

How to set up Microsoft Authenticator to sign in.



Soon, all students will need to use MFA to access their student systems as an added layer of security.

What is Multifactor Authentication (MFA)?

MFA adds an extra layer of security to your online accounts. Instead of just using your password, MFA requires **two** things to log in:



- **Something you know** – like your username and password
- **Something you have** – like your smartphone with an app that gives you a code

For example, after entering your password, you must enter a code from the **Microsoft Authenticator** app. Even if someone has your password, they can't get in without the code.

MFA is required to access your student systems, ensuring only you can access your account.

How do I set up Microsoft Authenticator to sign in?

STEP 1: GET THE MICROSOFT AUTHENTICATOR APP ON YOUR PHONE

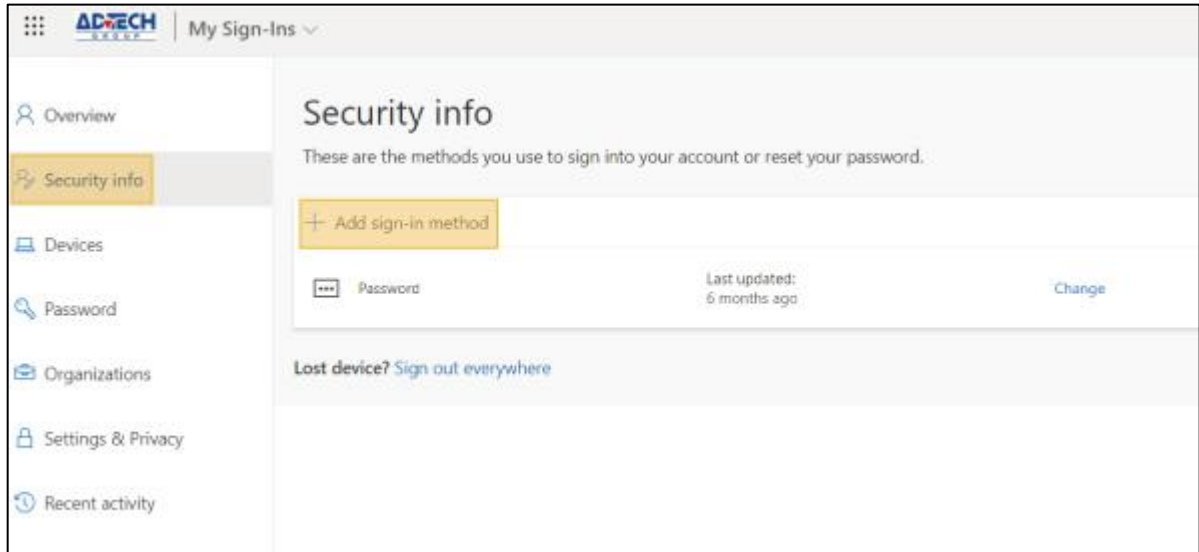
iOS	Android
<p>Click HERE to download and install the Microsoft Authenticator App on your phone.</p> <p>Or</p> <p>SCAN the QR Code using the camera on your phone:</p> 	<p>Click HERE to download and install the Microsoft Authenticator App on your phone.</p> <p>Or</p> <p>SCAN the QR Code using the camera on your phone:</p> 

STEP 2: ADD YOUR IMCONNECT ACCOUNT TO MICROSOFT AUTHENTICATOR

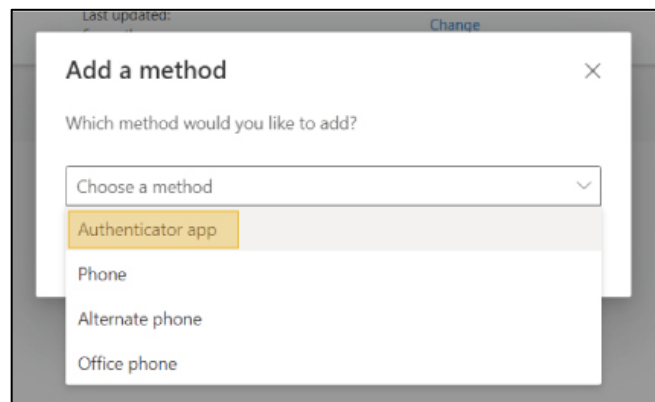
NOTE: You will need your computer and phone for this step.

2.1 On your computer, follow this [link](#) and sign in to your imconnect account.

Go to the Security info page of your account dashboard and select **+ Add sign-in method**.

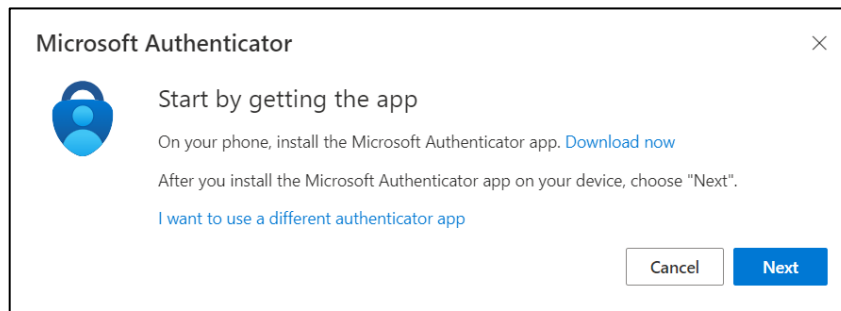


Choose **Authenticator app** from the dropdown and select **Add**.



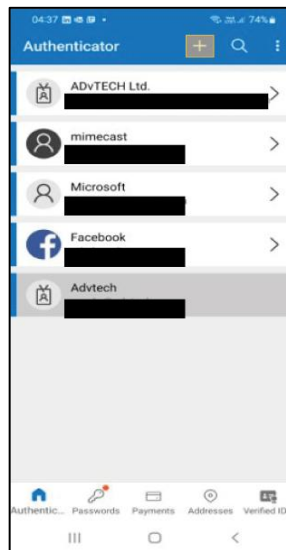
If you already have Authenticator installed on your phone, select **Next** to display a QR code.

2.4



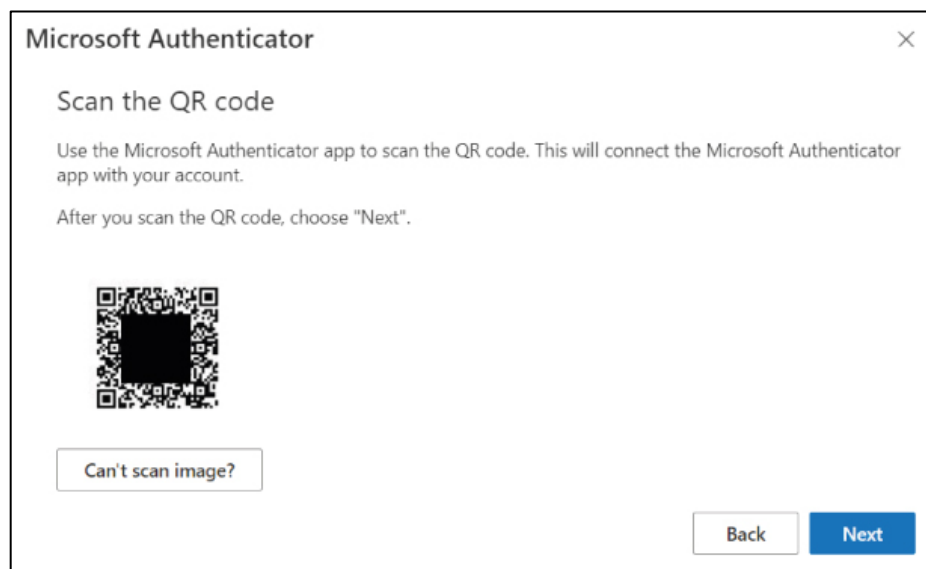
Open Authenticator **on your phone** and select the plus icon (+) and select **Add Work or School account**, then click on **Scan a QR Code**.

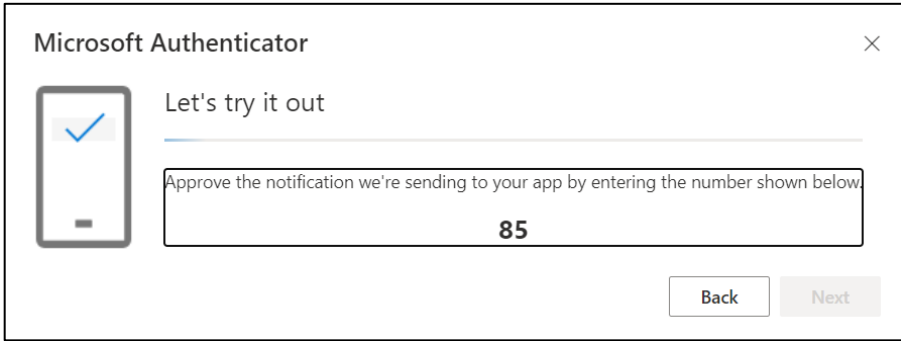
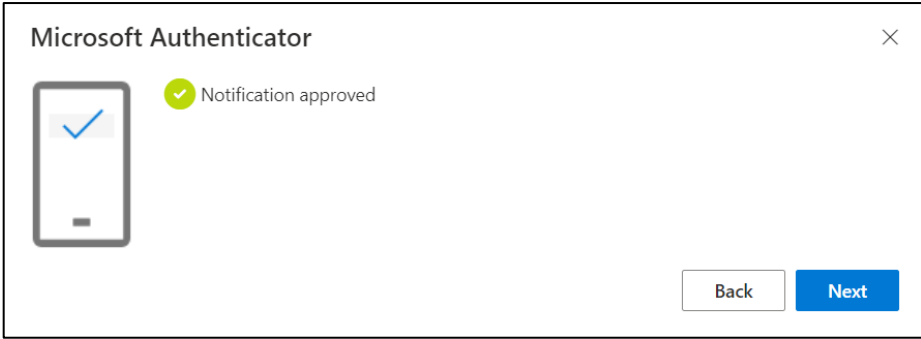
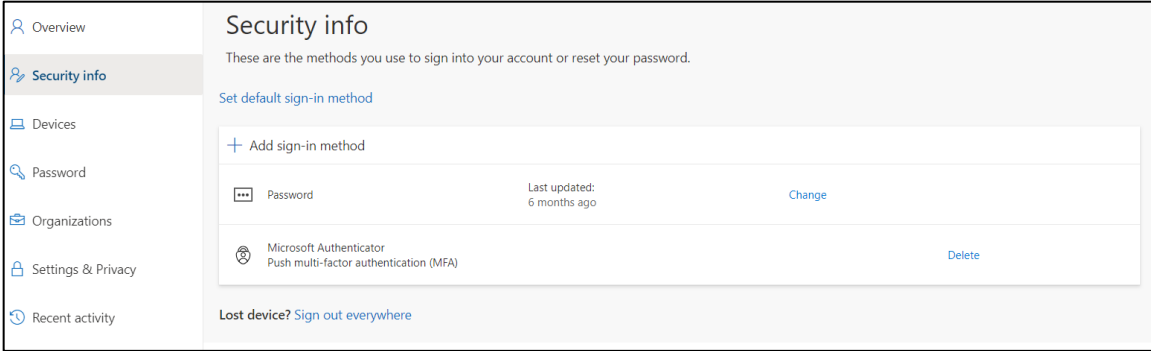
2.5



Use your phone's camera to scan the QR code on screen and click **Next**.

2.6



2.7	<p>You will receive a notification in your Authenticator app. Approve the notification by entering the number displayed in the pop-up window on your computer screen and then click Next on the popup on your computer screen.</p> 
2.8	<p>You will then receive another popup notification that says 'Notification approved'. Click Next.</p> 
2.9	<p>Microsoft Authenticator should now appear as an option under sign-in methods.</p> 

To access your student account, follow these steps if you are not signed in. If you are already signed in, make sure to follow these steps the next time you sign in.


NOTE: MFA will not be prompted when you are on campus.



STEP 3: SIGN IN

3.1	Go to the site where you want to sign in. For example: My IIE MSA Student Intranet
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Enter your username and password at the sign-in prompt and click **Sign In**.

3.2








Sign in with your organizational account

Please use your email address to Sign in.
For Assistance with passwords please Contact your administrator or ICT Support.

You will be prompted to **Check your Authenticator app** and will also be shown a number.

3.3

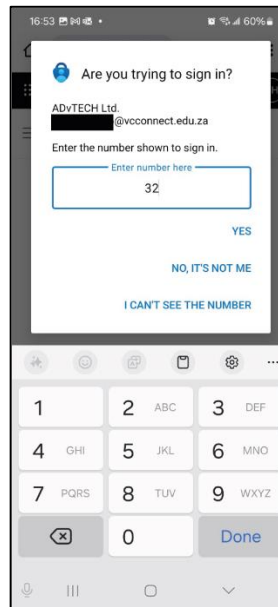

st10404096@vcconnect.edu.za
Approve sign in request
 Open your Authenticator app, and enter the number shown to sign in.

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No numbers in your app? Make sure to upgrade to the latest version.
☐ Don't ask again for 14 days
[I can't use my Microsoft Authenticator app right now](#)
[More information](#)

3.4

On your mobile device, open Authenticator, or tap the **New sign-in request** notification, then enter the corresponding number, then select **YES**.



3.5

A popup will appear. Select 'Don't show this again', and click on **Yes**.

