MAKAR NESTSIARENKA

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HIGHLIGHTS & QUALIFICATIONS

- Strong commitment to my field of study in information technology demonstrated by participating in the Specialist High Skills Major program during my high school years, and currently studying in the Software Development program at Mohawk College.
- Experience managing a web-based community for the past 5 years as a personal hobby, where my team and I maintain and develop a Java-based mod for an existing game the community centers around.
- I am experienced with creating scripts through a custom created scripting language used through a plugin for a online server.
- I have excellent communication and people skills; able to work well within a team or individually.

EXPERIENCE

IT Support Technician | Mohawk College   **Jan 2023 – June 2024**

Oversaw Tier-1 issues through the usage of Cherwell ticketing software, Azure cloud services and RunDeck to provide a reliable and positive result for both the Faculty and Students of the college.

Sales Associate – Dollarama Inc.   **Mar 2020 – Jan 2023**

Provided great customer service, demonstrated reliability, flexibility and commitment by fulfilling emergency requests and completing them alongside my general work-load.

Customer Service Representative – Cineplex Inc.   **Aug 2019 – Mar 2020**

Handled and prepared food with care, ensuring each order was completed correctly. Promoted and upsold, encouraging patrons to purchase additional items or special promotions to increase revenue.

TECHNICAL SKILLS

Software	Collaboration	Platforms
Java	Server Administration	Windows Operating Systems
JavaScript	Project Management	Microsoft Office 365 suite
MySQL	Team Collaboration	Microsoft Azure
AutoDesk AutoCAD	Adaptability	Google Drive/Docs

PERSONAL PROJECTS

Administrator – The Lord of Embers Server   **Apr 2019 - Present**

As one of the head administrators I would propel forward innovative ideas for the server such as new gameplay mechanics or events that run off of custom written scripts, so that the players could be provided a unique and engaging experience in an otherwise competitive community of servers.

Lead developer – CinderLoE Addon   **Dec 2023 - Present**

As one of the lead developers for the CinderLoE Addon, a Java-based game modification. I worked alongside other admins to expand upon features the game itself could provide, hoping to enhance the experience for our playerbase.