopct='%1.1f%%',__
       \rightarrowexplode=[0.01,0.01,0.01, 0.01], startangle=90)
      plt.title('Percentage Proportions of patients with HBP, Diabetes, Alcoholism &
       → Handcap who showed for the appointments', fontsize = 18)
      plt.show();
```

Proportions of patients with HBP, Diabetes, Alcoholism & Handcap who showed for the appointments



Percentage Proportions of patients with HBP, Diabetes, Alcoholism & Handcap who showed for the appointments



1.11.1 Research Question 8 Results

These visualizations clearly show that the proportions of patients with the various health conditions who showed for their appointments were almost equal.

Conclusion

Findings: Based on the analysis done on the dataset:- > 1. Patients aged between 0 to 10 years book a higher number of appointments as compared to the other age groups. The number of appointments booked by patients aged between 90 years and 100 years is disproportionately low as compared to the other age groups. > 2. The proportion of males who showed up for the appointment is almost equal to the proportion of the females who showed up for the appointment. > 3. The proportion of older patients who showed up for their appointment is higher than that of the younger patients who showed up for the appointment. > 4. For hospitals located in some neighbourhoods, the proportion of patients who showed up for the appointment they booked was higher than in others. However, in all neighbourhoods, more than 70% of the patients who booked appointments showed up on for the appointment. > 5. The proportion of the patients who were enrolled in the Brasilian welfare program and showed up for appointments was slightly lower compared to the proportion of patients who were not enrolled in the program and showed up for the appointments. > 6. > a. The proportion of patients with hipertension who showed up for the appointment was higher than the proportion of patients without hipertension who showed up for the appointment. b. The proportion of patients with diabetes who showed up for the appointment was higher than the proportion of patients without diabetes who showed up for the appointment. c. Since there is no significant difference between the proportion of alcoholic patients who showed up for appointments and the non-alcoholic patients who showed up for the appointments, We can conclude that Alcoholism does not significantly affect whether an individiual shows up for an appointment or not. d. The proportion of Handcap patients who showed up for the appointment was higher than the proportion of patients who are not handcap who showed up for the appointment.

- 7. 62% of all the booked appointments were from diabetic patients. Only 5.8% were from Handcapped patients
- 8. The proportions of patients with the various health conditions who showed for their appointments were almost equal.

Challenges > 1. This analysis only focused on correlation between the variables. Causation was not addressed > 2. Writing python functions to replace some repetitive tasks was challenging

[1]