

Khoa Tran

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EDUCATION

University of Houston, Houston, TX
Bachelor of Science in Computer Science

August 2016 - December 2020

Relevant Coursework

Computer Networks, Operating Systems, Computer Architecture, Database Systems, Data Structures & Algorithms

EMPLOYMENT

QMSC, Houston, TX - Web App Developer

June 2020 – March 2021

- Created new features on the QMSC's Web Application
- Used PHP to manage MySQL database operation.
- Implemented site features and visibility using HTML, JQuery, and JavaScript.
- Tested and fixed frontend and backend issues for quality assurance.
- Involved in client development meetings.
- Worked with project life cycle / split and estimated task
- Delivered live demos to clients on a weekly basis.

Bizcom Electronics Inc, Houston, TX - IT Assistant

June 2021 – Present

- Provided technical support via phone, email, tickets, and in-person.
- Resolved and track tickets using spiceworks ticketing system.
- Manage user accounts in active directory and email accounts on microsoft 365
- Provided support on applications like outlook, microsoft teams, and visual foxpro.
- Setup workstation throughout the facility (laptops, monitors, printers, cabling, and software)
- Configured cisco switch port to vlan interface through the Command Line Interface
- Used powershell to complete task and send server email reports
- Supported in setting up VM server in Hyper-V
- Mapped shared drives and configured file permissions.

PROJECTS

Auto Glass Warehouse [theautoglasswarehouse.com] (PHP, JS, MySQL, Wordpress)

- Created an ecommerce website using Wordpress and specialized plugins.
- Created a year, make, and model search plugin that gives the user another search option for auto glass parts.
- Code custom theme using the Bootstrap framework, HTML, CSS, and PHP.

School Work: Online Library Application (PHP, JS, MySQL, HTML, CSS)

- Developed a book library web application using the Codeigniter framework.
- Created Stored Procedures, User Defined functions, & Triggers.
- Integrated AJAX techniques allowing users to search for books without having to refresh the page.
- Implemented filter and sorting functionality when searching for books/audiobooks using PHP and MySQL query

SKILLS

- Experience working with: Visual Studios, VS Code, Atom, Wireshark, Photoshop, 3ds-Max, Adobe After Effects, and all Microsoft Office Application
- Able to use and understand different operating systems such as Linux, Mac OSX, Windows XP, Windows 7, Windows 8, Windows 10, and Windows 11
- Bilingual : English & Vietnamese