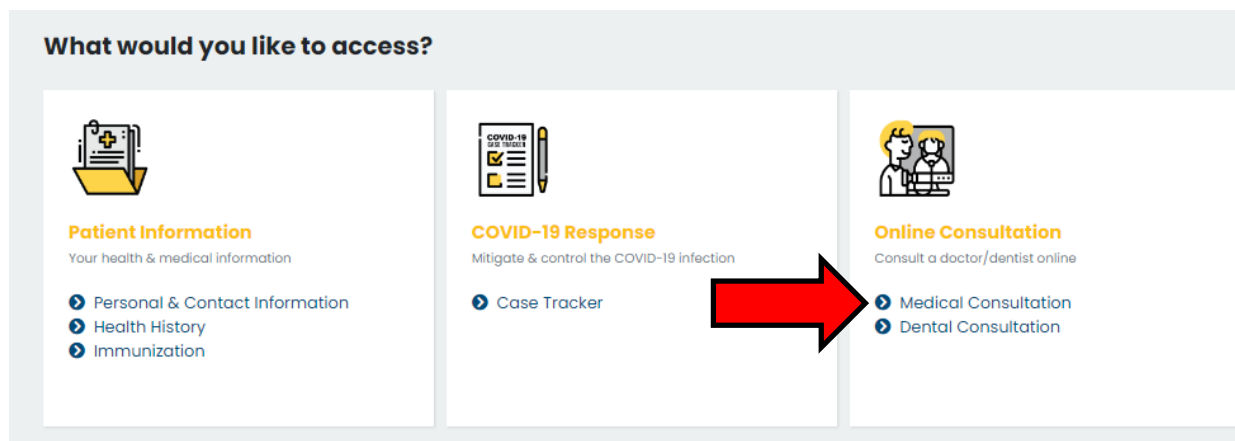
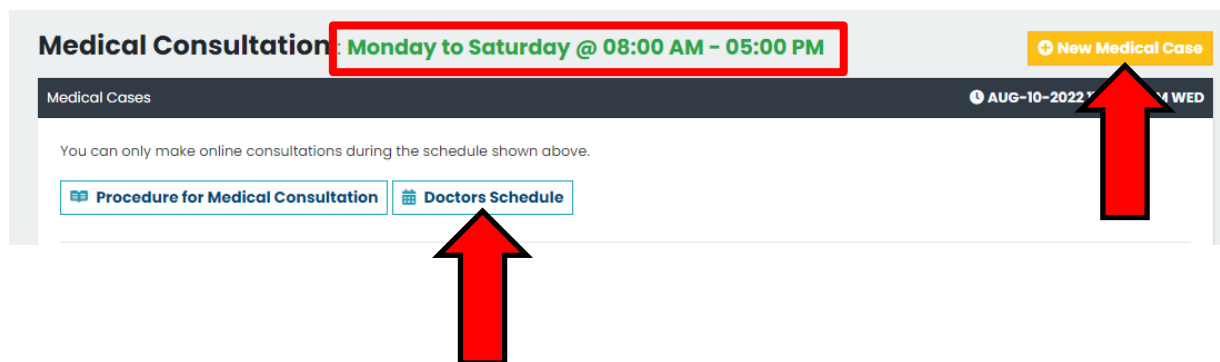


PROCEDURE FOR ONLINE MEDICAL CONSULTATION

1. Before making an online medical consultation, please make sure that you are **available and online-ready** as nurses or doctors may **contact** you.
2. Go to *Online Consultation* tile > **Medical Consultation**.



3. You can create online medical consultations **during** the consultation schedule only. Click the **New Medical Case** button.
 - a. To check the schedule of doctors, click the **Doctors Schedule** button.



4. **For Adults**, a consent form for online consultation will appear. Click the **Agree** button to proceed.

Medical Consultation : Monday to Saturday @ 08:00 AM - 05:00 PM

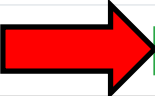
Consent Form for Online Consultation ✕

Please read and understand carefully the terms and conditions below:

1. The laws that protect the **privacy and confidentiality** of medical information also apply to Telemedicine. I understand that I will engage my doctor in online consult and that it is **prohibited to record** any part of the videoconference **or publish our conversation** under the Data Privacy Act.
2. I understand that messaging or videoconferencing technology will be used for the consultation and **will not be the same** as a direct patient/doctor visit since I will not be in the same room as my doctor.
3. I understand the limitations of online consultation and that certain types of illnesses or conditions may require face-to-face physical assessment and **cannot be diagnosed** through online consult.
4. I understand that there are **potential risks** with technology including interruptions and technical difficulties, and in rare instances security protocols could fail, causing a breach of privacy of personal medical information.
5. I understand that if my condition requires urgent care, the **doctor may refer me** to another specialist or to the emergency room of the hospital for evaluation and management. The referring doctor's responsibility will also conclude upon the termination of the videoconference.

I have read and understood the information provided above regarding online consultation. I hereby give my consent and authorize UST Health Service to use Telemedicine in the course of my diagnosis and treatment.

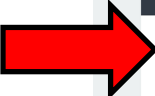
UST:S042-00-FO78



5. Fill-out the consultation form.

New Medical Consultation Case : Specify the chief complaint & review of systems

Chief Complaint Form

 **Chief Complaint**

NOTE You may communicate in **Filipino** language.

Reason for Consultation

Please be **descriptive and detailed** as possible so that nurses and doctors will get a **clear and accurate** assessment of your complaint.

Date of start of symptom/s



Review of Systems

Please check the following conditions below that apply to you:

General

- | | |
|--|-----------------------------------|
| <input type="checkbox"/> Weight loss | <input type="checkbox"/> Fatigue |
| <input type="checkbox"/> Fever | <input type="checkbox"/> Chills |
| <input type="checkbox"/> Weight gain | <input type="checkbox"/> Weakness |
| <input type="checkbox"/> Difficulty sleeping | |

Skin

- | | |
|---|---------------------------------------|
| <input type="checkbox"/> Rashes | <input type="checkbox"/> Itchiness |
| <input type="checkbox"/> Dryness | <input type="checkbox"/> Pallor |
| <input type="checkbox"/> Jaundice (yellowish discoloration) | <input type="checkbox"/> Nail changes |

Head

- | | |
|-----------------------------------|---|
| <input type="checkbox"/> Headache | <input type="checkbox"/> Head injury/trauma |
|-----------------------------------|---|

Eyes

- | | |
|---|------------------------------------|
| <input type="checkbox"/> Blurring of vision | <input type="checkbox"/> Redness |
| <input type="checkbox"/> Pain | <input type="checkbox"/> Discharge |

Ears

- | | |
|--|---|
| <input type="checkbox"/> Decrease in hearing | <input type="checkbox"/> Earache |
| <input type="checkbox"/> Discharge | <input type="checkbox"/> Ringing in ears (Tinnitus) |

- a. To **send** supporting documents and resources for your case, please **follow** the instructions provided.

Please specify your answer:

- ☐ I will send email for additional documents, photos, etc. to support this case

NOTE Please **submit** the case first and **email** the supporting resources on healthservice.consult@ust.edu.ph.

Email Subject Format : Student/Employee Number : Patient Name : Case Number

Example :
[Student] **2020123456 : Juan Dela Cruz : CP-99123**
[Employee] **4567 : Maria Dela Cruz : CP-88456**

- b. **For Minors**, please follow the instructions provided to submit the **consent form for minors** for online consultation.

Online Consultation Consent Form for Minors (18 y.o. and below)

NOTE Please read the following guidelines:

1. Please **download** the **Consent Form for Online Consultation (Minors and Mental Health)**. The **Parent/Guardian** of the patient must **accomplish** the downloaded consent form.
2. Please **email** the following requirements below:
 - a. Accomplished consent form
 - b. Photo of Parent's/Guardian's identification cardon healthservice.consult@ust.edu.ph. Please **follow** the Email Subject format below:

Email Subject: **Student/Employee Number : Patient Name : Case Number**

Example: (Student) **2020123456 : Juan Dela Cruz : CP-99123**
(Employee) **4567 : Maria Dela Cruz : CP-88456**
3. A Nurse will **verify** the submitted requirements accomplished by the Parent/Guardian. Once verified, the Nurse will **triage** the case to the available Doctor on-duty.
4. The Attending Doctor of the case may **contact** the patient through Viber, Messenger or Google Meet. The patient must be **accompanied** by the Parent/Guardian during online consultation.

- c. Once done, click the **Submit** button.
6. After creating the online medical case, it will be **queued** in the system. Your case status is now **Waiting for Nurse [1/3]**. Click the **case number** link to view the case details.

Medical Consultation : Monday to Saturday @ 08:00 AM – 05:00 PM
New Medical Case

Medical Cases
AUG-11-2022 12:21:37 AM THU

Save successful.

You can only make online consultations during the schedule shown above.

Procedure for Medical Consultation
Doctors Schedule

Show 50 entries

Search:

Case Details	Date Created	For Today's Consultation		
		Time Queued	Queue Status	Attending Doctor
Case # CP-496984 Chief Complaint he 1500s, when an... printer took a galley of type and scrambled it to... a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was... ised in the 1960s with the release of Letraset sheets con ...	2022-08-11 12:21 AM THU MACASO, RYAN BALOCATING	12:21 AM	Waiting for Nurse [1/3]	

- a. A sample case details is shown below.

Medical Consultation Case # CP-496984
2022-08-11 12:21 AM
Back to Medical Consultation

For Today's Consultation

Queue Status : [Waiting for Nurse \[1/3\]](#)

Time Queued : 12:21 AM

Your case is now **in queue**. Please **wait** for a Nurse to assign your case to a Doctor on-duty.

Please be **available** in case a Nurse contacts you through **Viber, Messenger, Google Meet** or by any means possible.

For **Google Meet** : The Nurse will give you **Nurse's Instructions** that contains the **meeting code**. The Nurse will wait for you to connect for **5 minutes only**.

Case Details

Procedure for Medical Consultation

New Patient Notes

Chief Complaint: he 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets con

Show 50 entries Search:

Date Created	Medical Record
2022-08-11 12:21 AM THU MACASO, RYAN BALOCATING	Review of Systems <div> General: <input checked="" type="checkbox"/> Fever </div> <div> Skin: <input checked="" type="checkbox"/> Rashes </div> <div> Head: <input checked="" type="checkbox"/> Headache </div> <div> Throat: <input checked="" type="checkbox"/> Sore throat </div> <div> Respiratory: <input checked="" type="checkbox"/> Cough </div>
2022-08-11 12:21 AM THU MACASO, RYAN BALOCATING	Chief Complaint (Medical) <div> Reason for Consultation: he 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets con </div>

- b. Nurses may provide **Nurse's Instructions** for the case.





Date Created	Medical Record
2022-08-11 12:33 AM THU TEST2, NURSE COVID-19	Nurse's Instructions #INS-44956 <div> Instructions: to using 'Content here, content here', making it look like readable English. Many desktop publishing packages and web page editors now use Lorem Ipsum as their default model text, and a search for 'lorem ipsum' will uncover many web sites now in use. Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry's standard dummy text ever since the 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets of </div>

- c. The nurse may contact you through **Viber, Messenger, Google Meet** or by any means possible if further evaluation is needed.
- d. **For Google Meet**, the nurse will provide you the **meeting code** to connect to them. They will wait for **5 minutes only**.

7. Once a nurse **triages** your case to an available doctor-on-duty, your case status will be **Waiting for Doctor [2/3]**.

Case Details	Date Created	For Today's Consultation		
		Time Queued	Queue Status	Attending Doctor
Case # CP-496984 Chief Complaint: he 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets con ...	2022-08-11 12:21 AM THU MACASO, RYAN BALOCATING	12:21 AM	<input checked="" type="checkbox"/> Waiting for Doctor [2/3]	TEST2, DOCTOR COVID-19

8. Once your attending doctor **checks** the case, your case status will be **Case-in-Progress [3/3]**.

Case Details		Date Created	For Today's Consultation		Attending Doctor
Case #	CP-496984 	2022-08-11 12:21 AM THU  MACASO, RYAN BALOCATING	Time Queued	Queue Status	
Chief Complaint : he 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets con ...			12:21 AM <div> Re-Queue</div>	 Case-in-Progress [3/3] To do a follow-up, click Re-Queue.	TEST2, DOCTOR COVID-19

- a. Doctors may provide **Doctor's Instructions** for the case.

2022-08-11 12:39 AM TEST2, DOCTOR COVID-19	Doctor's Instructions #INS-44959
	Instructions: g it over 2000 years old. Richard McClintock, a Latin professor at Hampden-Sydney College in Virginia, looked up one of the more obscure Latin words, consectetur, from a Lorem Ipsum passage, and going through the cites of the word in classical literature, discovered the undoubtable source. Lorem Ipsum comes from sections 1.10.32 and 1.10.33 of "de Finibus Bonorum et Malorum" (The Extremes of Good and Evil) by

- b. Your attending doctor may contact you through **Viber, Messenger, Google Meet** or by any means possible.
- c. **For Google Meet**, your attending doctor will provide you the **meeting code** to connect to them. They will wait for **5 minutes only**.
- d. Doctors may give you **Doctor's Prescription, Laboratory Request** or **Medical Certificate** for the case.

2022-08-11 12:39 AM TEST2, DOCTOR COVID-19	Doctor's Prescription #RXS-18166	View Prescription									
	Valid Until: 2022-08-31 <table> <tr> <th>Qty</th><th>Medicine</th><th>Sig.</th></tr> <tr> <td>1</td><td>MEDICINE A</td><td>omised words which don't look even slightl</td></tr> <tr> <td>10</td><td>MEDICINE B</td><td>rem Ipsum is therefore always free from repetitio</td></tr> </table>	Qty	Medicine	Sig.	1	MEDICINE A	omised words which don't look even slightl	10	MEDICINE B	rem Ipsum is therefore always free from repetitio	
Qty	Medicine	Sig.									
1	MEDICINE A	omised words which don't look even slightl									
10	MEDICINE B	rem Ipsum is therefore always free from repetitio									
2022-08-11 12:39 AM TEST2, DOCTOR COVID-19	Laboratory Test Request #LAB-44960	View Lab Request									
	Laboratory Examinations: <input checked="" type="checkbox"/> CBC <input checked="" type="checkbox"/> Urinalysis Blood Chemistry: <input checked="" type="checkbox"/> FBS / RBS <input checked="" type="checkbox"/> Total Cholesterol										
2022-08-11 12:41 AM TEST2, DOCTOR COVID-19	Medical Certificate #MC-44961	View Medical Certificate									
	From 2022-08-11 To 2022-08-13 Findings/Diagnosis: the Lorem Ipsum generators on the Internet tend to repeat predefined chunks as necessary, making this the first true generator on the Internet. It uses a diction Recommendations: mbined with a handful of model sentence structures, to generate Lorem Ipsum which looks reasonable. The generated Lorem Ipsum is therefore always free from repetition, injected humour, or non-characteristic words e										

9. For additional inquiries, click the **New Patient Notes** button.

Case Details

[Procedure for Medical Consultation](#)

New Patient Notes

Chief Complaint: he 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets con

New Patient Notes

- Please **specify** your remarks for the Nurse/Doctor or any notes for the case.
- Be **descriptive and detailed** as possible.
- You may communicate in **Filipino** language.

Patient Notes

Check the following if applicable:

☐ I am UNABLE to join a Google Meet meeting for now

☐ I will send email for additional documents, photos, etc. to support this case

Save **Cancel**

10. You can re-queue a case for **follow-up** by clicking the **Re-Queue** button.

Case # CP-496984	2022-08-11 12:21 AM THU MACASO, RYAN BALOCATING	12:21 AM Re-Queue	Case-in-Progress [3/3] To do a follow-up, click Re-Queue .	TEST2, DOCTOR COVID-19
Chief Complaint : he 1500s, when an unknown printer took a galley of type and scrambled it to make a type specimen book. It has survived not only five centuries, but also the leap into electronic typesetting, remaining essentially unchanged. It was popularised in the 1960s with the release of Letraset sheets con ...				