SYSTEM SERVICE REQUEST

Project Name:
TaskTracker Pro

Department:
Software Development

Date:
April 01, 2024

Client/ Company Name:
Johny Samual

Client/Company Contact:
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Type of Request:
- ☑ New System Development
- ☐ System Enhancement
- ☐ System Error Correction

Urgency:
- ☑ Immidiate: Oprations are impaired
- ☐ Problem Exist, but Worked Around
- ☐ Business loses tolerated until new System

Problem Statement:

This service-based business struggles to manage various administrative tasks, leading to inefficiencies and hindering growth.
Specifically, they grapple with:
- Handling service requests
- Managing billing
- Scheduling tasks and appointments
- Maintaining employee data
- Facilitating internal communication

Service Request:

- Scheduling: The system should manage scheduling for client requests, ensuring efficient allocation of resources.
- Quoting: Generate accurate and timely quotes based on client needs and service requirements.
- Billing: Streamline the billing process for client requests, allowing for efficient invoice generation and payment collection.
- Progress Tracking: Facilitate progress tracking for client requests, potentially including features like staff photo capture for updates.

Assign To:
Task Innovators, INDIA

Start Date:
April 01,2024