

Rebaone Khanyisile Cynthia Vilakazi

I am a responsible and committed Cum Laude graduate of the Diploma in Information Technology with a focus on software development. I enjoy working in teams and enjoy tackling challenging problems. I am a valuable member of any team due to my strong interpersonal, communication, and time management abilities as well as my enthusiasm for lifelong learning.

I have outstanding cultural knowledge, and I am very approachable and flexible. I stand out for my unwavering commitment to excellence and exceeding expectations in every assignment, and I enjoy the chance to push myself and use my problem-solving abilities. I am willing to take on new tasks and am certain that I can contribute significantly.

PERSONAL DATA

Surname	Vilakazi
Name	Rebaone Khanyisile Cynthia
Date of birth	02 August 2002
Home Address	Montana Gardens 0182
Contact details	066 256 3439
E-mail address	Rebaone02khanyi@gmail.com
Driver's License	Code 8
Reliable transport/car	Yes, I own a vehicle
Nationality	South African
Other languages	English, Setswana, Zulu & Afrikaans

QUALIFICATION DATA

High School	The Glen High School
Year Passed	2020
Subjects Passed	English, Afrikaans, Life Orientation, Life Science, Physical Science & Consumer Studies

Institution IIE Rosebank College
Year started to ended 2021 – 2024
Qualification Diploma of Information Technology in Software Development

EMPLOYMENT DATA

Employer: Christ The King (CTK):
Anglican Church (Mabopane)
Position: Administrator
Job description: Filing, manage and organize
office operations, planning
meetings, and processing
invoices
Period: 01 January 2023 – 01
January 2024 (1 year
contract)

REFERENCES

Name & surname	Name of Company	Position	Contact
Ms. Ntombi Mokwena	CTK Anglican Church Retired Educator (profession)	Treasury: Supervisor	071 401 6807 / 073 033 3421

I have knowledge in:

- Basic knowledge of MS Office/ Microsoft 365
- In-depth working/development knowledge of Web services, HTML, CSS, JavaScript.
- Extensive knowledge of Microsoft SQL Server, Azure, and MySQL
- Solid experience of Java, C#, PL/SQL, MS Azure, HTML, CSS, JavaScript, PHP,
- Substantial experience in the design
- Internet/Record/Process/Implementation of user requirements

I have the following skills:

- Good communication skills (verbal and written).
- Planning and organising skills.
- Good fault-finding and analysis capability
- Ability to adapt and learn reasonably fast

- Ability to work in a team environment
- Knowledge of IT in software development
- Legal research skills.
- Basic computer skills.
- Good interpersonal skills.
- Ability to meet tight deadlines, multi-task, and work well under pressure.
- Ability to work independently and within team.
- Quality and detail-oriented.
- Testing software releases for all products as per product feature, specifications and/or test instructions procedures
- Implementation of minor software updates
- Software Technical support on projects
- Client ticketing and tracking support
- Compilations and development of BI reports within MS development stack
- Assist with user training and support
- User documentation maintenance
- Test documentation updates
- Systems Analysis and Design
- Software development for new systems/sub-systems
- Sustaining software and existing systems/products
- Support engineering team with customer enquiries
- Time management
- Interpersonal skills
- Communication skills
- Passion
- Flexibility
- Resilience
- Innovation
- Complex problem solving
- Ability to work under pressure (workload);
- Resilience;
- Attention to detail;
- Time management skills
- Trouble shooting / fault diagnosis skills/ strong technical skills
- Ability to translate the customer's experience and symptoms into meaningful information that aids resolution activities.
- Ability to understand impact and urgency in order to assign relevant priorities.

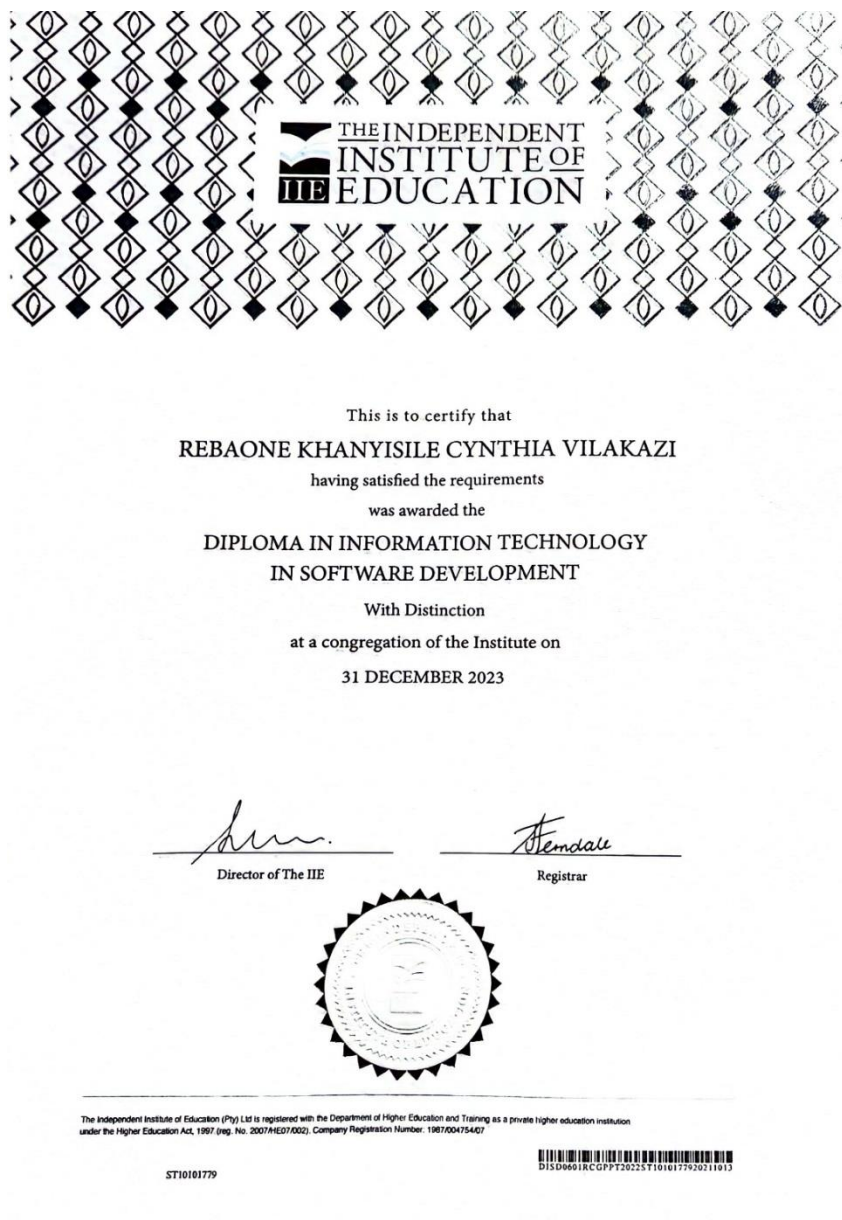
I have:

- Completed Matric/Grade 12 in 2020
- A IT related qualification - Diploma in Information is in Software Development, obtained in 2024
- fundamental understanding of computer hardware and software
- knowledge of popular operating systems, such as Windows
- a fundamental comprehension of networking principles and protocols

- Capacity to diagnose and resolve technological issues
- Remote support capability
- Outstanding interpersonal and communication abilities
- Capacity to function successfully in a group setting
- Dedicated to providing excellent customer service
- Knowledge of Microsoft applications;

As a Software Development professional I am responsible for the verification, testing, and release of software related to the energy management product portfolio.

Certifications:





Certificate no: UC-1518fb4f-68a3-4954-8d82-6eac6f7d2c3b
Certificate url: ude.my/UC-1518fb4f-68a3-4954-8d82-6eac6f7d2c3b
Reference Number: 0004

CERTIFICATE OF COMPLETION

CompTIA A+ (220-1101 & 220-1102)

Instructors **Stone River eLearning**

Rebaone Khanyisile Cynthia Vilakazi

Date **Feb. 16, 2024**
Length **20 total hours**

Certificate of Course Completion

Rebaone Khanyisile Cynthia Vilakazi

has successfully achieved student level credential for completing
the Introduction to Cybersecurity course.

The student was able to proficiently:

- Explain the basics of being safe online, including what cybersecurity is and its potential impact.
- Explain the most common cyber threats, attacks, and vulnerabilities.
- Explain how to protect oneself while online.
- Explain how organizations can protect their operations against these attacks.
- Access a variety of information and resources to explore the different career options in cybersecurity.



Scan to Verify

March 20, 2024

Laura Quintana

Laura Quintana
Vice President and General Manager
Cisco Networking Academy

Statement of participation

Rebaone Khanyisile Cynthia Vilakazi

has completed the free course including any mandatory tests for:

An introduction to software development

This 6-hour free course discussed the engineering nature of software development, its challenges and some fundamental ways to meet them.

Issue date: 21 February 2024



www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:
<http://www.open.edu/openlearn/science-maths-technology/an-introduction-software-development/content-section-0>

COURSE CODE: M813_1

Statement of participation

Rebaone Khanyisile Cynthia Vilakazi

has completed the free course including any mandatory tests for:

Approaches to software development

This free 9-hour course presented an engineering approach to the development of software systems.

Issue date: 1 March 2024



www.open.edu/openlearn

This statement does not imply the award of credit points nor the conferment of a University Qualification.
This statement confirms that this free course and all mandatory tests were passed by the learner.

Please go to the course on OpenLearn for full details:
<https://www.open.edu/openlearn/science-maths-technology/approaches-software-development/content-section-0>

COURSE CODE: TM354_1