



## **Analyzing Operational Challenges at Tesla Motors**

# 1. SALES PERFORMANCE ANALYSIS

## 1. WHICH VEHICLE MODEL HAS THE HIGHEST SALES VOLUME?

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### INPUT

```
select top 1 v.vehicleid , v.model ,  
sum(o.totalamount) as highest_sales_volume  
  
from orders o  
  
join vehicles v on o.vehicleid = v.vehicleid  
  
group by v.vehicleid , v.model  
  
order by highest_sales_volume desc
```

### OUTPUT

	vehicleid	model	highest_sales_volume
1	10	Roadster	200000.00



# 1. SALES PERFORMANCE ANALYSIS

## 2. ARE THERE ANY SEASONAL TRENDS IN VEHICLE SALES?

### INPUT

```
SELECT
v.Model, YEAR(o.OrderDate) AS SaleYear, MONTH(o.OrderDate) AS
SaleMonth, SUM(o.TotalAmount) AS TotalSales

FROM Orders o

JOIN Vehicles v ON o.VehicleID = v.VehicleID

GROUP BY

YEAR(o.OrderDate), MONTH(o.OrderDate), v.Model

ORDER BY  SaleYear, SaleMonth, TotalSales DESC;
```

### OUTPUT

	Model	SaleYear	SaleMonth	TotalSales
1	Roadster	2024	11	200000.00
2	Model X Plaid	2024	11	119999.99
3	Model S Plaid	2024	11	119999.99
4	Model X Long Range	2024	11	99999.99
5	Model X Refresh	2024	11	94999.99
6	Model S Long Range	2024	11	89999.99

## 2 . CUSTOMER FEEDBACK INSIGHTS

### 1. WHAT IS THE AVERAGE RATING FOR EACH VEHICLE MODEL?

#### INPUT

```
select model , avg(rating) as average_rating
from vehicles v
join CustomerFeedback cf on v.vehicleid = cf.vehicleid
group by model
```

#### OUTPUT

	model	average_rating
1	Cybertruck	2
2	Model 3	4
3	Model 3 Performance	4
4	Model S	5
5	Model S Long Range	3
6	Model S Plaid	5

# 2 . CUSTOMER FEEDBACK INSIGHTS

## 2 . ARE THERE ANY COMMON THEMES IN CUSTOMER COMMENTS?

### INPUT

select comments  
from CustomerFeedback

### OUTPUT

	comments
1	Absolutely love my Model S!
2	Great car but could use more features.
3	The performance is amazing!
4	Good but not as expected.
5	Best car I have ever owned!
6	Very comfortable and spacious.

## 2 . CUSTOMER FEEDBACK INSIGHTS

### 3 . HOW MANY CUSTOMERS HAVE PROVIDED FEEDBACK ON THEIR VEHICLES?

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#### INPUT

```
select count(*) as number_of_customers  
from CustomerFeedback
```

#### OUTPUT

	number_of_customers
1	15

# 3 . INVENTORY MANAGEMENT

## 1 . WHAT IS THE CURRENT INVENTORY LEVEL FOR EACH VEHICLE MODEL?

### INPUT

```
select v.model , i.quantityavailable
from vehicles v
join inventory i on v.vehicleid = i.vehicleid
```

### OUTPUT

	model	quantityavailable
1	Model S	10
2	Model 3	5
3	Model X	7
4	Model Y	12
5	Model S Plaid	20
6	Model 3 Performance	15



# 3 . INVENTORY MANAGEMENT

## 2 . HOW DOES INVENTORY CORRELATE WITH SALES DATA OVER THE PAST YEAR?

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### INPUT

```
SELECT v.Model, SUM(o.TotalAmount) AS  
TotalSales,i.QuantityAvailable  
  
FROM Orders o  
  
JOIN Vehicles v ON o.VehicleID = v.VehicleID  
  
JOIN Inventory i ON v.VehicleID = i.VehicleID  
  
WHERE o.OrderDate >= DATEADD(YEAR, -1, GETDATE()) --  
Sales in the last year  
  
GROUP BY v.Model, i.QuantityAvailable;
```

### OUTPUT

	Model	TotalSales	QuantityAvailable
1	Model 3	39999.99	5
2	Model X	89999.99	7
3	Model S	79999.99	10
4	Model Y	49999.99	12
5	Model Y Long Range	54999.99	14
6	Model 3 Performance	59999.99	15



# 4. SERVICE RECORD ANALYSIS

## 1 . WHAT ARE THE MOST COMMON TYPES OF SERVICE REQUESTS?

### INPUT

```
select description , count(serviceid) as no_of_requests
from ServiceRecords
group by description
order by no_of_requests desc
```

### OUTPUT

	description	no_of_requests
1	General maintenance.	3
2	Software update.	3
3	Battery replacement.	2
4	Brake inspection.	2
5	Tire rotation.	2
6	Oil change.	1

## 4. SERVICE RECORD ANALYSIS

### 2 . WHICH VEHICLE MODELS HAVE THE HIGHEST SERVICE COSTS?

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#### INPUT

```
select vehicleid , sum(cost) as service_cost  
from ServiceRecords  
group by vehicleid
```

#### OUTPUT

	vehicleid	service_cost
1	1	5000.00
2	2	200.00
3	3	150.00
4	4	300.00
5	5	400.00
6	6	250.00

## 4. SERVICE RECORD ANALYSIS

3 . IS THERE A CORRELATION BETWEEN SERVICE FREQUENCY AND CUSTOMER SATISFACTION RATINGS?

### INPUT

```
select v.vehicleid , count(sr.serviceid) as service_frequency ,  
       avg(cf.rating) as average_rating  
from vehicles v  
left join ServiceRecords sr ON v.VehicleID = sr.VehicleID  
left join CustomerFeedback cf ON v.VehicleID = cf.VehicleID  
group by v.vehicleid
```

### OUTPUT

	vehicleid	service_frequency	average_rating
1	1	1	5
2	2	1	4
3	3	1	5
4	4	1	3
5	5	1	5
6	6	1	4
7	7	1	5
8	8	1	5