



Lusine Khurshudyan

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● ABOUT ME

- Always curious and eager to explore and learn.
- Knowledge of HTML / CSS.
- Currently studying JavaScript.
- Basic knowledge of Git, Postman
- Basic knowledge of MySQL
- Positive mindset.
- Main hobby - Chess.

● WORK EXPERIENCE

14/08/2023 – CURRENT Riga, Latvia

TEAM LEAD (QUALITY SUPPORT ANALYST) TELUS INTERNATIONAL

- Maintenance of High Quality Production.
- Stakeholder Communication and Management.
- Team Meetings and Coaching.
- Team Guidance and Assistance.

01/04/2023 – 01/08/2023

IT PROJECT MANAGER NEETRY

- Project Planning and Execution
- Stakeholder Communication and Management
- Monitoring and Project Status Meetings
- Task Creation and Assignment
- Cultivate and Collaborate work environment

01/04/2022 – 16/01/2023 Yerevan, Armenia

IT PROJECT MANAGER WESAGE

- Project Planning and Execution
- Stakeholder Communication and Management
- Monitoring and Project Status Meetings
- Task Creation and Assignment
- Cultivate and Collaborate work environment

01/02/2021 – 31/03/2022 Yerevan, Armenia

ONLINE CASINO DEALER SOFT CONSTRUCT

01/09/2019 – 13/10/2020 Drakhtik Village, Armenia

TEAMBUILDING ORGANISER 4 SEASONS DRAKHTIK

15/02/2019 – 01/08/2019 Yerevan, Armenia

TRANSLATOR BREEDGE COMPANY

16/05/2018 – 10/09/2018

CUSTOMER SERVICE PRORETAIL CJSC

● EDUCATION AND TRAINING

19/06/2022 – 07/10/2022

IT PROJECT MANAGEMENT Tech42

09/2017 – 21/05/2021

ENGLISH AND LINGUISTICS Brusov State University

02/03/2020 – 15/06/2020 Pitesti, Romania

ENGLISH AND LINGUISTICS University of Pitesti

10/03/2019

PROJECT MANAGEMENT "Future in our hands" NGO

● LANGUAGE SKILLS

Mother tongue(s): **ARMENIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1
RUSSIAN	B1	B1	B1	B1	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

HTML | MySQL | CSS | Git | Postman | Jira | Agile Methodology | Trello | Microsoft office

● MANAGEMENT AND LEADERSHIP SKILLS

Time and team management

- Good team management skills
- Excellent time management skills
- Keeping deadlines
- Leadership skills
- Team-player

IT project management

- Scrum
- Kanban
- Scrumban

● COMMUNICATION AND INTERPERSONAL SKILLS

Communication

- Excellent communication skills gained throughout career ups and downs.
- Positive and respectful attitude towards team members.
- Patient.