



Kevin Marrero

Salesman

Observative, fast learner looking to get some more hands on experience in the IT field with great customer service and decision making offerings in the IT industry. Well organized and ready to jump in to troubleshoot, configure and manage both wired and wireless networks found in companies around the world.

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407-591-1153

Kissimmee, FL

★ SKILLS

- Exceptional Customer Service
- Excellent Math
- Proficient in Microsoft Office
- Quick and Efficient with a Register and Money
- Time Management

★ LANGUAGES

- English
 - Native proficiency*
- Spanish
 - Fluent proficiency*
- French
 - Intermediate proficiency*

★ CERTIFICATES

- CompTIA Network
December 6, 2024

★ HOBBIES

- Sports
- Music Instruments
- Mechanical work
- Computer building
- Video games

★ WORK EXPERIENCE

Lead CSA

Waters Car Wash

08/2023-Present

- ★ Provided and demonstrated adequate training to new and existing employees in which sales of the company went up 50% since returned.
- ★ Consistently meeting or exceeding company expectations when managing the team
- ★ Maximized customer satisfaction with the transfer of positive feeling and energy also creating a more enjoyable and proactive environment
- ★ Contributed to setting outstanding examples apart of all store managers in company manager meetings
- ★ Created productive and efficient work environment while making sure the team knows exactly what to do in any scenario.

Cashier

Marshalls

06/2022 - 08/2023

- ★ Provided great customer service with a warming and welcoming attitude
- ★ Quick and efficient learner / worker when becoming crossed trained
- ★ Analytical when ensuring the store merchandise stayed inside the store.
- ★ Organized when stocking shelves and making sure each merchandise was in the right set or category

★ EDUCATION

A.A. in General Studies

Valencia College

2021-2024

Highschool Diploma

Tohopekaliga Highschool

2019-2023