

# USER STORIES (front of the card back of the card)

Sr. No	User Story	Acceptance Criteria	Failure
1	<p><b>As a</b> user,</p> <p><b>I want</b> to search for books by title, author, and genre,</p> <p><b>So that</b> I can quickly find the books I'm interested in.</p>	<p>Search bar allows users to input keywords for book searches.</p> <p>Search results display relevant books with basic information (title, author, genre).</p>	<p>The search results page may show books that do not match the search query (e.g., a completely unrelated book title, author, or genre).</p>
2	<p><b>As a</b> user,</p> <p><b>I want</b> to view detailed information about a book,</p> <p><b>So that</b> I can decide if I want to rent or lease it.</p>	<p>Book details page shows synopsis, author, price, availability, and reviews</p>	<p>The book details page fails to load completely and shows an error or blank screen.</p> <p>The user may see a "404 Page Not Found" error or something similar, indicating that the book information is not available.</p>
3	<p><b>As a</b> user,</p> <p><b>I want</b> to leave a rating for the user who gave the book on rent,</p> <p><b>So that</b> I can share my feedback and help other users choose</p>	<p>Users can rate a book owner and leave a numerical rating.</p> <p>Ratings are displayed on the book's detail page for other users.</p> <p>Users can only rate an owner after a</p>	<p>If a user attempts to rate without a successful rental transaction, show an error message "You can't rate this owner"</p> <p>If an unregistered user tries to leave feedback</p>

	who to rent the book from.	successful rental transaction	shows “ you are not registered “
4	<p><b>As a</b> user,</p> <p><b>I want</b> to view my past rental history,</p> <p><b>So that</b> I can keep track of the books I've rented.</p>	<p>Users can see a list of previously rented books with details (title, author).</p> <p>History should be available for at least the past 12 months.</p>	<p>The rental history page fails to load entirely, and the user sees a blank screen or a loading spinner that never resolves.</p> <p>Books rented/bought more than 12 months ago will not be displayed.</p>
5	<p><b>As a</b> user,</p> <p><b>I want</b> to cancel a rental before it is shipped,</p> <p><b>So that</b> I can change my mind without being charged.</p>	<p>Users can cancel a rental order if it hasn't been shipped yet.</p> <p>A confirmation email is sent after cancellation.</p>	<p>The user cannot find the cancellation option on the rental details page, even though the rental is still in the "Pending" or "Unshipped" status. Display a message informing the user that cancellation cannot be processed.</p>

6	<p><b>As a user,</b></p> <p><b>I want</b> to rent a book for a specific duration,</p> <p><b>So that</b> I can read it without purchasing the book outright.</p>	<p>Users can select a book and choose a rental duration (e.g., 1 week, 1 month).</p> <p>After selection, the book is added to the cart with rental details and pricing.</p> <p>Users can complete the checkout process with secure payment.</p> <p>A confirmation email is sent with rental details (book title, duration, due date).</p> <p>The rental appears in the user's profile, with the due date and an option to extend.</p>	<p>If the selected book is not available for the specified rental duration, display a message like, "The selected book is currently unavailable for the chosen rental period. Please try a different duration or select another title."</p> <p>If the user inputs an invalid rental duration (e.g., exceeding the maximum allowed rental period or below the minimum rental period), display an error prompt, "Please select a valid rental period within the allowed range (e.g., 1 to 12 weeks)."</p>
7	<p><b>As a user,</b></p> <p><b>I want</b> to list my book for rent on the website</p>	<p>Users can access the book listing feature from their profile.</p> <p>Users can enter the book's details (title, author, genre, condition, rental price).</p> <p>Users can select rental duration options (e.g., 1 week, 1 month).</p> <p>The system displays a confirmation once the book is successfully listed.</p>	<p>If required information about the book (title, author, condition, price, rental period) is missing or invalid, display an alert, "Please complete all required fields with valid information before listing your book."</p> <p>If the user's account isn't verified or authorized to list items for rent (e.g., due to incomplete profile or account restrictions), the user will not be able to click on rent button.</p>

		Users receive a confirmation email with the listing details.	
8	<p><b>As a user,</b></p> <p><b>I want</b> to log in to my account on the website,</p> <p><b>So that</b> I can access personalized features, manage my rentals, and view my profile</p>	<p>Users can access the login page from the homepage.</p> <p>Users can enter their email address and password to log in.</p> <p>Users receive an error message if the credentials are incorrect.</p> <p>Users have the option to reset their password if they forget it.</p> <p>Upon successful login, users are redirected to their profile or dashboard.</p> <p>Users can remain logged in during their session (with an option to log out).</p>	<p>If the user enters incorrect login credentials (username/email or password), display an error message, "Incorrect username or password. Please try again."</p> <p>If the session times out during the login process, ask the user to re-enter the credentials.</p>

9	<p><b>As a</b> new user,</p> <p><b>I want</b> to create an account on the website,</p> <p><b>So that</b> I can rent or lease books and manage my profile.</p>	<p>Users can access the registration page from the login page.</p> <p>Users can enter required information (name, email, password).</p> <p>Users receive a confirmation email after successful registration.</p> <p>Users can log in to their new account with the registered credentials.</p>	<p>If required fields (e.g., name, email, password) are missing or invalid (e.g., invalid email format, weak password), display a prompt like, "Please complete all required fields with valid information to create your account."</p> <p>If the entered email address is already associated with an existing account, show an error message, "This email address is already registered. Please log in or use a different email to create an account."</p>
10	<p><b>As a</b> user,</p> <p><b>I want</b> to reset my password if I forget it,</p> <p><b>So that</b> I can regain access to my account.</p>	<p>Users can request a password reset by entering their email address.</p> <p>Users receive a password reset link via email.</p> <p>Users can create a new password through the link.</p> <p>A confirmation message is sent after the password is successfully reset.</p>	<p>If the user enters an unregistered email address or username during the password reset process, display an error message, "This email address or username is not associated with any account. Please check and try again."</p> <p>If the password reset link expires before the user completes the reset, notify the user, "The password reset link has expired. Please request a new one to reset your password."</p>

11	<p><b>As a user,</b></p> <p><b>I want</b> to extend the rental or lease period of a book,</p> <p><b>So that</b> I can keep the book for a longer time if needed.</p>	<p>Users can request an extension from their profile or rental/lease page.</p> <p>Users can select the additional duration and see the new cost.</p> <p>The extension is processed and updated in the user's account.</p> <p>A confirmation email is sent with the updated rental/lease details.</p>	<p>If the book is not available for an extended rental period (e.g., another user has reserved it), display a message like, "The selected book is currently unavailable for an extension as it has been reserved by another user. Please contact support if you need assistance."</p> <p>If the requested extension exceeds the maximum allowable rental period, show an alert, "The extension exceeds the maximum allowable rental period. Please choose a shorter extension or return the book by the original due date."</p>
12	<p><b>As a user,</b></p> <p><b>I want</b> to update my profile information,</p> <p><b>So that</b> my account details are current and accurate.</p>	<p>Users can access the profile settings page from their dashboard.</p> <p>Users can update personal information (name, email, password, address).</p> <p>Changes are saved and reflected immediately.</p> <p>Users receive a confirmation message when updates are successful.</p>	<p>If the new email address is already associated with another account, show an error message, "This email address is already associated with another account. Please use a different email to update your profile."</p>

13	<p><b>As a user,</b></p> <p><b>I want</b> to view the expiry date of my book lease and have options to renew,</p> <p><b>So that</b> I can decide whether to extend or return the book.</p>	<p>Users can see the expiry date of their leased books in their profile or lease history.</p> <p>Users are provided with options to renew the lease or return the book.</p> <p>Notifications are sent as the lease expiry date approaches, with renewal instructions.</p>	<p>If a lease record fails to load, show an error message: "couldn't load your lease details . please try again later"</p> <p>If the renewal process fails due to an error or lease policy violation, show:"couldn't renew your lease . please contact support for assistance ."</p>
14	<p><b>As an admin,</b></p> <p><b>I want</b> to add, update, or remove payment methods,</p> <p><b>So that</b> users can have secure and current payment options for rentals and leases.</p>	<p>Admins can access the payment methods management section.</p> <p>Admins can add new payment methods, update existing ones, or remove outdated ones.</p> <p>Admins receive confirmation when changes to payment methods are successfully made.</p>	<p>If there's a backend error while saving changes, show: "couldn't save changes .Please try again later "</p> <p>If an admin provides incomplete or incorrect details while adding/updating a payment method, display: "Invalid input.Please ensure all required fields are completely correct"</p>
15	<p><b>As a user,</b></p> <p><b>I want</b> to receive notifications for important actions (e.g., book rentals, returns, payment confirmations),</p>	<p>Users receive notifications for successful transactions, due dates, and returns.</p> <p>Notifications are displayed on the user's dashboard and sent via email.</p>	<p>If duplicate notifications are created for the same event, display a single notification and log the error for review.</p> <p>If an unauthorized user tries to access notifications, redirect them to login and display:</p>

	<p><b>So that</b> I can stay informed about my account activities.</p>	<p>Users can enable or disable specific notifications in their profile settings.</p>	<p>"Please log in to view your notifications."</p>
16	<p><b>As</b> a user,</p> <p><b>I want</b> to filter book listings by genre, author, and language,</p> <p><b>So that</b> I can find books that match my preferences more easily.</p>	<p>Users can apply filters by genre, author, and language on the book listing page.</p> <p>The system displays only the books that match the selected filters.</p> <p>Filters can be cleared or modified at any time.</p>	<p>If the user applies multiple filters, but the system fails to return any results (e.g., no books match the selected criteria), show a message like, "No books found matching your filter criteria. Please try adjusting your filters or search with different options."</p>
17	<p><b>As</b> a user,</p> <p><b>I want</b> to sort book listings by price and reader's score,</p> <p><b>So that</b> I can quickly find affordable books or top-rated ones.</p>	<p>Users can choose to sort books by price (low to high, high to low) or reader's score (best to worst).</p> <p>The book listings are re-ordered based on the selected sorting criteria.</p> <p>Users can change the sorting option at any time.</p>	<p>If the sorting options lead to no results (e.g., no books match the selected sort criteria), alert the user, "No books found that match your sorting preferences. Please try adjusting your criteria or filters."</p>



18	<p><b>As a user,</b></p> <p><b>I want</b> to receive book recommendations based on the reviews I leave,</p> <p><b>So that</b> I can discover books similar to those I've enjoyed.</p>	<p>The system analyzes user reviews and recommends books with similar themes, genres, or authors.</p> <p>Recommendations are displayed in the user's profile or sent via notifications.</p> <p>Users can choose to save recommended books to their wishlist or view more details.</p>	<p>If recommendations fail to load in the profile, show: "We're unable to display recommendations right now. Please try again later."</p> <p>If the same book appears multiple times in recommendations, remove duplicates and log the issue.</p>
19	<p><b>As a user,</b></p> <p><b>I want</b> to log out of my account,</p> <p><b>So that</b> I can secure my account after using the platform.</p>	<p>Users can log out from their profile or any page.</p> <p>Logging out redirects the user to the homepage.</p> <p>A message confirms the user has logged out successfully.</p>	<p>If the user's session is not properly terminated, leaving the account still active or accessible, display a prompt, "The log out button is currently unavailable. Please refresh the page and try again."</p>
20	<p><b>As a user,</b></p> <p><b>I want</b> to view my reader's score on my profile,</p> <p><b>So that</b> I can see how others have rated my interactions on the platform.</p>	<p>The reader's score is displayed on the user's profile page.</p> <p>The score is updated based on recent ratings from other users.</p> <p>Users receive notifications when their score changes.</p>	<p>If a user's profile fails to load, show an error message: "Error"</p>

21	<p><b>As an admin,</b></p> <p><b>I want</b> to verify publisher accounts,</p> <p><b>So that</b> only legitimate users can list books for sale.</p>	<p>Admins receive notifications when new publisher accounts are created.</p> <p>Verification steps include reviewing business details and identification on the basis of the ISBN no.</p> <p>Publishers are notified via email when their account is verified or rejected.</p>	
22	<p><b>As a renter,</b></p> <p><b>I want</b> to report any damage to a rented book,</p> <p><b>So that</b> I am not held responsible for damage I didn't cause.</p>	<p>Users can report book damage by submitting a form through their rental history.</p> <p>Photos and a description of the damage can be uploaded with the report.</p> <p>The system notifies both the platform and the owner of the damage claim.</p> <p>Users receive confirmation that their damage report has been submitted and is under review.</p>	<p>If there are problems uploading photos of the damage (e.g., unsupported file type or file size limits exceeded), notify the user, "Please ensure the image meets the file requirements and try again."</p> <p>If the user has not currently rented the book, they can not report damage.</p>

23	<p><b>As an Admin,</b></p> <p><b>I want</b> to be able to manage the books/content in the system,</p> <p><b>so that</b> I can ensure inappropriate or outdated content is removed or updated.</p>	<p>The admin can view a list of all books.</p> <p>The admin can filter books based on genre, author, language, etc.</p> <p>The admin can remove books that violate content policies.</p> <p>The admin can mark books as "featured" for promotional purposes.</p> <p>The admin receives a success or error message when removing or updating books.</p>	<p>If the admin cannot remove or update content due to a server or database error, leaving inappropriate or outdated content visible to users, notify the admin: "There was an issue removing or updating the content. Please check the content and try again, or contact support if the issue persists."</p> <p>If users affected by content removal or updates (e.g., renters or book owners) do not receive notifications about the changes, leading to confusion, alert the admin: "There was an issue notifying affected users of this content update. Please retry, or ensure users are informed manually if necessary."</p>
24	<p><b>As a User,</b></p> <p><b>I want</b> to purchase a book</p>	<p>The user can add books to the cart.</p> <p>The user can proceed to checkout to finalize the purchase.</p> <p>The system calculates the total cost, including taxes if applicable.</p> <p>The user can select a payment method</p>	<p>If the user is not logged in, display,"Please log in to buy"</p> <p>If the user does not receive a confirmation email or transaction details after a successful purchase, leaving them uncertain about the purchase status, alert the user: "Your purchase was successful, but we're experiencing an issue adding the book to your</p>

		(credit card, digital wallet, etc.).	library. Please contact support to resolve this.”
25	<p><b>As a user,</b></p> <p><b>I want</b> to update the information of a book I listed,</p> <p><b>So that</b> I can correct or improve the details to attract more renters.</p>	<p>Users can access their listed books and edit details (e.g., price, description, condition).</p> <p>Changes are saved and reflected immediately in the book listing.</p>	<p>If the changes cannot be saved due to a server or database error, resulting in the information not being updated, show a message: “We encountered a problem saving your changes. Please check your connection and try again. If the issue persists, contact support.”</p>
26	<p><b>As a user,</b></p> <p><b>I want</b> to add books to a wishlist,</p> <p><b>So that</b> I can easily find and rent or purchase them later.</p>	<p>Users can add any book to their wishlist from the book detail page.</p> <p>The wishlist is accessible from the user’s profile.</p>	<p>If the user is not logged in, display,”Please log in to buy”</p> <p>If the book was not added to the wishlist, notify the user,”Please try again”</p>
27	<p><b>As a publisher,</b></p> <p><b>I want</b> to list books for sale on the platform,</p> <p><b>So that</b> I can reach potential buyers.</p>	<p>Publishers can access the "Sell a Book" feature from their profile.</p> <p>They can input book details (title, author, price, condition).</p> <p>The book is listed under the available books section after successful submission.</p> <p>Publishers receive a confirmation email</p>	<p>If the publisher cannot access the book listing form, preventing them from creating a new listing, display an error message: “We’re unable to open the book listing form at this time. Please try again later or contact support.”</p>

		when a book is listed for sale	
28	<p><b>As a user,</b></p> <p><b>I want</b> to track my book sales,</p> <p><b>So that</b> I can monitor my earnings and sales performance.</p>	<p>Users can view a sales dashboard showing their books' performance.</p> <p>The dashboard displays total sales, earnings, and books sold.</p> <p>Users can filter the sales by date range, book title, or genre.</p>	<p>If the user cannot access the sales dashboard, preventing them from viewing sales performance, display an error message: "We're unable to access your sales dashboard at the moment. Please try again later or contact support."</p> <p>If the user is unable to filter sales data by time period due to a form or interface error, notify the user: "There was an issue with filtering sales data. Please select a different time period or refresh the page."</p>
29	<p><b>As a user,</b></p> <p><b>I want</b> to remove a book from the listings,</p> <p><b>So that</b> it is no longer available for purchase or rental.</p>	<p>Users can access the book listing management page.</p> <p>Users can remove books from the platform with a "Remove" button.</p> <p>Removed books no longer appear in search results or available books.</p> <p>Users receive a confirmation email when a book is successfully removed.</p>	<p>If the removal fails, the user is notified, and the book remains in the listings.</p>

30	<p><b>As a publisher,</b></p> <p><b>I want</b> to offer a discount on my books,</p> <p><b>So that</b> I can attract more buyers.</p>	<p>Publishers can apply a discount to any book from the listing management page.</p> <p>Discounts are shown in the book listing with the original price crossed out.</p> <p>Publishers can set the duration for the discount to be active.</p> <p>Publishers receive confirmation when the discount is successfully applied.</p>	<p>If the publisher does not receive confirmation that the discount was successfully applied, causing uncertainty about the price update, display a prompt: "Your discount was applied, but we couldn't confirm the change. Please check your listing to verify the updated price."</p> <p>If the discount application fails, the publisher is notified, and the original price remains unchanged.</p>
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