

Ekene Okoli

Lagos Mainland, Lagos State, Nigeria

✉ khennyphresh@gmail.com

☎ 08089925040

🌐 [linkedin.com/in/ekene-okoli-93480816b](https://www.linkedin.com/in/ekene-okoli-93480816b)

Summary

I believe in hard work, integrity and loyalty and so I strive always to be the best. I'm constantly on a journey to improve and be a better individual, learn new skills and also to be a valuable team member. I have the ability to work with minimal supervision, and also to work as a team to achieve results as well as good communication and human relation skills.

Experience



Enterprise Analyst

Iwosan Lagoon Hospitals.

June 2023 - Present

As an Enterprise Analyst, my responsibilities include

- Monitoring and maintaining computer systems and networks
- Responding in a timely manner to service issues and requests
- Providing technical support across the company (this may be in person or over the phone)
- Setting up accounts for new users, and conduction training sessions on the EMR usage.
- Repairing and replacing equipment as necessary
- Testing new technology
- Configuring computer hardware, software, systems, networks, printers, and scanners



I.T Support Officer

Medismart Ng. Ltd.

November 2022 – June 2023

As an IT support Officer, my responsibilities include

- The smooth running of computer systems, routers, switches, internet and ensure users get maximum benefits from them.
- Guiding and answering complaints or enquiries from users.
- Rendering customer service assistance as a support personnel.

- Installing and configuring computer hardware, software, systems, networks, printers and scanners
- Verify functionality of hardware and software components



I.T Support Officer (NYSC)

National Youth Service Corps

Nov 2021 - Nov 2022 (1 year 1 month)

As an IT Support Officer, my responsibilities include

- the smooth running of computer systems, routers, switches, internet and ensure users get maximum benefits from them.
- Installing and configuring computer hardware, software, systems, networks, printers and scanners
- Verify functionality of hardware and software components



Frontend Web Developer

Driver

Apr 2022 - Oct 2022

As a frontend developer, my responsibilities include

- Using markup languages like HTML, CSS and JavaScript to create user-friendly web pages
- Maintain and improve website
- Optimize applications for maximum speed
- Design mobile-based features
- Collaborate with back-end developers and web designers to improve usability
- Get feedback from, and build solutions for, users and customers



Customer Service Representative

Intelligra Ng, Ltd.

Jun 2021 - Oct 2021

- Maintaining a positive, empathetic, and professional attitude toward customers at all times.

- Responding promptly to customer inquiries.

- Communicating with customers through various channels.

- Acknowledging and resolving customer complaints.

Knowing our products inside and out so that you can answer questions.

- Processing orders, forms, applications, and requests.

Keeping records of customer interactions, transactions, comments, and complaints.

- Communicating and coordinating with colleagues as necessary.



Sales Marketing Positions

Intelligra Ng, Ltd.

Nov 2020 - Jun 2021

My responsibilities included

- Sales and Marketing of company products
- Customer care relationship
- Give details about company products and services
- Ensure customer satisfaction and provide professional customer support.
- Processing orders, forms, applications, and requests.



Chemical Analyst

Spectrum Inspections Services

May 2017 - Jun 2018

My responsibilities included

- Chemical analysis of Petrochemicals and Petroleum products.
- Safety and health
- Sample Collections from tanks, vessels etc.
- Data analysis of petroleum products.

Education



Nnamdi Azikiwe University

Bachelors of Science, Pure & Industrial Chemistry

2014 - 2018



Holberton School

Computer Software Engineering

Feb 2022 - Mar 2023

The ALX Holberton Software Engineering program is a 12-month (70h/week) immersive program that engages technology enthusiasts and budding software engineers in a variety of program across in-demand tech disciplines to prepare them for a global career as a Full-Stack Developer.

Licenses & Certifications



Certified Software Engineer – ALX Africa



Certified Professional Chemist - American Chemical Society

 **Introduction to Programming Using HTML and CSS** - Sololearn

 **Javascript** - Sololearn

 **Programming in HTML5 with JavaScript and CSS3** - Sololearn

 **Jobberman's Softskill Certification** - Jobberman Nigeria

 **Certified Web Developer** - Side Hustle

 **Responsive Web Design** - Sololearn

 **Digital Marketing & Content Creation** - Side Hustle

 **Data Analytics** - Side Hustle

Skills

• Java • Digital Marketing • Front-End Development • Chemical Analysis • Communication • Computer Skills • Microsoft Office • Microsoft Word • Excel • I.T services • Research • Analytical Skills • Python • C Language • HTML • CSS • JavaScript • React (Learning) • Chemical Research • Sales Services • Customer Service • Research • Data Analytics • Content Creation

Links

https://khennyb.github.io/Eduford_landing_page/

https://khennyb.github.io/Side_Hustle/

<https://www.github.com/khennyb>

<https://www.github.com/Driver/>

Referee

Provided on request