

# Clustering Results Report

## 1. Number of Clusters Formed

The KMeans algorithm identified 4 distinct clusters in the dataset. The number of clusters was pre-defined in the model configuration.

## 2. Davies-Bouldin (DB) Index

The DB Index, a measure of clustering performance, evaluates how well-separated and compact the clusters are. A lower value represents better clustering.

DB Index Value: [Insert Value Here]

## 3. Other Relevant Clustering Metrics

### - Inertia (Sum of Squared Distances):

This metric evaluates the compactness of clusters, with lower values indicating better clustering.

### - Silhouette Score:

Measures the separation between clusters, with values closer to 1 representing well-defined clusters.

## 4. Visualizations

### - Scatter Plot:

A scatter plot was generated to visualize the clusters using the features Total Spent and Average Transaction Value. The plot demonstrates distinct clusters based on spending patterns and transaction behavior.

## 5. Key Insights

- Cluster 0: Represents low spenders with infrequent transactions.
- Cluster 1: Moderate spenders with average transaction sizes.
- Cluster 2: High-value customers with frequent purchases.
- Cluster 3: Top-tier customers with significant spending and high transaction values.

## 6. Recommendations

- Target high-value customers (Clusters 2 and 3) with loyalty programs and exclusive discounts.
- Engage low-value customers (Cluster 0) by offering promotions to increase spending.

## Deliverables:

- Clustered data saved to Clustered\_Customers.csv for further analysis.
- DB Index Value: [Insert Value Here]
- Number of Clusters: 4

Customer Segmentation using KMeans Clustering

