Shaun Khang

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Education

Madison Area Technical College – **Associate Degree in IT-Front-End Developer**   Expected Graduation: August 2026
- Relevant Coursework: Website Development, Introduction to Databases, Introduction Prog with Javascript

Technical Skills

Software & Tools: Microsoft Office Suite (Word, Excel, PowerPoint), Git/GitHub, VSCode, Eclipse, IntelliJ
Programming Languages: Java, Python, HTML, CSS, JavaScript
Database Management: Microsoft Access, SQL
Systems Knowledge: Windows, MacOS
Soft Skills: Strong communication, attention to detail, problem-solving, time management, troubleshooting software, bilingual

Professional Experience

IT-Technician Volunteer, Wolfpack Techie, Madison, WI   January 2025-Present
- Diagnose and remove malware from Mac and PC systems, optimizing performance and security.
- Perform data recovery, operating system installations, and system updates to restore functionality.
- Repair and replace laptop screens and keyboards, ensuring hardware reliability.
- Conduct initial customer intake, assess laptop performance issues, and document details in the ticketing system.

Front-End Associate, Walmart – Madison, WI   May 2022 – May 2024
- Resolved technical issues with 20 self-checkout machines, addressing both hardware and software problems.
- Managed unpurchased self-checkout items and restocked inventory onto the sales floor.
- Assisted customers with disabilities in shopping, checking out, and boarding transportation.
- Organized store aisles, managing inventory ranging from 500 to 1,000+ items.

Seasonal Associate, Walmart – Wisconsin Rapids, WI   September 2019 – May 2021
- Trained coworkers on price adjustments, management directives, aisle organization, and cashier procedures, ensuring smooth daily operations and team efficiency.
- Utilized TC70 device and "Inventory Management" app to track stock levels, ensuring product availability.
- Took on multiple roles, including cashier, stock team, online grocery pickup, and management.

Projects

Personal Portfolio Website   https://shaun-khang.netlify.app
- Designed and developed a responsive portfolio website using HTML, CSS, and JavaScript to showcase my skills and projects.
- Implemented interactive elements such as a JavaScript-powered hamburger menu and smooth scrolling for enhanced user experience.
- Utilized Netlify for continuous deployment by integrating my GitHub repository, enabling automated builds and seamless updates upon code changes.

Extracurriculars

UW-Madison Hmong American Student Association Club Member   September 2021 - May 2024

Upward Bound Program   September 2019 - July 2021