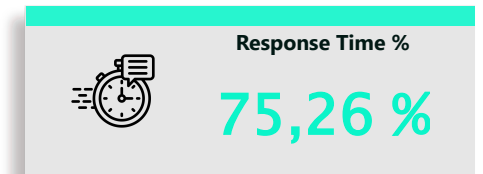
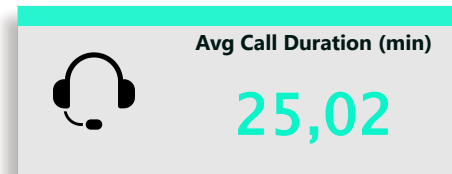
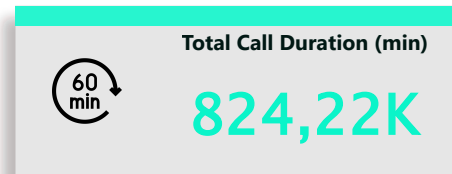
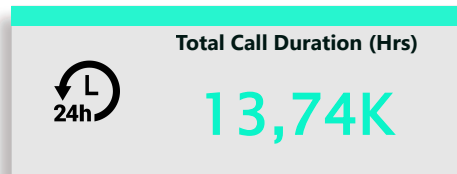
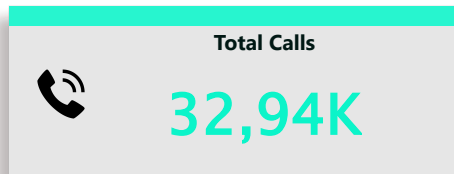
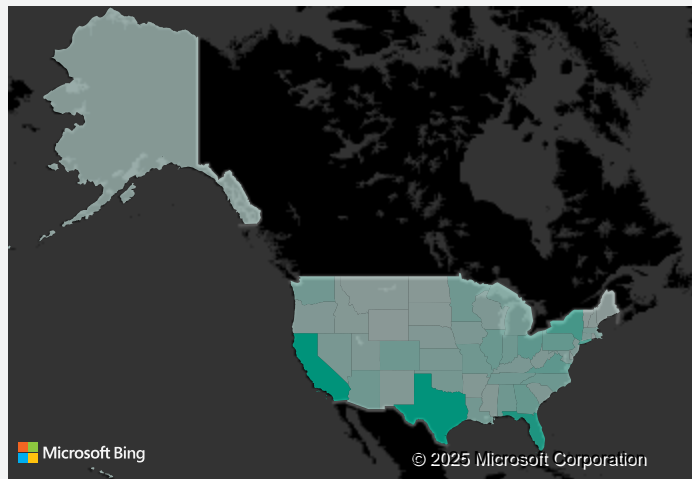




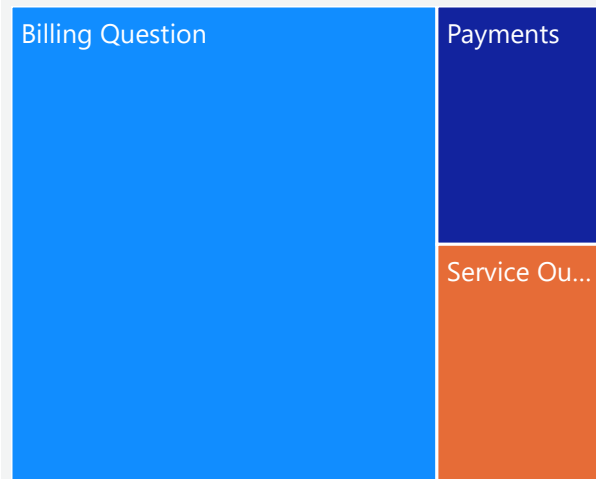
CALL CENTER DASHBOARD | [HOME](#)



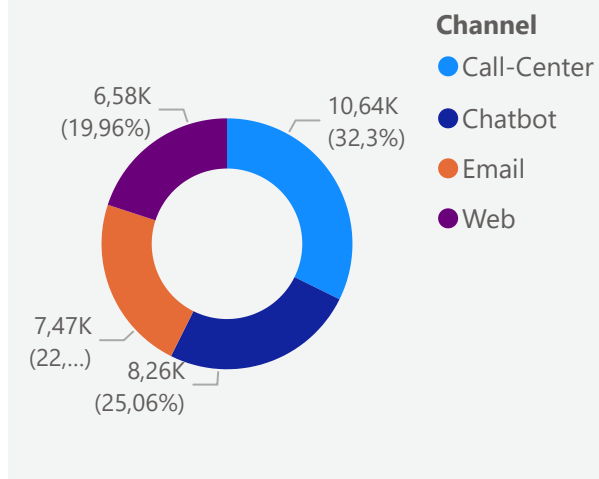
Total Calls by State



Total Calls by Reason



Total Calls by Channel



FILTERS

Date

01/10/2020

31/10/2020

Channel

All

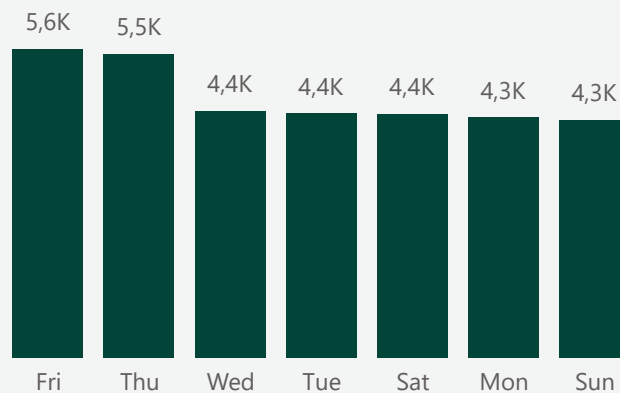
City

All

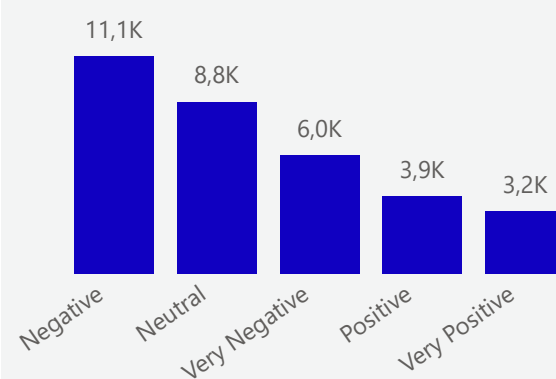
HOME

GRID

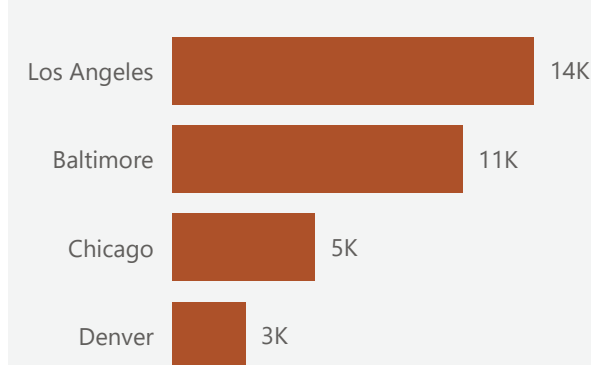
Total Calls by Day



Total Calls by Sentiment

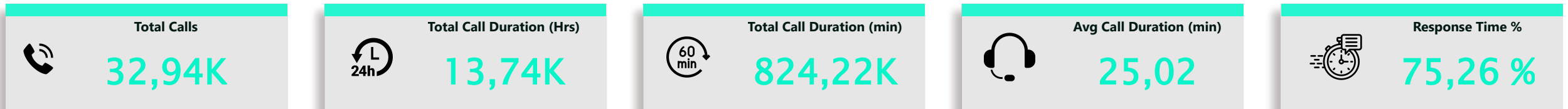


Total Calls by Call-Centres City





CALL CENTER DASHBOARD | GRID



Id	Customer Name	Channel	State	Reason	Response Time	City	Total Call Duration (min)
AAE-56555470-4-160195-FX	Wendall Heinsen	Call-Center	Texas	Payments	Within SLA	Amarillo	45,00
AAT-75307639-3-594254-7W	Angel Durgan	Email	Colorado	Service Outage	Within SLA	Denver	45,00
ABV-19906776-N-361245-yX	Tatum Ledrane	Email	Ohio	Billing Question	Above SLA	Dayton	45,00
ACH-31995608-O-258058-kb	Maisey McKenna	Call-Center	Mississippi	Billing Question	Within SLA	Jackson	45,00
ADJ-83296429-r-777675-Lp	Leroy Shallo	Chatbot	Pennsylvania	Billing Question	Within SLA	Philadelph ia	45,00
AET-47639934-U-808176-V0	Mariska L'Homme	Call-Center	Oregon	Billing Question	Below SLA	Portland	45,00
AFQ-21180836-I-202073-p4	Prince Trewartha	Chatbot	New York	Billing Question	Within SLA	Jamaica	45,00
AFX-95708400-G-635254-A7	Camella Birtwhistle	Call-Center	New York	Billing Question	Above SLA	New York City	45,00
AGD-56475681-T-137640-HU	Aldis Moring	Web	New York	Service Outage	Within SLA	Rochester	45,00
AGL-18926193-m-791969-dh	Charity Costar	Call-Center	California	Billing Question	Within SLA	Palo Alto	45,00
AGW-71605126-x-848666-rk	Marlie Dodridge	Call-Center	Ohio	Billing Question	Above SLA	Toledo	45,00
AHG-72040808-J-703860-co	Loreen Lander	Email	Texas	Billing Question	Below SLA	Austin	45,00
AJA-48171746-T-788722-VL	Bernadette Boughton	Web	Texas	Billing Question	Within SLA	Houston	45,00
AJF-59870982-2-287904-Cx	Wesley MacPaik	Email	Michigan	Billing Question	Within SLA	Kalamazoo	45,00
AJF-75012182-K-212513-Yu	Derrek Klementz	Call-Center	Iowa	Payments	Below SLA	Des Moines	45,00
Total							824222,00

FILTERS

Date

01/10/2020

31/10/2020

Channel

All

City

All

HOME

GRID