

Khalid Khalel

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SUMMARY

Computer Science graduate specializing in Cybersecurity, building a long-term career in IT and technology. Strong foundation in hardware diagnostics, technical support, and troubleshooting across Windows and macOS environments. Proficient in documenting issues, supporting end users, and learning new systems quickly. Bilingual in English and Arabic.

EDUCATION

Middle Tennessee State University <i>Bachelor's Degree in Computer Science - Cybersecurity</i>	Murfreesboro, TN <i>Jan 2024 - Dec 2025 — Completed</i>
Motlow State Community College <i>Associate Degree in Computer Science</i>	Smyrna, TN <i>Aug 2021 - Dec 2023 — Completed</i>
Riverdale High School <i>High-School Diploma</i>	Murfreesboro, TN <i>Aug 2017 - May 2021 — Completed</i>

WORK EXPERIENCE

Walmart <i>Sales Associate</i>	Murfreesboro, TN <i>Jul 2021 - Sep 2025</i>
<ul style="list-style-type: none">• Provided high-volume customer support in a fast-paced environment, resolving 100+ inquiries daily with a focus on de-escalation and customer satisfaction.• Trained new hires on inventory systems and operational procedures, ensuring team compliance with company standards.• Troubleshoot product and system issues on the spot, coordinating with team leads to escalate and resolve complex cases efficiently.	

PROJECTS

Online Privacy Tool eXtractor <i>Python, FastAPI, JavaScript, HTML/CSS</i>	Jun 2025 - Present
<ul style="list-style-type: none">• Built a privacy-focused OSINT tool that scans 100+ people-search and data broker sites to identify exposed personal information.• Engineered automated browser-driven opt-out removal flows with CAPTCHA solving, stealth proxies, and temporary email verification.• Developed a full-stack web application using Python, FastAPI, and JavaScript with real-time WebSocket updates and a live browser preview.	
SOC Dashboard <i>JavaScript, Node.js, MySQL, HTML/CSS</i>	Aug 2025 - Dec 2025
<ul style="list-style-type: none">• Designed and developed the frontend interface for a Security Operations Center dashboard featuring an interactive world map.• Integrated RESTful APIs to connect the Node.js backend with the MySQL database for dynamic data retrieval.• Collaborated with a 4-person team to design the database schema tracking cyber incidents.	

TECHNICAL SKILLS

IT Support & Troubleshooting: Windows 10/11, macOS, Technical Support, Troubleshooting, Active Directory, Office 365, Ticketing Systems, Printer Support

Hardware & Networking: Computer Hardware Assembly & Troubleshooting, Hardware Diagnostics, Testing & Debugging, Server & Technical Equipment Handling

Programming Languages: Python, JavaScript, C/C++, SQL (MySQL), Bash, HTML/CSS

Tools & Platforms: Git, VS Code, Linux (CLI), Terminal, CMD

Other Skills: OSINT techniques, API development, software testing, documentation

Soft Skills: Communication, teamwork, problem solving, adaptability, de-escalation

CERTIFICATES AND ACHIEVEMENTS

Certifications & Honors: OSHA Certified, President's List, Dean's List

LANGUAGES

Fluent in English and Arabic