

Shaun Khang

khaunx02@gmail.com | 715-323-4931 | github.com/Khaun02 | www.linkedin.com/in/shaunkhang | Madison, WI

Education

Madison Area Technical College – Associate Degree in IT-Front-End Developer
2026

Anticipated: Summer

- Relevant Coursework: Website Development, Introduction to Databases, Introduction Prog with Javascript

Professional Experience

IT-Technician Volunteer, Wolfpack Techie, Madison, WI

January 2025-Present

- Diagnosed and removed malware from compromised systems, improving security and performance for users while documenting cases in a ticketing system.
- Performed data recovery and OS installations, restoring lost files and optimizing system functionality while tracking progress through ticket logs.
- Repaired and replaced laptop screens and keyboards, ensuring hardware longevity and usability while maintaining detailed service records.

Front-End Associate, Walmart – Madison, WI

2022 – May 2024

- Resolved technical issues with self-checkout systems, improving customer satisfaction by ensuring seamless transactions.
- Managed inventory control using digital tools, showcasing attention to detail and adaptability in a fast-paced environment.

Seasonal Associate, Walmart – Wisconsin Rapids, WI

2019 – 2021

- Provided exceptional customer service in roles including cashiering and online grocery pickup.
- Utilized inventory management software to track stock levels, ensuring product availability.
- Adapted to various roles, demonstrating strong problem-solving and communication skills in high-pressure environments.

Projects

Personal Portfolio Website

<https://shaun-khang.netlify.app>

- Designed and developed a responsive portfolio website using HTML, CSS, and JavaScript to showcase my skills and projects.
- Implemented interactive elements such as a JavaScript-powered hamburger menu and smooth scrolling for enhanced user experience.
- Demonstrated front-end development proficiency and deployed the website using Netlify.

Extracurriculars

UW-Madison Hmong American Student Association Club Member

2021-2024

- Actively participated in organizing and setting up student events, developing leadership and teamwork skills.
- Assisted in fostering a sense of community by collaborating with members to create engaging cultural and social programs.

Upward Bound Program

2019-2021

- Completed a one-month immersive summer program focused on preparing high school students for college life.
- Engaged in workshops on academic success, career exploration, and personal development to enhance readiness for higher education.

Technical Skills

Software & Tools: Troubleshooting software, Microsoft Office Suite (Word, Excel, PowerPoint, Access), Git/GitHub

Programming Languages: Java, Python, HTML, CSS, JavaScript

Systems Knowledge: Windows, MacOS

Soft Skills: Strong communication, attention to detail, problem-solving, time management,