

# Quang Khanh (Henry) Hua



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## Summary

- I am a highly motivated and enthusiastic third-year student pursuing a dual degree in Computer Science and Data Science at the University of Western Australia. Possessing a strong passion for technology and data analysis, I am seeking a challenging internship opportunity to apply my theoretical knowledge and further develop my practical skills.
- With a solid foundation in data analysis and visualization (Python, R) and a bit of Java, C, Web development (HTML5, CSS, Javascript, Flask), and mobile app development (Flutter), I am confident in my ability to deliver innovative solutions to complex problems.
- My excellent analytical and problem-solving skills and my team-oriented approach make me a valuable asset to any organization. I am eager to bring my dedication, creativity, and technical expertise to any project. I am committed to continuously expanding my skill set and knowledge in the ever-evolving field of computer science and data science.

Grade: Current GPA: 6.188 / 7 ; Current WAM: 75.750

## Experience



### Sharepoint Developer

Neurological Council Of Western Australia

Feb 2023 - Present (2 months)

- Pioneered the integration of innovative technologies in communication and collaboration, resulting in a 30% increase in team efficiency and productivity.
- Revolutionized information sharing by designing and implementing an MS SharePoint Document Management System (DMS) with metadata categorization and personalized permissions for different groups of users, reducing document retrieval time by 25% and enhancing data security.
- Developed tailored communication sites using MS Teams, fostering seamless collaboration and a 20% improvement in cross-functional project completion rates.
- Collaborated effectively with technical and non-technical staff, as well as contractors at various levels.



### Sale/Technician

PTC Phone Tech & Comm

Apr 2022 - Present (1 year)

Provide top-notch customer service and technical support to boost sales of phone accessories and repair services, enhancing customer satisfaction and store success.

Sales:

- Collaborate with team members to reach sales targets using effective up-selling, cross-selling, and promotions.
- Maintain in-depth product knowledge and stay up-to-date with the latest offerings to serve customers better.
- Represent the organization with zeal and professionalism, fostering a positive brand image.

Technician:

- Deliver expert technical support for phone accessories and repair services, ensuring prompt resolutions and satisfied customers.
- Diagnose and troubleshoot technical issues using specialized methods and expertise.
- Perform customer-focused repairs, providing high-quality results and durable solutions.
- Document repair procedures thoroughly for accurate records and future reference.
- Offer customers valuable advice and best practices for addressing technical issues.



## **Teaching Assistant**

TEKY ACADEMY

Apr 2021 - Mar 2022 (1 year)

Support the lead teacher in providing top-notch STEM education for K-8 students, fostering academic growth and engagement.

- Assist in developing and executing lesson plans alongside the lead teacher
- Craft engaging classroom lessons and homework materials for students aged 7-15
- Developed age-appropriate lessons and homework materials for 7-15-year-olds, successfully meeting diverse learning needs.
- Lead communication with 20+ parents, discussing future initiatives and personal development
- Guide students in their learning by answering questions and offering constructive feedback
- Instruct students on software and digital tool usage for enhanced learning and creativity
- Assisted in the organization and maintenance of the classroom and equipment, ensuring a 20% improvement in class preparedness and resource availability.



## **Internship Trainee**

GaraSTEM

Sep 2020 - Mar 2021 (7 months)

- Participating in the development of a robotics program as an Intern Trainee.
- Played a key role in organizing events and classes.
- Trained STEM students for contests and national competitions.
- Acquired valuable event coordination and management skills, streamlining processes and increasing overall event.
- Fostered teaching abilities while championing the organization's mission to promote STEM education.

## **Education**



### **The University of Western Australia**

Bachelor of Science - BS, Computer Science

Feb 2021 - Dec 2023

UWA Global Excellence Scholarship

## **Skills**

Web Development • Data Analysis • Data Warehousing • Flask • Microsoft SQL Server • Python (Programming Language) • JavaScript • Java • R (Programming Language) • C++

## **Honors & Awards**



**Bronze medal National WORLD ROBOT OLYMPIAD - VIET NAM - Ho Chi Minh City**

Department of Education and Training

Aug 2019

National Bronze medal of World Robot Olympiad 2019



**Robot B Silver Medal OLYMPIC HCMC - Ho Chi Minh City Department of Education and Training**

Apr 2019



**Consolation prizes of Creative product - High school section YOUTH IT CONTEST HCMC - Central Executive Committee of the HCYU**

May 2019



**Consolation prize in Makerthong - HUTECH University Programming Competition 2nd 2018 - Central Executive Committee of the HCYU**

Nov 2018



**UWA Global Excellence Scholarship - The University of Western Australia**

Oct 2020

To encourage and assist eligible high-achieving international students to commence and pursue an undergraduate or postgraduate qualification at the University.



**University of Wollongong Excellence Scholarship - University of Wollongong Australia**

Aug 2020

30% tuition fee reduction for the minimum duration of an eligible course.