

# Adeel Ahmed

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## **OBJECTIVE**

To pursue a professionally satisfying growth and challenging career in Software Development. Seeking a quality environment where my knowledge can be shared and enriched for the growth of the organization and myself. Give me a chance to prove myself.

## **EDUCATION**

### **Degree**

BS - Computer Science (2015-2019)

F. S.C Pre-Engineering (2015)

SSC Computer Science (2013)

### **Institution**

Lahore Garrisons University

BISE Lahore

BISE Federal

## **EXPERIENCE**

### **KeepTruckin** (Data Analyst)

31 May 2021 to Date

- Review customer data for risk identification.
- Deliver high-quality data with defined SLAs.
- Working Closely with RND Team.
- Manual QA

### **Soft Consults** (Support Executive)

23 June 2020 to 30 Sep 2020

- Working closely with a Database Developer team. Working on MySQL.
- Working on FMS, IMS, HRM, Operations, Fee, and Academics modules on ERP solution. Also closely working with the QA team.
- Preparing User Manuals and keeping these updated with time to time alterations made in the systems.
- Able to give front-end resolution dealing with an increasing number of mails on daily basis.
- Updating status of Customer queries using Office Management Software
- Testing/QA of newly developed software components and modules.
- To coordinate and follow up on current issues with technical teams.
- Checking and resolution of user's queries regarding Software.
- Working on OMS (Office Management System).
- Working/Testing/QA for different clients.
- Conduct user end training.

## **DG Cement Co. Lahore (Internship)**

1 Sep 2019 to 1 Dec 2019

- Working with Database Administrator team. Working on MySQL, Oracle.
- Working with System Administrator.

### **COURSES**

- Database
- Quality Assurance

### **SKILLSET**

- Database ( MySQL, Oracle, PostgreSQL, ETL and Data Warehouse Concepts)
- Software Quality Assurance (SDLC, Agile Processing, Manual QA)
- Computer Skill
- MS Office
- Motivated, professional attitude, and flexible in terms of timings.
- Ready to work in a 24/7, fast-paced environment.
- Presentation & Communication skills.

### **Final Year Project**

- Research paper on Network Function Virtualization.