

— Professional Experience —

— **Ampco-Pittsburgh Corporation, Carnegie, PA** 06/2016 – Current —

— **Network Administrator** (06/2016 – Current) —

Responsible for day to day operations and maintenance of the network and servers, troubleshooting, project planning, project implementation and user support.

— **Distributor Service Inc. (DSI), Carnegie, PA** 08/2006 – 06/2016 —

— **Technology Manager** (02/2015 – 06/2016) —

Promoted to technology manager. Responsible for all day to day operations and maintenance of the network and servers, troubleshooting, project planning, project implementation and user support. Promotion was earned after a complete upgrade of the corporate network and server infrastructure.

— **Network Administrator** (04/2009 – 02/2015) —

Promoted to network administrator. Primary responsibility to maintain, patch, troubleshoot (break/fix) and document the corporate network and server farm. Additionally, undertook several large projects that started an upgrade of the entire DSI computing environment.

— **IT Support Technician** (08/2008 – 04/2009) —

Transferred to the Information Technology department as a support technician to work on printers, workstations, software installation and basic user support. Gained experience with all aspects of technology in use by DSI.

— **Inside Sales Associate** (08/2006 – 08/2008) —

Employed as an inside sales and customer service associate. Worked with customers to assist them with selecting products, ordering products and resolving any customer service issues that might arise.

— **Northern Sound and Light, McKees Rocks, PA** 02/2002 – 08/2006 —

Employed as a sales associate in a small company setting that was expanding to build a national customer base. Worked in sales, customer service, purchasing and warehousing. Held responsibility in all departments to ensure efficient operation during growth and addition of employees, while still working actively in the various departments.

— **Look and Listen, Wheeling, WV** 09/2001 – 02/2002 —

Employed as a sales associate and equipment installer for consumer home and automotive audio systems and electronics.

— Education —

West Virginia Wesleyan College, Buckhannon, West Virginia	08/1997 - 05/2001
Bachelor of Arts Degree, Honors Music with emphasis in Music Theory	Cumulative GPA: 3.9 / 4.0 scale