

QUANG KHANH HUA

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PROFILE

- Motivated and enthusiastic third-year student pursuing dual Computer Science and Data Science degrees at the University of Western Australia. Strong passion for technology and data analysis.
- Fast learner with strong problem-solving skills, teamwork, leadership, and project management abilities.
- Adaptable and confident in delivering innovative solutions to complex problems.
- My excellent analytical and problem-solving skills, coupled with a team-oriented approach, make me a valuable asset to any organization seeking a skilled software developer.

EXPERIENCE

PTC Phone Tech & Comm Sale/Technician

April 2022 - Present

Provide top-notch customer service and technical support to boost sales of phone accessories and repair services, enhancing customer satisfaction and store success.

- Collaborate with team members to reach sales targets using effective up-selling, cross-selling, and promotions.
- Deliver technical support for phone accessories and repair services, ensuring prompt resolutions and satisfied customers.
- Diagnose and troubleshoot technical issues using specialized methods and expertise.
- Perform customer-focused repairs, providing high-quality results and durable solutions.

Neurological Council Of Western Australia Sharepoint Developer

February 2023 - May 2023

- Participated in Sharepoint development project, including requirement analysis, design, coding, and testing phases.
- Analyzed business requirements and crafted software requirement specifications.
- Produced technical documents, including deployment guides and user manuals.
- Transformed information sharing by designing and implementing an MS SharePoint.
- Document Management System (DMS) with metadata categorization and personalized permissions for different groups of users.
- Effectively resolved software defects identified in both pre and post-go-live phases.
- Collaborated effectively with technical and non-technical staff and contractors at various levels.

TEKY ACADEMY Teaching Assistant

April 2021 - March 2022

Support the lead teacher in providing top-notch STEM education for K-8 students, fostering academic growth and engagement.

- Assist in developing and executing lesson plans alongside the lead teacher.
- Craft engaging classroom lessons and homework materials for students aged 7-15.
- Guide students in their learning by answering questions and offering constructive feedback.
- Instruct students on software and digital tool usage for enhanced learning and creativity.
- Assisted in the organization and maintenance of the classroom and equipment.

GaraSTEM
Internship Trainee

September 2020 - March 2021

- Participating in the development of a robotics program as an Intern Trainee.
 - Trained STEM students for contests and national competitions.
 - Acquired valuable event coordination and management skills, streamlining processes and increasing overall event.
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SKILLS

Soft skills

Fast learner
Problem solving skill
Teamwork
Leadership
Project management
Adaptable

Programming

Java
Git
Database Management System (DBMS)
PostgreSQL / MySQL
MongoDB
Back-End Web Development
Software Development
Web Development
Object-Oriented Programming (OOP)
Software Systems Engineering
Linux

EDUCATION

The University of Western Australia
Bachelor of Science - BS, Computer Science
GPA: 6.0 / 7 WAM: 74.478
UWA Global Excellence Scholarship

February 2021 - December 2023