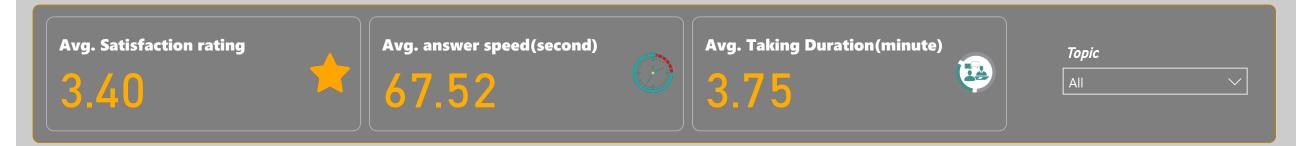
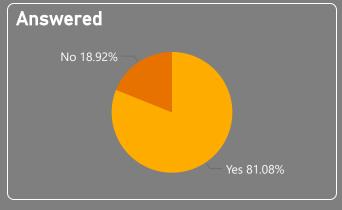
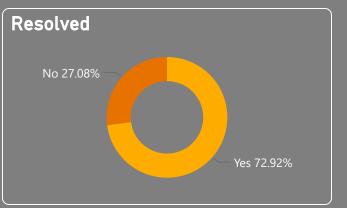
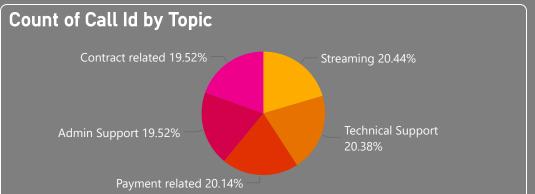
Call Centre Performance Dashboard

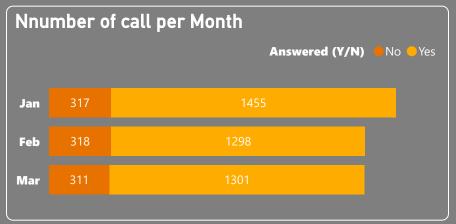












Agent	Answered	Resolved	Avg Satisfaction rating	Avg.TakingDuration(minute)	Avg. Speed of answer in seconds
Becky	462	462	3.36	3.64	65.44
Dan	471	471	3.44	3.81	67.11
Diane	452	452	3.39	3.70	65.33
Greg	455	455	3.40	3.78	69.15
Jim	485	485	3.40	3.79	66.11
Joe	436	436	3.34	3.77	71.19
Martha	461	461	3.50	3.75	69.98
Stewart	424	424	3.38	3.77	66.66