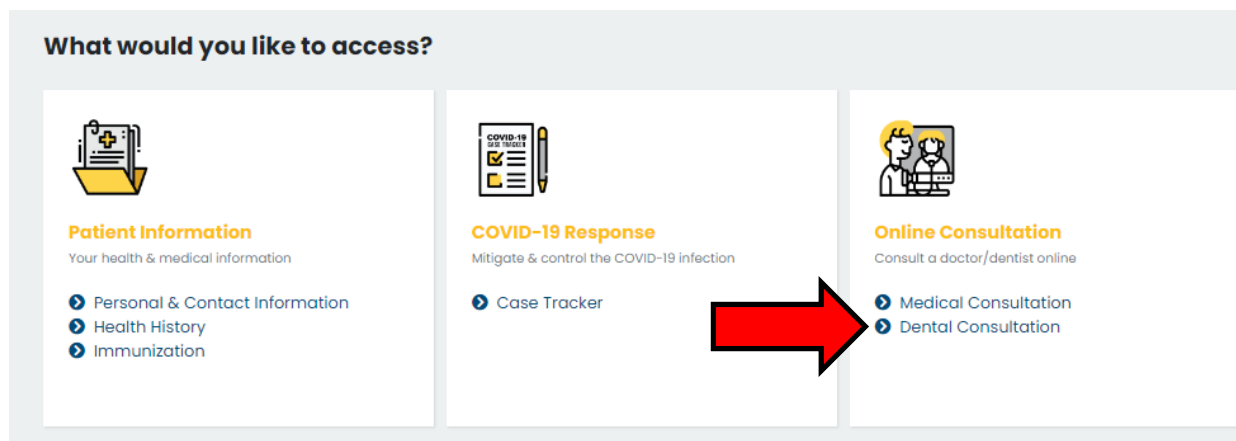
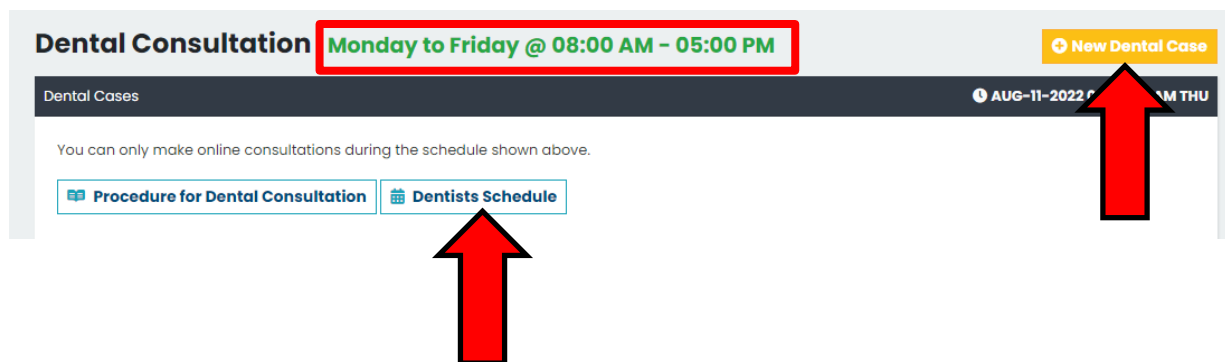


PROCEDURE FOR ONLINE DENTAL CONSULTATION

1. Before making an online dental consultation, please make sure that you are **available and online-ready** as dentists may **contact** you.
2. Go to *Online Consultation* tile > **Dental Consultation**.



3. You can create online dental consultations **during** the consultation schedule only. Click the **New Dental Case** button.
 - a. To check the schedule of dentists, click the **Dentists Schedule** button.



4. **For Adults**, a consent form for online consultation will appear. Click the **Agree** button to proceed.

Medical Consultation : Monday to Saturday @ 08:00 AM - 05:00 PM

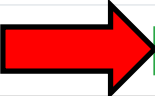
Consent Form for Online Consultation ✕

Please read and understand carefully the terms and conditions below:

1. The laws that protect the **privacy and confidentiality** of medical information also apply to Telemedicine. I understand that I will engage my doctor in online consult and that it is **prohibited to record** any part of the videoconference **or publish our conversation** under the Data Privacy Act.
2. I understand that messaging or videoconferencing technology will be used for the consultation and **will not be the same** as a direct patient/doctor visit since I will not be in the same room as my doctor.
3. I understand the limitations of online consultation and that certain types of illnesses or conditions may require face-to-face physical assessment and **cannot be diagnosed** through online consult.
4. I understand that there are **potential risks** with technology including interruptions and technical difficulties, and in rare instances security protocols could fail, causing a breach of privacy of personal medical information.
5. I understand that if my condition requires urgent care, the **doctor may refer me** to another specialist or to the emergency room of the hospital for evaluation and management. The referring doctor's responsibility will also conclude upon the termination of the videoconference.

I have read and understood the information provided above regarding online consultation. I hereby give my consent and authorize UST Health Service to use Telemedicine in the course of my diagnosis and treatment.

UST:S042-00-FO78



5. Fill-out the consultation form.

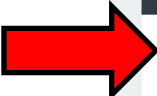
New Dental Consultation Case : Specify the chief complaint

Chief Complaint Form

Chief Complaint

NOTE You may communicate in **Filipino** language.

Reason for Consultation



Please be **descriptive and detailed** as possible so that dentists will get a **clear and accurate** assessment of your complaint.

Please specify your answer: ☐ I am **UNABLE** to join a Google Meet meeting for now

NOTE Please check this if you are **having difficulties** to join a Google Meet meeting right now.

- a. To **send** supporting documents and resources for your case, please **follow** the instructions provided.

Please specify your answer:

☐ I will send email for additional documents, photos, etc. to support this case

NOTE Please **submit** the case first and **email** the supporting resources on healthservice.dental@ust.edu.ph.

Email Subject Format : Student/Employee Number : Patient Name : Case Number

Example: [Student] **2020123456 : Juan Dela Cruz : D-99123**
[Employee] **4567 : Maria Dela Cruz : D-88456**

- b. **For Minors**, please follow the instructions provided to submit the **consent form for minors** for online consultation.

Online Consultation Consent Form for Minors (18 y.o. and below)

NOTE Please read the following guidelines:

1. Please **download** the **Consent Form for Online Consultation (Minors and Mental Health)**. The **Parent/Guardian** of the patient must **accomplish** the downloaded consent form.
2. Please **email** the following requirements below:
 - a. Accomplished consent form
 - b. Photo of Parent's/Guardian's identification cardon healthservice.dental@ust.edu.ph. Please **follow** the Email Subject format below:

Email Subject: **Student/Employee Number : Patient Name : Case Number**

Example: (Student) **2020123456 : Juan Dela Cruz : D-99123**
(Employee) **4567 : Maria Dela Cruz : D-88456**

3. A Clerk will **verify** the submitted requirements accomplished by the Parent/Guardian. Once verified, the Clerk will **triage** the case to the available Dentist on-duty.
4. The Attending Dentist of the case may **contact** the patient through Viber, Messenger or Google Meet. The patient must be **accompanied** by the Parent/Guardian during online consultation.

- c. Once done, click the **Submit** button.

6. After creating the online dental case, it will be **queued** in the system. Your case status is now **Waiting for Clerk [1/3]**. Click the **case number** link to view the case details.

Dental Consultation : Monday to Friday @ 08:00 AM - 05:00 PM
[New Dental Case](#)

Dental Cases
AUG-11-2022 09:50:36 AM THU

Save successful.

You can only make online consultations during the schedule shown above.

[Procedure for Dental Consultation](#)
[Dentists Schedule](#)

Show entries
Search:

Case Details	Date Created	For Today's Consultation		
		Time Queued	Queue Status	Attending Dentist
Case # D-121508 Chief Complaint: ent of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem ...	2022-08-11 09:50 AM THU MACASO, RYAN BALOCATING	09:50 AM	Waiting for Clerk [1/3]	

- a. A sample case details is shown below.

Dental Consultation Case # D-121508
2022-08-11 09:50 AM
[Back to Dental Consultation](#)

For Today's Consultation

Queue Status: [Waiting for Clerk \[1/3\]](#)
Time Queued: 09:50:33 AM

☒ Your case is now **in queue**. Please **wait** for a Clerk to assign your case to a Dentist on-duty.
☒ Please be **available** in case a Clerk contacts you through **Viber, Messenger** or by any means possible.

Case Details

[Procedure for Dental Consultation](#)
[New Patient Notes](#)

Chief Complaint: ent of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem Ipsum

Show entries
Search:

Date Created	Dental Record
2022-08-11 09:50 AM THU MACASO, RYAN BALOCATING	Chief Complaint (Dental) Reason for Consultation: ent of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem Ipsum

7. Once a clerk **triages** your case to an available dentist-on-duty, your case status will be **Waiting for Dentist [2/3]**.

Case Details	Date Created	For Today's Consultation		
		Time Queued	Queue Status	Attending Dentist
Case # D-121508 Chief Complaint : ent of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem ...	2022-08-11 09:50 AM THU MACASO, RYAN BALOCATING	09:50 AM	Waiting for Dentist [2/3]	TEST2, DENTIST

8. Once your attending dentist **checks** the case, your case status will be **Case-in-Progress [3/3]**.

Case Details	Date Created	For Today's Consultation		
		Time Queued	Queue Status	Attending Dentist
Case # D-121508 Chief Complaint : ent of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem ...	2022-08-11 09:50 AM THU MACASO, RYAN BALOCATING	09:50 AM Re-Queue	Case-in-Progress [3/3] To do a follow-up, click Re-Queue .	TEST2, DENTIST

- a. Dentists may provide **Dentist's Instructions** for the case.

2022-08-11 10:17 AM TEST2, DENTIST	Dentist's Instructions #INS-45045
Instructions: roots in a piece of classical Latin literature from 45 BC, making it over 2000 years old. Richard McClintock, a Latin professor at Hampden-Sydney College in Virginia, looked up one of the more obscure Latin words, consectetur, from a Lorem Ipsum passage, and going through the cites of the word	

- b. Your attending dentist may contact you through **Viber, Messenger, Google Meet** or by any means possible.
- c. **For Google Meet**, your attending dentist will provide you the **meeting code** to connect to them. They will wait for **5 minutes only**.

d. Dentists may give you **Dentist's Prescription**, **Dental Radiological Procedure** or **Dental Certificate** for the case.

2022-08-11 10:17 AM
TEST2, DENTIST

Dentist's Prescription #RXS-18184

Valid Until: 2022-08-31

Qty	Medicine	Sig.
1	MEDICINE A	bled it to make a type specimen book. It has survived not only five centuries, but also the lea
10	MEDICINE B	ets containing Lorem Ipsum passages, and more recently with desktop

View Prescription

2022-08-11 10:17 AM
TEST2, DENTIST

Dental Radiological Procedure #LAB-45046

Procedures:
☒ Panoramic X-Ray
☒ TMJ Transcranial

View Dental Procedure

2022-08-11 10:23 AM
TEST2, DENTIST

Dental Certificate #DC-45049

From 2022-08-11 To 2022-08-11

Diagnosis:
d chunk of Lorem Ipsum used since the 1500s is reproduced below for those interested. Sections 1.10.32 and 1.10.33 from "de Finibus Bonorum et Malorum" by Cice

Treatment Plan:
handful of model sentence structures, to generate Lorem Ipsum which looks reasonahandful of model sentence structures, to generate Lorem Ipsum which looks reasona

Recommendations:
be distracted by the readable content of a page when looking at its lay

View Dental Certificate

9. For additional inquiries, click the **New Patient Notes** button.

Case Details

Procedure for Dental Consultation

New Patient Notes

Chief Complaint: ent of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem Ipsum

New Patient Notes

- Please **specify** your remarks for the Clerk/Dentist or any notes for the case.
- Be **descriptive and detailed** as possible.
- You may communicate in **Filipino** language.

Patient Notes

Check the following if applicable:

☐ I am UNABLE to join a Google Meet meeting for now
 ☐ I will send email for additional documents, photos, etc. to support this case

✓ Save

✕ Cancel

10. You can re-queue a case for **follow-up** by clicking the **Re-Queue** button.

Case Details	Date Created	For Today's Consultation		
		Time Queued	Queue Status	Attending Dentist
Case # D-121508 Chief Complaint : ent of a page when looking at its layout. The point of using Lorem Ipsum is that it has a more-or-less normal distribution of letters, as opposed to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem ...	2022-08-11 09:50 AM THU MACASO, RYAN BALOCATING	09:50 AM <div> <div>+</div> <div>Re-Queue</div> </div>	<div> <div>Case-in-Progress [3/3]</div> <div>To do a follow-up, click Re-Queue.</div> </div>	TEST2, DENTIST