

KHALED ALTAHRAWI



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Professional Summary

Adaptable and detail-oriented IT professional with a strong foundation in software engineering, IT systems, and operations. Hands-on experience in web development, application support, and basic cybersecurity practices, with solid problem-solving and communication skills. Comfortable working in fast-paced, multicultural environments and ready to contribute immediately in entry-level or junior technical roles.

Technical Skills

- **Programming Languages:** Python, JavaScript, C#
- **Data & Analysis:** Pandas, NumPy, Data Cleaning, Data Visualization
- **Web & APIs:** REST APIs, HTML, CSS, React (foundational)
- **Cloud & DevOps:** AWS (Foundational), Docker, CI/CD concepts
- **Systems & Practices:** Git, Agile/Scrum, Application Monitoring, Logging
- **AI & Automation Exposure:** Cloud-based AI services concepts (OpenAI, Azure AI), Python automation workflows

Work Experience

Software Engineer Intern | Quest IT | Peterborough, ON (Hybrid) | Dec 2024 – Dec 2025

- Contributed to a mobile application through guided, collaborative development sessions, assisting with bug fixes and small feature improvements.
- Participated in screen-sharing meetings with senior developers to review code, discuss solutions, and translate requirements into scoped technical tasks.
- Supported application stability by reviewing shared logs and alerts and contributing to incident and security-related documentation.
- Gained hands-on experience with APIs, deployment workflows, and collaborative development processes

Operations Manager | Wadi Al Ghadaf Factory | Jun 2018 – Jul 2023

- Supported day-to-day IT and system operations in a manufacturing environment
- Coordinated basic hardware, software, and system troubleshooting with external service providers
- Maintained operational data and ensured reliability of computer systems used in daily workflows
- Developed strong problem-solving, documentation, and cross-team communication skills

Oracle Developer Intern | Civil Service Bureau | Amman, Jordan | Aug 2017 – Dec 2017

- Assisted with Oracle Forms and PL/SQL development, testing, and technical documentation

Projects

Study Permits Data Analysis Project

Python, Pandas, NumPy, Plotly, Jupyter Notebook

- Analyzed multi-year Government of Canada open datasets related to international study permits
- Built Python-based data pipelines for cleaning, transforming, and validating large datasets
- Performed exploratory data analysis to identify trends and patterns
- Developed interactive visualizations to communicate insights clearly
- Documented findings and methodology in a structured, reproducible format

Education

Diploma in Software Engineering Technician | Centennial College, Toronto, ON | Sep 2023 - Dec 2024

Bachelor's Degree in Computer Science | Al-Balqa Applied University, As-Salt, Jordan | Sep 2014 - Jun 2018