



# Lusine Khurshudyan

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## ● ABOUT ME

- Always curious and eager to explore and learn.
- Knowledge of HTML / CSS.
- Currently deep diving in JavaScript.
- To begin with - MySQL and Git.
- Positive mindset.
- Main hobby - Chess.

## ● WORK EXPERIENCE

14/08/2023 – CURRENT Riga, Latvia

### TEAM LEAD (QUALITY SUPPORT ANALYST) TELUS INTERNATIONAL

- Maintenance of High Quality Production.
- Stakeholder Communication and Management.
- Team Meetings and Coaching.
- Team Guidance and Assistance.

01/04/2023 – 01/08/2023

### IT PROJECT MANAGER NEETRY

- Project Planning and Execution
- Stakeholder Communication and Management
- Monitoring and Project Status Meetings
- Task Creation and Assignment
- Cultivate and Collaborate work environment

01/04/2022 – 16/01/2023 Yerevan, Armenia

### IT PROJECT MANAGER WESAGE

- Project Planning and Execution
- Stakeholder Communication and Management
- Monitoring and Project Status Meetings
- Task Creation and Assignment
- Cultivate and Collaborate work environment

01/02/2021 – 31/03/2022 Yerevan, Armenia

### ONLINE CASINO DEALER SOFT CONSTRUCT

01/09/2019 – 13/10/2020 Drakhtik Village, Armenia

### TEAMBUILDING ORGANISER 4 SEASONS DRAKHTIK

15/02/2019 – 01/08/2019 Yerevan, Armenia

### TRANSLATOR BREEDGE COMPANY

16/05/2018 – 10/09/2018

### CUSTOMER SERVICE PRORETAIL CJSC

## ● EDUCATION AND TRAINING

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19/06/2022 – 07/10/2022

**IT PROJECT MANAGEMENT** Tech42

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09/2017 – 21/05/2021

**ENGLISH AND LINGUISTICS** Brusov State University

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02/03/2020 – 15/06/2020 Pitesti, Romania

**ENGLISH AND LINGUISTICS** University of Pitesti

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10/03/2019

**PROJECT MANAGEMENT** "Future in our hands" NGO

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## ● LANGUAGE SKILLS

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Mother tongue(s): **ARMENIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>ENGLISH</b>	C1	C1	C1	C1	C1
<b>RUSSIAN</b>	B1	B1	B1	B1	A2

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

## ● DIGITAL SKILLS

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Microsoft office | Agile Methodology | Jira | Notion | IT project management | Trello

## ● MANAGEMENT AND LEADERSHIP SKILLS

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### Time and team management

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- Good team management skills
- Excellent time management skills
- Keeping deadlines
- Leadership skills
- Team-player

### IT project management

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- Scrum
- Kanban
- Scrumban

## ● COMMUNICATION AND INTERPERSONAL SKILLS

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### Communication

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- Excellent communication skills gained throughout career ups and downs.
- Positive and respectful attitude towards team members.
- Patient.