

MAKAR NESTSIARENKA

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EDUCATION & SKILLS | MOHAWK COLLEGE

- **Relevant Coursework:** Data structures & Algorithms, Database Management, Client-side and Server-side web programming, Cloud Computing, Discrete Mathematics.
 - **Languages:** Java, Javascript, Python
 - **Back End:** Azure, MySQL, SQL, MongoDB
 - **Front End:** HTML/CSS, Bootstrap, React
 - **Additional:** Previous Education in Mechanical Engineering
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WORK EXPERIENCE

IT Support Technician Co-Op | Mohawk College

Jan 2023 – May 2024

- Oversaw Tier-I Software issues through a Ticket manager or in person.
- Assisted Faculty and Students with general questions and hardware issues.
- Proposed Ideas to optimize faculty and student experience with the college.

Sales Associate | Dollarama Inc.

Mar 2020 – Present

- Delivered exceptional customer service by assisting with product inquiries and ensuring a positive experience.
- Demonstrated Reliability and flexibility by managing emergency requests while handling regular duties
- Contributed to store operations by maintaining stock levels, organizing merchandise and ensuring a clean + safe environment.

Customer Service Representative | Cineplex Inc.

Aug 2019 – Mar 2020

- Accurately prepared and served food, ensuring high-quality standards and customer satisfaction
 - Promoted and upsold additional items and special offers, contributing to increased sales and revenue.
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PROJECTS

CinderLoE | git.thelordofembers.com

Dec 2023 - Present

- Developed a modification for a game, where I worked alongside other admins to expand upon the existing features of the game itself, and to provide

Public Community Hub

Sep 2019 - Present

- Hosted a pterodactyl server for a global community providing engaging experience for all users.
 - Created, or Forked plugins to better improve the server
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ADDITIONAL

Certifications

- Workplace Hazardous Materials Information System | WHMIS
- Azure Fundamentals Certification | AZ900