UX 2020

Topic: User centred Design

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Content List:

1. **Analysis**
   1. **Context of Use – Basic conditions**
   2. **User Group profiles**
   3. **Task model**
   4. **Scenarios**
   5. **Persona**
2. **User requirements**
   1. **User needs**
   2. **User story**
   3. **User requirement - use requirement template**
3. **Product design**
   1. **Information architecture**
   2. **Styleguide – compare with UX Standard ISO 9241(210)**
   3. **Mockup**
4. **Evaluate the design**
   1. **Test cases – match user requirements, use test template**
   2. **Test tools and metrics**
   3. **Usability test report**
5. **Conclusion**
   1. **Summary – what is good, what is bad?**
   2. **Recommendation for improvements**
   3. **Lesson learned**