

QUANG KHANH HUA

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Maylands, WA, Australia

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PROFILE

- Motivated and enthusiastic graduate student pursuing dual Computer Science and Data Science degrees at the University of Western Australia. Strong passion for technology and data analysis.
 - Fast learner with strong problem-solving skills, teamwork, leadership, and project management abilities.
 - Adaptable and confident in delivering innovative solutions to complex problems.
 - Excellent analytical and problem-solving skills and a team-oriented approach make me a valuable asset to any organization seeking a skilled software developer.
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EXPERIENCE

PTC Phone Tech & Comm

April 2022 - Present

Sale/Technician

Provide top-notch customer service and technical support to boost sales of phone accessories and repair services, enhancing customer satisfaction and store success.

- Collaborate with team members to reach sales targets using effective up-selling, cross-selling, and promotions.
- Deliver technical support for phone accessories and repair services, ensuring prompt resolutions and satisfied customers.
- Diagnose and troubleshoot technical issues using specialized methods and expertise.
- Perform customer-focused repairs, providing high-quality results and durable solutions.

Neurological Council of Western Australia

February 2023 - May 2023

SharePoint Developer

- Participated in SharePoint development project, including requirement analysis, design, coding, and testing phases.
- Analyzed business requirements and crafted software requirement specifications.
- Produced technical documents, including deployment guides and user manuals.
- Transformed information sharing by designing and implementing an MS SharePoint.
- Document Management System (DMS) with metadata categorization and personalized permissions for different groups of users.
- Effectively resolved software defects identified in both pre- and post-go-live phases.
- Collaborated effectively with technical and non-technical staff and contractors at various levels.

TEKY ACADEMY

April 2021 - March 2022

Teaching Assistant

Support lead teacher in coaching top-notch STEM education for K-8 students, fostering academic growth and engagement.

- Assist in developing and executing lesson plans alongside the lead teacher.
- Craft engaging classroom lessons and homework materials for students aged 7-15.
- Guide students in their learning by answering questions and offering constructive feedback.
- Instruct students on software and digital tool usage for enhanced learning and creativity.

GaraSTEM

September 2020 - March 2021

Internship Trainee

- Participating in the development of a robotics program as an Intern Trainee.
- Trained STEM students for contests and national competitions.
- Acquired valuable event coordination and management skills, streamlining processes an

SKILL

Soft skills: fast learner, problem-solving, teamwork, leadership, project management, adaptable

Technical skills: Java, Git, Database Management System (DBMS), SQL, MongoDB, Back-End Web Development, Software Development, Object-Oriented Programming (OOP), Software System Engineering, Linux

EDUCATION

The University of Western Australia

February 2021 - December 2023

Bachelor of Science – BS, Computer Science

- GPA: 6.0 / 7.0 WAM: 74.48
- UWA Global Excellence Scholarship