

# KHUSHBOO CHANDNANI

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## WORK EXPERIENCE

### Indiana University (IUPUI)

#### **User Experience Research Assistant**

AUGUST 2022 - Present

- Researching on the changes in body temperature system of pre-mature babies and designing the mobile app that gets integrated with the monitoring device.
- Performing user survey's and user interviews to understand the feedback on usability of app at IU School of Medicine.

### Ernst and Young

#### **Associate Business Consultant**

NOVEMBER 2020 - JULY 2022

- Played a critical role in supporting statutory audits of different clients belonging to the financial services domain.
- Tested various ITGCs and ITACs within the client's IT environment to validate if the underlying risk is being mitigated or not.

### Fitpeo Org.

#### **Product Designer (Freelancer)**

FEBRUARY 2022 - MAY 2022

- Designed an integrated platform that allows healthcare providers to connect with patients and provide them with remote care.
- Performed user surveys and interviews to identify usability and accessibility issues.
- Designed CCM, RPM, BHI modules to monitor patient's health including Vital sign monitoring, telehealth via video chat, appointment scheduling, and 24-hour access to their dedicated health care team.

### The Indian Navy

#### **Lead UX Designer (Freelancer)**

AUGUST 2021 - NOVEMBER 2021

- Shifted two major paper-based systems to digitized products - eB&D Spares and Signals Management System.
- Gathered the stakeholder's requirements and designed interactive software for the naval team to manage their expectations and is easier to be used by the sailors and auditors on the ship.

### CoronaInfo - Sierra Leone

#### **UX Designer (Freelancer)**

MARCH 2021 - APRIL 2021

- Designed COVID19 app for Government of Sierra Leone country showing graphical representation of global case statistics and features showing news updates, request for test, report a case, self test and finding hotspot areas.
- Researched on various competitors, performed quantitative analysis, identified new feature sets, prototyped and visualized large amount of data making the interface usable for the citizens.

## SKILLS

### DESIGN METHODS

User Research, Interviews, User Personas, Storyboarding, User Flow Diagrams, Prototyping, Testing

### TOOLS

Figma, Adobe XD, Adobe Photoshop, Sketch, Power BI, Excel, PowerPoint

### TECHNOLOGIES

HTML5, CSS3, Bootstrap, JavaScript, PHP, SQL

## EDUCATION

2022 - Present

### **Pursuing Master's in Human Computer Interaction**

Indiana University - Purdue University Indianapolis (IUPUI) | GPA: 4.00

2016 - 2020

### **Bachelor of Engineering in Information Technology**

Vivekanand Education Society's Institute Of Technology | CGPA : 8.92

## CERTIFICATIONS

Foundations of User Experience (UX) Design - Google

User Experience Research and Design - University of Michigan

Power BI and Excel Visualizations - Udemy

## ACHIEVEMENTS

Winner of Nation Level "Smart India Hackathon 2020"

Won "I am Exceptional" performance award - EY Firm

Secured 2nd place in UX Design Inter-college event