

# Shaun Khang

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## Education

**Madison Area Technical College** – Associate Degree in Front-End Developer

Expected Summer 2026

- Relevant Coursework: Website Development, Introduction to Databases, Introduction Prog with Javascript

**Lincoln High School** – Diploma

June 2021

- GPA: 3.731; top 18%

## Professional Experience

**IT-Technician Volunteer**, Wolfpack Techie, Madison, WI

January 2025-Present

- Diagnosed and removed malware from compromised systems, improving security and performance for users while documenting cases in a ticketing system.
- Performed data recovery and OS installations, restoring lost files and optimizing system functionality while tracking progress through ticket logs.
- Repaired and replaced laptop screens and keyboards, ensuring hardware longevity and usability while maintaining detailed service records.

**Front-End Associate**, Walmart – Madison, WI

2022 – May 2024

- Resolved technical issues with self-checkout systems, improving customer satisfaction by ensuring seamless transactions.
- Managed inventory control using digital tools, showcasing attention to detail and adaptability in a fast-paced environment.

**Seasonal Associate**, Walmart – Wisconsin Rapids, WI

2019 – 2021

- Provided exceptional customer service in roles including cashiering and online grocery pickup.
- Utilized inventory management software to track stock levels, ensuring product availability.
- Adapted to various roles, demonstrating strong problem-solving and communication skills in high-pressure environments.

## Projects

**Personal Portfolio Website**

<https://shaun-khang.netlify.app>

- Designed and developed a responsive portfolio website using HTML, CSS, and JavaScript to showcase my skills and projects.
- Implemented interactive elements such as a JavaScript-powered hamburger menu and smooth scrolling for enhanced user experience.
- Demonstrated front-end development proficiency and deployed the website using Netlify.

## Extracurriculars

**UW-Madison Hmong American Student Association Club Member**

2021-2024

- Actively participated in organizing and setting up student events, developing leadership and teamwork skills.
- Assisted in fostering a sense of community by collaborating with members to create engaging cultural and social programs.

**Upward Bound Program**

2019-2021

- Completed a one-month immersive summer program focused on preparing high school students for college life.
- Engaged in workshops on academic success, career exploration, and personal development to enhance readiness for higher education.

## Technical Skills

**Software & Tools:** Troubleshooting software, Microsoft Office Suite (Word, Excel, PowerPoint, Access), Git/GitHub

**Programming Languages:** Java, Python, HTML, CSS, JavaScript

**Systems Knowledge:** Windows, MacOS

**Soft Skills:** Strong communication, attention to detail, problem-solving, time management,