

Quality Policy

Understanding customer needs, meeting expectations, and continuously learning and improving is central to achieving business objectives.

We are committed to providing high quality services and products in line with regulatory requirements and in a sustained economic and socially progressive way.

We will:

- Ask, listen and respond to the needs of our customer and cultivate long term partnerships.
- Undertake risk-based assurance activities to protect and create value for our business and customers.
- Empower our people to innovate, share and learn through global networks, and continually improve the way we design, develop and deliver.
- Build relationships with suppliers and contractors and continually monitor and evaluate their performance.
- Deliver products, systems and services in a consistent, efficient and effective way.
- Monitor industry trends, identify best practices and work with industry to support responsible and progressive industry practices.
- Review our performance and the effectiveness of our management system to drive continuous improvement.

The responsibility for application of this policy rests with us all.

Chris Ashton
Chief Executive Officer

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