KHOI HUYNH

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EXPERIENCE

Product Manager
Judge.me J Judge.me

📅 June 2021 – Present   ● London & Vietnam

- Conducted competitive analysis to determine company's competitive position.
- Increased monthly installs by 15% in Q3-2021 by implementing new features focused on customer values, restructuring app listing for better visibility in app stores
- Increase revenue by 6% by introducing new feature to paid plans
- Involved in the process of establishing partnership programs with Google, Shopify Plus, Squarespace, etc...
- Helped revamp UI/UX of entire app to decrease churn rate

Technical Product Manager
YAS Digital Y A S

📅 October 2019 – June 2021   ● Ho Chi Minh City, Vietnam

- Coordinated cross-functional teams to build an Insurtech mobile and web platform from idealization to production in 4 months
- Responsible for the overall technology stack, and third party integration oversight
- Facilitated communication between stakeholders and teams to ensure consistent on time product releases
- Prioritized product features and capabilities
- Conducted consumer surveys and beta tests to gather feedback to make product improvements

Software Application Developer
i-Sight i-Sight

📅 September 2018 – February 2019   ● Ottawa, Canada

- Full-stack development of Case Management Systems using JavaScript and Node.js. Designing of wire-framing and coding back-end logic of work-flows
- Implementation of business requirements
- Performing peer code review and manual unit tests
- Participation in daily scrum and design discussions

ADDITIONAL EXPERIENCE

Software Developer Intern
Sarana Yukti Bandhana (SYB) Online SYB

📅 May 2018 – September 2018   ● Jakarta, Indonesia

Software Developer/Associate Project Manager
TelASK Technologies TelASK

📅 December 2016 – April 2018   ● Ottawa, Canada

Business Analyst Intern
Shared Services Canada 🇨🇦 Government of Canada

📅 September 2016 - January 2017   ● Ottawa, Canada

PROJECTS

ParkSpace
Android/iOS Mobile App

📅 Completed April 2019

- iOS and Android app that allows drivers to connect to privately owned parking spots
- Implemented Stripe payment system and Firebase integration for iOS version
- Developed, tracked, monitored and documented entire Android version

Cash Catcher
Python Code Based Game using Pygame Library

📅 October 2014 – November 2014

- Designed and implemented an event driven GUI-based game using Python's cross-platform set Pygame

TOOLS & SKILLS

Jira   Trello   Confluence   Slack
Git   RESTful API   Agile   MS Office
English / Vietnamese / French   Firebase
Mobile Apps   Leadership
Software Development Life Cycle

EDUCATION

Bachelors of Computer Science Honors, Management and Business Systems
Carleton University - Canada

📅 Graduated: June 2019

Western Sydney MBA program
UEH - International School of Business

📅 Expected Graduation: Q1-2023

EXTRACURRICULAR

Carleton University Photography Club Executive - VP Archives
http://carletonphotographyclub.com/

📅 September 2015 – April 2019

Volunteer at Dat Viet Charity Association
http://datvietcharity.org/

📅 Summer of 2013 and 2014