



Lusine Khurshudyan

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● ABOUT MYSELF

- Always curious and eager to explore and learn.
- Knowledge of HTML / CSS.
- Basic knowledge of Git, Postman
- Basic knowledge of MySQL
- Positive mindset.
- Main hobby - Chess.

● WORK EXPERIENCE

MAGEBIT – RIGA, LATVIA

IT PROJECT MANAGER – 01/01/2025 – CURRENT

- Managing Shopify, Magento, and BigCommerce projects from planning to delivery
- Developing project plans, roadmaps, and timelines to ensure smooth execution and on-time delivery
- Communicating with stakeholders, gathering and analyzing requirements, and translating them into clear, actionable tasks
- Leading and mentoring teams by creating career growth plans, discussing individual learning paths, and fostering a collaborative, self-managing team culture
- Organizing and facilitating Agile ceremonies to enhance transparency, alignment, and continuous improvement

TELUS INTERNATIONAL – RIGA, LATVIA

TEAM LEAD (QUALITY SUPPORT ANALYST) – 14/08/2023 – 20/12/2024

- Maintenance of High Quality Production.
- Stakeholder Communication and Management.
- Team Meetings and Coaching.
- Team Guidance and Assistance.

NEETRY

IT PROJECT MANAGER – 01/04/2023 – 01/08/2023

- Project Planning and Execution
- Stakeholder Communication and Management
- Monitoring and Project Status Meetings
- Task Creation and Assignment
- Cultivate and Collaborate work environment

WESAGE – YEREVAN, ARMENIA

IT PROJECT MANAGER – 01/04/2022 – 16/01/2023

- Project Planning and Execution
- Stakeholder Communication and Management
- Monitoring and Project Status Meetings
- Task Creation and Assignment
- Cultivate and Collaborate work environment

SOFT CONSTRUCT – YEREVAN, ARMENIA

ONLINE CASINO DEALER – 01/02/2021 – 31/03/2022

4 SEASONS DRAKHTIK – DRAKHTIK VILLAGE, ARMENIA

TEAMBUILDING ORGANISER – 01/09/2019 – 13/10/2020

BREEDGE COMPANY – YEREVAN, ARMENIA

TRANSLATOR – 15/02/2019 – 01/08/2019

PRORETAIL CJSC

CUSTOMER SEVICE – 16/05/2018 – 10/09/2018

EDUCATION AND TRAINING

19/06/2022 – 07/10/2022

IT PROJECT MANAGEMENT Tech42

09/2017 – 21/05/2021

ENGLISH AND LINGUISTICS Brusov State University

02/03/2020 – 15/06/2020 Pitesti, Romania

ENGLISH AND LINGUISTICS University of Pitesti

10/03/2019

PROJECT MANAGEMENT "Future in our hands" NGO

LANGUAGE SKILLS

Mother tongue(s): **ARMENIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user

CERTIFICATIONS

Credly, 09/08/2025

Professional Scrum Product Owner

Link https://www.credly.com/badges/12cb0663-69fc-44c1-b87b-560dcde37f6e/linked_in?t=t0qomp

Adobe, 27/06/2025

Adobe Certified Professional - Adobe Commerce Business Practitioner

Link <https://certification.adobe.com/credential/verify/e086b0b7-53aa-11f0-9b2a-42010a400fc3/linkedin>

Shopify, 22/05/2025

Solution Planning Fundamentals

Link https://www.credly.com/badges/14b1cde9-329b-4b00-a53c-dc7109a541b7/linked_in?t=swphll

SKILLS

HTML | MySQL | CSS | Git | Postman | Jira | Agile Methodology | Trello | Microsoft office

MANAGEMENT AND LEADERSHIP SKILLS

Time and team management

- Good team management skills
- Excellent time management skills
- Keeping deadlines

- Leadership skills
- Team-player

IT project management

- Scrum
- Kanban
- Scrumban

● **COMMUNICATION AND INTERPERSONAL SKILLS**

Communication

- Excellent communication skills gained throughout career ups and downs.
- Positive and respectful attitude towards team members.
- Patient.