

# Kgothatso Ntuli

[www.k-ntuli.com](http://www.k-ntuli.com)

(+44) 784 9521 746 • [kg.otha@hotmail.com](mailto:kg.otha@hotmail.com) • LinkedIn: [Kgothatso Ntuli](#)

GitHub: <https://github.com/KgothatsoN>

## Personal statement

---

I am a recent Computer Science (Software Engineering) graduate with a BSc Honours degree. I am looking to secure a software developer position or similar, in order to utilise my current IT, analytical and programming skills. To help me to further develop these skills in a practical and fast-paced environment.

My career goal is to assume the role of a tech lead and run my own team of software developers.

## Key Skills

---

Programming: Python, SQL, JavaScript, HTML, CSS, Pandas, Git, Bootstrap

Competencies:

- Microsoft Office packages
- Wireframing
- Database Analysis
- Database Structures/Relational
- Problem Solving Skills

## Work Experience

---

### Remote Learning IT Lead, CPD Schools Federation – Newham

*(October 2020 – Present)*

- Increased online engagement throughout all schools from 11% to 89% in 5 months.
- Supported over 1500 staff and pupil, ensuring all were proficient at using online remote learning resources.
- Lead parent and teacher upskill workshops.
- Created engagement tracking systems that would be used by teachers and department leaders.
- Tasks included daily monitoring of online video meetings and class engagement through various tracking documents.
- Produced weekly data analysis reports on how pupils were interacting with the remote learning using collected datasets and graphs.
- Increased the online presence of disadvantaged children by 67% with 94% of device pupils actively engaging with lessons.

### Case Manager, Department of Work & Pension (Brook Street plc) - Basildon

*(August 2020 – September 2020)*

- Analysed datasets to make informed decisions of benefit entitlement.
- Assess 30+ claims and deal with enquiries via the governments DWP portal.
- Provided excellent and efficient customer service to a diverse range of customers and employers.
- Executing team conference calls.

## Bar Staff/ Chef, The Moon and Stars/ Barking Dog Weatherspoon - London

*(June 2018 – December 2019)*

- Served customers with efficiency and enthusiasm.
- Proved I have excellent customer service skills through the number of tips and customer reviews I acquired.
- Managed a team of 3 in a kitchen that operated proficiently and to the highest of standards.
- Oversaw stock management, ensuring resources were allocated correctly and reduced stock wasted by 8%.

## Bar Manager, ZeeZee Events - London

*(June 2017 – July 2019)*

- Primary role was overseeing a crew of 5+, during South African Embassy events and catering throughout London.
- Serviced high commissioners during private events, such as the Nelson Mandela International Day 100 years.

## Education

---

### University of Hull

*(2016 – 2019)*

#### **Bachelor of Science (Hons) Computer Science (Software Engineering)**

Notable Modules – Advanced Software Engineering, Languages & their compilers, Networking and User Interface Design, System Analysis, Design and Process, Computer System Infrastructure and Management

### City & Guilds

*(2020)*

#### **Customer Service: Level 1**

### Havering VI Form college

*(2014 – 2016)*

**A-levels: Chemistry, Computing – C, Engineering – DDM**

## Achievement & Interests

---

- Duke of Edinburgh Gold
- Cycled London – Paris duo
- Ice Hockey player for Ice Hogs & Renegades
- Young Enterprise Borough Champion 2015

## Languages

---

Ndebele – Native

English - Native