Non-Functional Requirements

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Performance

- NFR-001: The website must handle up to 1,000 concurrent users without performance degradation.
- NFR-002: Pages should load within 2 seconds for 90% of users under normal traffic conditions.

Usability

- NFR-003: The website should have a responsive design, accessible and functional on desktops, tablets, and smartphones.
- NFR-004: All features must comply with basic usability standards (e.g., clear navigation, intuitive design).

Scalability

• NFR-005: The system must support a 50% increase in user base annually without requiring a complete redesign.

Reliability

• NFR-006: The website must ensure 99.5% uptime, with no single downtime exceeding 1 hour.

Accessibility

• NFR-007: The website must comply with WCAG 2.1 Level AA standards to ensure accessibility for users with disabilities.

Maintainability

- NFR-008: The codebase must be modular to allow new features to be added with minimal disruption to existing functionality.
- NFR-009: All system logs must be accessible to the admin panel for debugging and maintenance purposes.