

KHAN MOHAMMAD YOUSUF
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A highly motivated, confident, and personable individual with extensive experience in the retail industry. Work well under pressure and strengths lie in customer service. I have an excellent track record of maintaining a friendly and warm environment in all the restaurants I have worked in. My people skills and conversational manner are welcoming and expressive, always putting the customer and their needs first. Without the customer there is no business and I strive hard to be successful in my roles, putting good communication at the front of everything I do.

Work Experience

Just Eat – Rider (E-Bike)

64-68 Pedley Street, London, E1 5BW

- Collecting food from restaurant.
- Deliver the food to the customer.
- Customer service.

Melin Restaurant, Chigwell – Waiter

692-694 Chigwell Road, Woodford, IG8 8AL

- Greeted customers at the door, sat them down and allocated them a table, took orders, and recommended certain items on the menu (upselling)
- Dealt with take away orders over the phone and in person.
- Took payments and managed the till.

Franzos Restaurant – Waiter

318 Ilford In, IG1 2LT

- Deal with customers of the restaurant by taking orders, payments and seating plans.
- Helped maintain the hygiene and health and safety standards of the working environment.

Education

MSc in Computer Science, University of Greenwich (On going)

Skills

- Possess excellent communication, organisation, time management and leadership skills.
- Able to work under pressure, either within a team or using my own initiative.
- Experienced in problem solving and prioritising.
- Possess excellent listening skills, with the ability to adapt to different situations to ensure that they are resolved effectively.

Interests & Hobbies

I enjoy playing cricket and watching movie in my spare time.