



# TEBATSOKGADITSI

## BUSINESS OPERATIONS

[GIT HUB LINK](#) | [LINKEDIN](#) | [PORTFOLIO](#) | [CONTACTS](#)  
JOHANNESBURG, GAUTENG, SOUTH AFRICA

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### PROFILE

I am a young female with a strong foundation in Information Technology, holding a National Diploma in IT and a Salesforce Administration certificate. Currently developing skills in Business Operations at Global Employemnet Challenge. I am passionate about leveraging my skills and knowledge to contribute meaningfully to the tech industry. I'm excited to learn new things and adapt to new technologies.

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### WORK EXPERIENCE

TECH CAREER ACCELERATOR PROGRAM

#### CAPACITI

*February 2024 - Present*

- Developing CRM skills
  - Responsible for creating new user accounts, deactivating old accounts, and managing user status changes.
  - Facilitate the import of large volumes of data into the system, ensuring data accuracy and mapping fields correctly.
  - Link contacts to the correct accounts to ensure that relationship histories and interactions are accessible and organized.
  - Assign permission set groups to users, allowing for flexibility and scalability in granting specific permissions without altering profiles.
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### QUALIFICATIONS

#### Vaal University of Technology

2021 - 2023

National Diploma in Information  
Technology (Software Development)

### SKILLS

- Java
- PHP and CSS
- Html5
- MySQL
- JavaScript
- Networking
- Web Development
- Troubleshooting
- Problem-solving skills
- Organization skills

## **REFERENCES**

### **CAPACITI - CANDIDATE SUCCESS MANAGER**

Ms Kefiloe Mphye

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081 334 8416

### **PHOMOLONG SECONDARY SCHOOL -HIGH SCHOOL TEACHER**

Mrs Ngomane

083 561 4917

### **VAALE UNIVERSITY OF TECHNOLOGY- LECTURER**

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