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# Khanh Le

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Adaptable and enterprising retail associate with solid industry background and proven expertise in building and leading successful teams. A problem solver who is ready to tackle problems with creative solutions.

## TECHNICAL SKILLS

Tools and Languages	HTML, CSS, Javascript, ReactJs, and NodeJs
Quantitative Research	Web Design
Communication	English, Vietnamese (fluent speaker)

## WORK EXPERIENCE

### FRONT-LINE ASSOCIATE

August 2021 — Present

Walmart Inc. / Sam's Club

Houston, TX

- Handling over 200+ customer transactions a day, including all credit card/cash operations, responsible for any overage/shortage of register.
- Including providing exceptional customer service to over 200+ members across the club, greeting and sending the customer off as needed, or answering any questions they may have.
- Maintaining a positive attitude by smiling, greeting and thanking over 100+ members daily.

### SHIFT LEAD

February 2019 — November 2019

Bae Ice Cream Co

Houston, TX

- Responsible for a team of 7+ individuals and their performance and ensuring duties are performed efficiently.
- Ensuring machines and perishable items are in compliance with company and state policies of health, and safety standards.
- Responsible for 2+ registers, in addition to opening and closing registers, accounting the daily revenue and securing a daily of over 100+ cash transactions to a safe for deposit.

### BAR HELP

February 2020 — March 2021

Whiskey Cake Kitchen

Houston, TX

- Assisting with opening and closing duties, such as restocking the bar with garnishes, straws, and napkins.
- Ensuring bar is well-stocked with ice, 10+ different variety of assorted liquor, wines, spirits, and beers.
- Keeping the bar clean by wiping down surfaces, sweeping and mopping, removing soiled glassware, scrubbing coolers and storage areas, and emptying trash receptacles
- Taking over 150+ orders a night, while preparing drinks 2 or 3 drinks an order, bussing tables, opening tabs, and processing countless payments for the bartenders.

### SERVER

April 2019 — July 2019

SOJU101

Houston, TX

- Knowledge of over 50+ menu items, with the ability to recommend, or upsale items.
- Engaging with over 150+ customers a night in a friendly manner.
- Preparing over 200+ checks a night, that itemize the customers' total cost, and sales tax of their tab.

## EDUCATION

Associates of Applied Science, Houston Community College  
High School Diploma, Kerr High School

April 2019 — Present  
August 2015 — May 2019

## CERTIFICATIONS / AWARDS

Dean's List Honoree, Houston Community College

Spring 2022 — Present