# 1. Name of Your Company

Simple Database Solution-SDS

## 2. Project Title

CSIS2300-Group 2-Database of Local Service Small Businesses

#### 3. Team

- Tuyet Khang Truong (MySQL Expert)
- Kostiantyn Volkov (MS SQL Server Expert)

# 4. Weekly Meeting Hours

We will meet and work on the project on Tuesday 1:00pm every week

## 5. Project Description

This database will keep record of all small businesses, their services, the customers that receive services from these companies, the detail of CONTRACTS between customers and the businesses, reviews (comments) written for those businesses, and the employee of these businesses.

- Businesses have business ID, name, address (which has a number aparment, street, city, state, zip code and country), several phone numbers.
- Services have service ID, name, description, price.
- Customers have customer ID, name, phone number (a customer may have several phone numbers), addresses (each address has a number aparment, street, city, state, zip code and country), date of birth, age.
- Reviews (comments) for the business are composed of score (number of starts), comment, date, title, images.
- Contracts done between customers and businesses are recorded: contract ID number, date, fee/cost agreed, services provided (one contract can have many services), location that the services were provided.
- Employees have employee ID, name, several phone numbers, date of birth, date of hire, supervisors.
- Address of the customers that has a number aparment, street, city, state, zip code and country

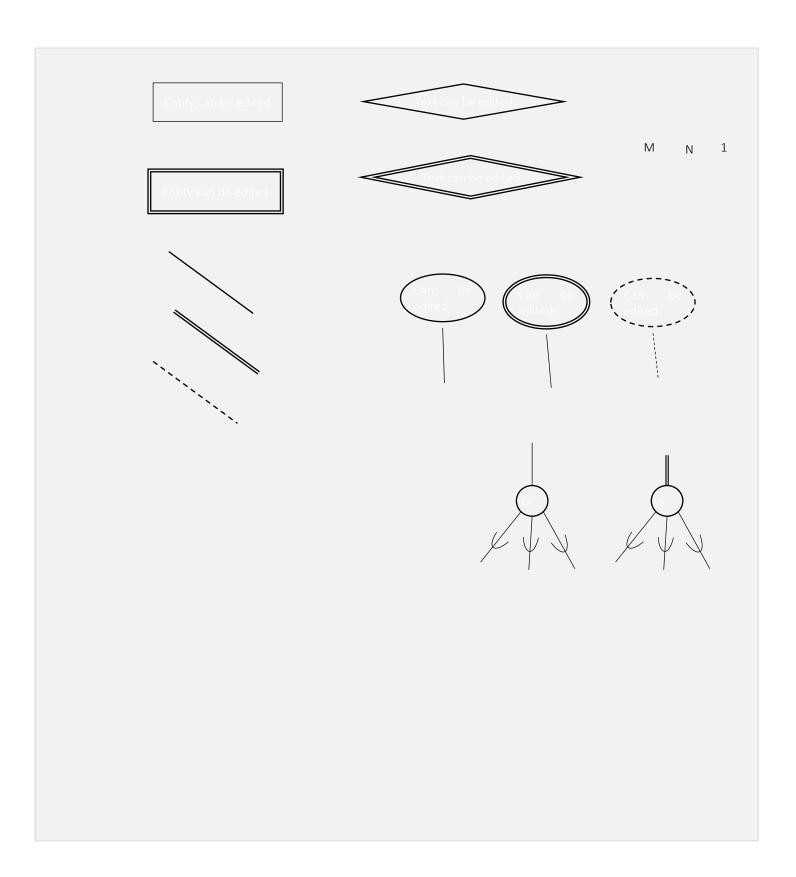
### 6. Assumptions about Cardinality and Participations

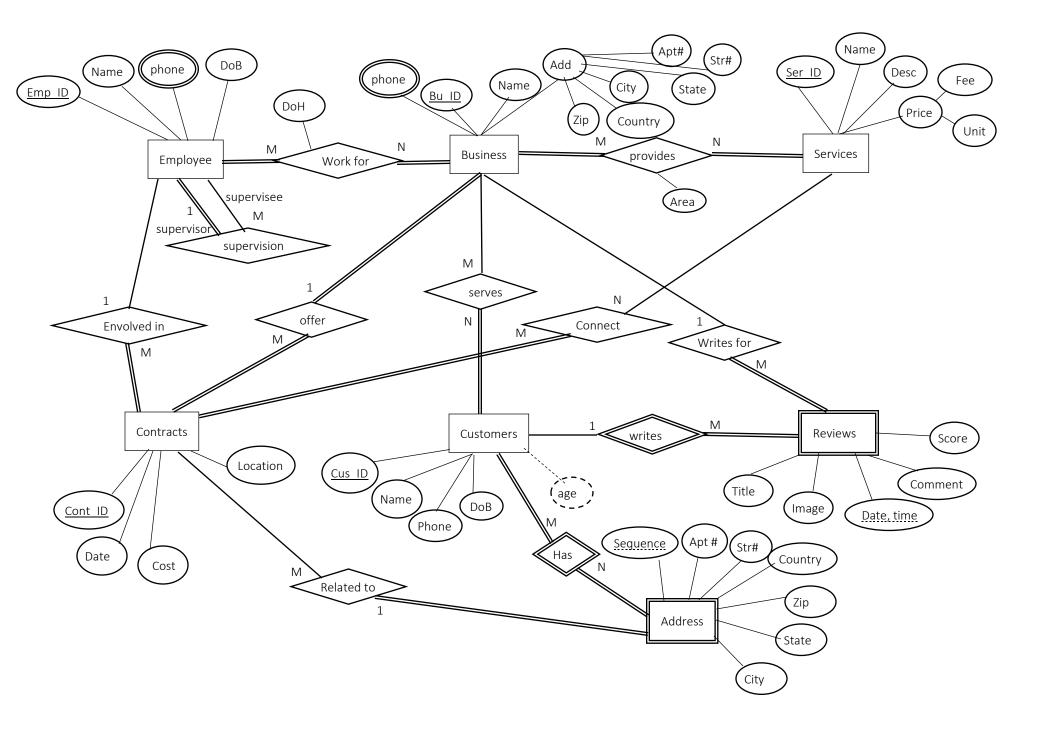
Relationship	Cardinality	Participation
PROVIDES (between BUSINESS, SERVICES)	M:N (1 business has many services. Businesses can have the same service.)	Business must have at least 1 service. We cannot find a service that does not associate to the business.
SERVES (between BUSINESS, CUSTOMER)	M:N (1 business has many customers. 1 customer can buy in many businesses)	There are some businesses that does not have a customer because they have poor services. Customers must receive the service from at least one business.
WRITE (between CUSTOMER, REVIEWS)	1:M (A review is written by 1 customer. 1 customer writes many reviews)	A customer may not post the review.
WRITE FOR (between REVIEWS, BUSINESS)	1:M (A review is written for 1 business. 1 business has many reviews.)	There is a business that does not have a review.
WORK FOR (between EMPLOYEE, BUSINESS)	1:M (Each employee works for 1 business. A business has many employees)	Employee must work for at least 1 business. Business must have at least 1 employee
OFFER (between BUSINESS, CONTRACTS)	1:M (A business offers many contracts. A contract is held by a business.)	Businesses must have at least 1 contract.
SUPERVISION (between EMPLOYEE as subordinate, EMPLOYEE as supervisor)	1:M (1 employee has 1 supervisor. A supervisor has many employees.)	There are some employees that don't have a supervisor. Supervisor must have at least 1 employee.

INVOLVED IN (between EMPLOYEE,	1:M (1 employee has many contracts. 1	There are some employees that don't	
CONTRACTS)	contract was responsibile by only 1	have any contracts. All contracts must	
	employee)	have employee	
HAS (between CUSTOMER, ADDRESS)	M:N (Customer has several address. Many	Every customer need have an address.	
	customers can live in the same address)	Every address must have customer.	
RELATED TO (between CONTRACTS,	1:M (1 address can have many contracts. There aree some addresses de		
ADDRESS)	1 contract is related to 1 address)	contract. All contracts need have address.	
CONNECT (between SERVICE,	M:N (a service can have many contracts. A	There are some services that don't have	
CONTRACTS)	contract can be related to many services)	contract. All contracts need connect to a	
		service.	

# 7. EER Modeling Diagram

In the following drawing canvas, EER Modeling shapes have been provided. You can copy and replicate them (Ctrl+C to copy and Ctrl+V to paste. You can also select a shape, then press Ctrl button and drag and drop to copy a shape) and edit them to build your diagram.





# 8. ER-Model Mapping to Database Relational Schema

Employee (Emp ID, Name, DoB, Supervisor\_Emp\_ID)

Business (Bu ID, Name, Apt#, Str#, City, State, Country, Zip)

Services (Ser\_ID, Name, Desc, Fee, Unit)

Contracts (Cont ID, Date, Cost, Location, Emp\_ID, Bu\_ID, (Cus\_ID, Sequence))

Customers (Cus ID, Name, Phone, DoB)

Customers\_Reviews ((Cus ID, Date&time), Image, Title, Comment, Score, Bu\_ID)

Customers\_Address ((Cus ID, Sequence), Apt#, Str#, City, State, Country, Zip)

Employee Work for Business (Emp\_ID, Bu\_ID, DoH)

Business\_Provides\_Services (<u>Bu\_ID</u>, <u>Ser\_ID</u>, Area)

Business\_Serves\_Customers (Bu ID, Cus ID)

Services Connect Contracts (Ser\_ID, Cont\_ID)

Employee\_Phone (<u>Emp\_ID</u>, Phone)

Business\_Phone (Bu\_ID, Phone)

### 9. Normalization

- We belive that every relation in our database is normalized into 1NF, 2NF and 3NF because we have uniquely identified all entities and attributes depends on the key. Database does not contain any composite, multivalued and nested attributes, the relations in database does not have composite keys and non-prime attributes.

Employee

Emp_ID	Name	DoB	Supervisor_Emp_ID
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#### **Business**

Bu ID Name Apt# Str# City State Country Zip	<u>Bu ID</u>	Name Apt#	Str# City	State	Country	Zip
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#### Services

Ser ID	Name	Desc	Fee	Unit	
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#### Contracts

Cont ID Date Cost Lo	cation <b>Emp_ID</b>	Bu_ID	Cu_ID	Sequence
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#### Customers

Cus ID	Name	Phone	DoB
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#### Customers Reviews

Cus_ID	<u>Date&amp;time</u>	Image	Title	Comment	Score	Bu_ID
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#### Customers\_Address

Cus_ID Sequer	nce Apt#	Str#	Zip	City	State	Country
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#### Employee\_Work for\_Business

Emp_ID	<u>Bu_ID</u>	DoH
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### Business\_Provides\_Services

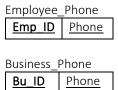
<u>Bu_ID</u>	Ser_ID	Area
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### Business\_Serves\_Customers

Bu ID	Cus ID

### Services Connect Contracts

Ser_ID	Cont_ID
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## 10. Determining Data Types (Domain) and Constraints

You explain why you choose a certain data type for a field and why you apply certain constraints

- The ID will be a combination between letter and numbers -> text
- Phone is a char, not int because the maximum size of int is 2,147,483,647 while the maximum phone number is 9,999,999,999
- Date\_Time is varchar(20) because it is a combination between date and time -> text
- All the texts will be char. If the length of text is bigger or equal 20, choosing Varchar data type to save memory
- All numbers are int
- All date fields are date
- Numeric (5, 2) for Fee\_Ser, Cost\_Con because it is a currency
- **NOT NULL** for Name\_Emp, Name\_Bu, Name\_Ser, Fee\_Ser, Unit\_Ser, Cost\_Con, Name\_Cus, Title, Comments. It means that all this attributes must be entered
- **ON DELETE SET NULL** for foreign key (Supervisor\_Emp\_ID) references Employee(Emp\_ID), so that when we delete supervisor, Supervisor Emp\_ID on the row of supervisee will be null not be deleted.
- ON DELETE CASCADE: when we deleted data on parent table, the relative data on child table will be deleted
- PRIMARY KEY and FOREIGN KEY used often to tie the tables together
- CHECK for fees and cost to make sure they are more than 0, for reviews to fall from 1 to 5.
- UNIQUE for customer phone number because there should be no 2 two csutomers with same phone numbers

# 11. Creating Database and Tables - SQL DDL

You do not need to copy SQL commands here. Save your SQL commands in a script file and just mention the name of the file here. Make sure the script file is stored besides this document within the same folder.

The name of script files: create.sql

# 12. Inserting Values in Tables

You do not need to copy SQL commands here. Save your SQL commands in a script file and just mention the name of the file here. Make sure the script file is stored beside this document within the same folder.

The name of script files: insert.sql

#### 13.SQL Queries

You do not need to copy SQL commands here. Save your SQL commands in a script file and just mention the name of the file here. Make sure the script file is stored beside this document within the same folder.

The name of file: choosing 20 queries.txt

#### 14. Views

You do not need to copy SQL commands here. Save your SQL commands in a script file and just mention the name of the file here. Make sure the script file is stored beside this document within the same folder.