Khanh Hua

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Summary

• Motivated and enthusiastic third-year student pursuing dual Computer Science and Data Science degrees at the University of Western Australia. Strong passion for technology and data analysis.
• Fast learner with strong problem-solving skills, teamwork, leadership, and project management abilities. Adaptable and confident in delivering innovative solutions to complex problems.
• My excellent analytical and problem-solving skills, coupled with a team-oriented approach, make me a valuable asset to any organization seeking a skilled software developer.

Grade: Current GPA: 6.105 / 7; Current WAM: 75.421

Experience

Sale/Technician

PTC Phone Tech & Comm

Apr 2022 - Present (1 year 6 months)
Provide top-notch customer service and technical support to boost sales of phone accessories and repair services, enhancing customer satisfaction and store success.
• Collaborate with team members to reach sales targets using effective up-selling, cross-selling, and promotions.
• Deliver technical support for phone accessories and repair services, ensuring prompt resolutions and satisfied customers.
• Diagnose and troubleshoot technical issues using specialized methods and expertise.
• Perform customer-focused repairs, providing high-quality results and durable solutions.

Sharepoint Developer

Neurological Council Of Western Australia

Feb 2023 - May 2023 (4 months)
• Participated in Sharepoint development project, including requirement analysis, design, coding, and testing phases.
• Analyzed business requirements and crafted software requirement specifications.
• Produced technical documents, including deployment guides and user manuals.
• Transformed information sharing by designing and implementing an MS SharePoint Document Management System (DMS) with metadata categorization and personalized permissions for different groups of users
• Effectively resolved software defects identified in both pre and post-go-live phases.
• Collaborated effectively with technical and non-technical staff and contractors at various levels.

Teaching Assistant

TEKY ACADEMY

Apr 2021 - Mar 2022 (1 year)

Support the lead teacher in providing top-notch STEM education for K-8 students, fostering academic growth and engagement.
• Assist in developing and executing lesson plans alongside the lead teacher
• Craft engaging classroom lessons and homework materials for students aged 7-15.
• Guide students in their learning by answering questions and offering constructive feedback
• Instruct students on software and digital tool usage for enhanced learning and creativity
• Assisted in the organization and maintenance of the classroom and equipment.

Internship Trainee
GaraSTEM
Sep 2020 - Mar 2021 (7 months)
• Participating in the development of a robotics program as an Intern Trainee.
• Trained STEM students for contests and national competitions.
• Acquired valuable event coordination and management skills, streamlining processes and increasing overall event.

Education

The University of Western Australia
Bachelor of Science - BS, Computer Science
Feb 2021 - Dec 2023
UWA Global Excellence Scholarship

Skills

MongoDB • Back-End Web Development • Software Development • Database Management System (DBMS) • Web Development • Java • Object-Oriented Programming (OOP) • Git • Software Systems Engineering • Linux

Honors & Awards

Bronze medal National WORLD ROBOT OLYMPIAD - VIET NAM - Ho Chi Minh City Department of Education and Training
Aug 2019
National Bronze medal of World Robot Olympiad 2019

Robot B Silver Medal OLYMPIC HCMC - Ho Chi Minh City Department of Education and Training
Apr 2019

Consolation prizes of Creative product - High school section YOUTH IT CONTEST HCMC - Central Executive Committee of the HCYU
May 2019

Consolation prize in Makerthong - HUTECH University Programming Competition 2nd 2018 - Central Executive Committee of the HCYU

Nov 2018

UWA Global Excellence Scholarship - The University of Western Australia
Oct 2020
To encourage and assist eligible high-achieving international students to commence and pursue an undergraduate or postgraduate qualification at the University.

University of Wollongong Excellence Scholarship - University of Wollongong Australia
Aug 2020
30% tuition fee reduction for the minimum duration of an eligible course.