

Software Requirements Specification (SRS)

Functional Requirements

- FR1: User login and authentication.
- FR2: Service listing with filters.
- FR3: Booking flow (select service → choose time → confirm).
- FR4: Vendor assignment and management.
- FR5: Booking status tracking.
- FR6: Notifications via SMS/

Email.

- FR7: Admin dashboard for service & vendor management.

Non-Functional Requirements

- NFR1: Response time < 3 seconds.
- NFR2: User-friendly UI.
- NFR3: Data security and privacy.
- NFR4: Availability 99% uptime.