QuickLang Lite Daily Language Phrase App

Team 7

Paris-Saclay University

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Appendix overview

Situation and Problem

Customer Segment: International students, tourists and travelers and expats.

Occurrence Frequency:

- Daily interactions (e.g., ordering food, buying groceries).
- Frequent situations requiring quick communication.

Problem:

- Language barriers create stress in daily interactions.
- Traditional language learning apps require time and effort.
- No simple tool exists for practical, quick-use phrases.

Business Model Canvas

Key Revenue Streams:

- In-app purchases for additional phrase packs.
- Subscription model for premium features.

Pricing:

- Free basic version.
- Affordable subscription plans.

Solution and Value Proposition

Solution: QuickLang Lite

- Mobile app delivering one useful phrase daily.
- Includes translation and phonetic guide.
- Works offline for ease of access.

Value Proposition:

- Time Efficiency: Learn in under a minute a day.
- Confidence Boost: Helps users feel comfortable using the language.
- **Ease of Use:** Simple, distraction-free interface.

Functionalities and Screens

Functionalities:

- Displays daily phrases with translations and phonetic guides.
- Offline functionality for convenience.
- Minimalistic design with one screen for all content.

Screens:

- Home Screen: Displays the list of topics that include phrases for daily situations.
- **Topic Screen:** Displays the list of phrases in English and French.
- **Settings Screen:** Customize language preferences.

Code + Demonstration

You can find code here:

- QuickLangLite code 1 version
- QuickLangLite code 2 version



| Category | French Phrase | Translation |
|----------|--------------------------------------------------------------------|----------------------------------------------------|
| Banking | Je voudrais ouvrir un compte bancaire. | I would like to open a bank account. |
| Banking | Quels documents dois-je fournir pour ouvrir un compte? | What documents do I need to oper an account? |
| Banking | Puis-je ouvrir un compte en tant qu'étudiant? | Can I open an account as a student? |
| Banking | Quels types de comptes proposez-vous? | What types of accounts do you offer? |



Manual Prototype: Detailed Design

1. At the Bakery (La Boulangerie)

Hello, I would like...
"Bonjour, je voudrais..."

A baguette, please.
"Une baguette, s'il vous plaît."

How much does it cost? "Ca coûte combien?"

Thank you, have a nice day "Merci, bonne journée!"

2. At the Grocery Store (Le Supermarché)

Where can I find...?
"Où puis-je trouver...?"

I would like a bag, please.

"Je voudrais un sac, s'il vous plaît."

Can I pay by card?
"Puis-je payer par carte?"

3. At a Restaurant or Café

Can I see the menu, please?
"Puis-je voir le menu, s'il vous plaît?"

I would like to order...
"Je voudrais commander..."

Do you have any vegetarian dishes? "Avez-vous des plats végétariens?"

The check, please.
"L'addition, s'il vous plaît."

4. Asking for Directions

Excuse me, where is...?
"Excusez-moi, où se trouve...?"

How do I get to...?
"Comment puis-je aller à...?"

Is it far?
"C'est loin?"

Application (or Website)

Technology Chosen:

- html pages
 - Python
- css for design
 - JavaScript

Team tests:

Team/external interface tests:

Acquisition and Retention

Acquisition:

- The app prototype was tested by a selected group of international students who study at Paris Saclay University.
- Feedback from users gathered in a database to refine features and improve retention.

Retention Strategy:

 Set weekly reminders for practice the phrases which used by users during the week.

Acquisition and Retention: user list



Market Study: Users/Customers

Methodology:

Interview and questionnaire-based study with potential users.

Key questions:

- Was this app easy to navigate between different categories?
- What features do you like about using this app?
- What features do you dislike about using this app?
- What other features would make this language app more engaging for you?
- Was this app helpful in your daily situations in France?
- How much would you pay for this app?
- Do you recommend this app to other international students like you?

Interviews

Questionnaire

Market Study: Competitors

Competitors:

Key apps: Duolingo, Memrise, Google Translate, Babbel.

Features comparison:

- Duolingo: Gamified learning, global reach.
- Memrise: Emphasis on memory techniques.
- Google Translate: Instant translation but lacks context-based learning.

User Gaps Identified:

- 75 percents of respondents felt existing apps lack focus on repetitive daily phrases.
- 40 percents noted existing apps often do not provide cultural context or real-life scenarios.

Detailed Analysis of User Behavior

Key Insights from Feedback:

Ease of Use:

 Most users find the app easy to navigate, though some suggest improvements in interactivity.

What Users Like:

- Practical and daily-use phrases
- Simplicity in design
- Focus on real-life situations

What Users Dislike:

- Audio quality and loading time were noted as areas for improvement.
- Advanced content for specific use cases (e.g., university, business) is in demand.

Detailed Analysis of User Behavior

Key Insights from Feedback:

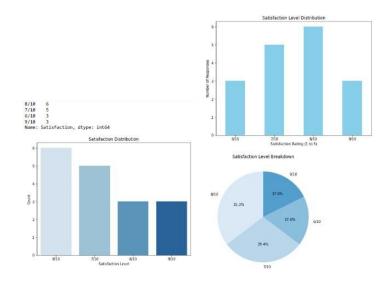
Purchase Likelihood:

- Willingness to pay ranges between €3 and €6.
- Most indicate interest if the app stays affordable.

Comparison with Other Apps:

The app is appreciated for its focus on repetitive, practical phrases.
 Quote: "Other apps like Duolingo are good, but they don't focus on practical communication."

User Feedback of Application



Financial plan multi-annual

Monetization Plan:

- Offer the app at an affordable price (€3–€5).
- Consider a freemium model to attract more users.

Conclusion and Decision

Key Findings:

- Users value practical phrases and simplicity, but demand better audio quality and advanced features.
- Competitors focus on gamification or broad learning, leaving a niche for context-specific practical learning.

Conclusion and Decision

Decisions Based on Feedback:

Priority Updates:

- Improve audio clarity and speed
- Add content for advanced scenarios (e.g., academic and professional settings).

Differentiation Strategy:

 Maintain a niche focus on everyday life phrases for expats and international students.

Additional Information