"Profitablity Analysis"

-- Overall Profitability Summary

```
SELECT

ROUND(SUM(Sales), 2) AS Total_Sales,

ROUND(SUM(Profit), 2) AS Total_Profit,

ROUND(AVG(Profit), 2) AS Avg_Profit_Per_Order

FROM

orders;
```

-- Profit by Category and Sub-Category

```
SELECT

Category,

Sub_Category,

ROUND(SUM(Profit), 2) AS Total_Profit,

ROUND(AVG(Profit), 2) AS Avg_Profit

FROM

orders

GROUP BY

Category, Sub_Category

ORDER BY

Total_Profit ASC;
```

-- Profit by Region and State

```
Region,
State,
ROUND(SUM(Profit), 2) AS Total_Profit
FROM
orders
GROUP BY
Region, State
ORDER BY
Total_Profit ASC;
```

-- Products with High Sales but Negative Profit

```
Product_Name,

ROUND(SUM(Sales), 2) AS Total_Sales,

ROUND(SUM(Profit), 2) AS Total_Profit

FROM

orders

GROUP BY

Product_Name

HAVING

SUM(Profit) < 0 AND SUM(Sales) > 500

ORDER BY

Total_Profit ASC;
```

-- Average Discount vs Profit by Sub-Category

```
Sub_Category,
  ROUND(AVG(Discount), 2) AS Avg_Discount,
  ROUND(SUM(Profit), 2) AS Total_Profit
FROM
 orders
GROUP BY
 Sub_Category
ORDER BY
 Avg_Discount DESC;
-- Profit by Segment
SELECT
 Segment,
  ROUND(SUM(Sales), 2) AS Total_Sales,
  ROUND(SUM(Profit), 2) AS Total_Profit,
  ROUND(AVG(Profit), 2) AS Avg_Profit_Per_Order
FROM
 orders
GROUP BY
 Segment
ORDER BY
 Total_Profit DESC;
```

-- Top 5 Most Profitable Products

SELECT

Product Name,

```
ROUND(SUM(Profit), 2) AS Total_Profit
FROM
 orders
GROUP BY
 Product_Name
ORDER BY
 Total_Profit DESC
LIMIT 5;
-- Bottom 5 Least Profitable Products
SELECT
 Product_Name,
 ROUND(SUM(Profit), 2) AS Total_Profit
FROM
 orders
GROUP BY
 Product_Name
ORDER BY
 Total_Profit ASC
LIMIT 5;
-- Total number of unique customers
SELECT
 COUNT(DISTINCT Customer_ID) AS Total_Customers
FROM
```

```
orders;
```

-- Profit per customer

```
Customer_ID,
Customer_Name,
ROUND(SUM(Sales), 2) AS Total_Sales,
ROUND(SUM(Profit), 2) AS Total_Profit,
COUNT(DISTINCT Order_ID) AS Total_Orders
FROM
orders
GROUP BY
Customer_ID, Customer_Name
ORDER BY
Total_Profit DESC;
```

-- Top 10 profitable customers

```
Customer_ID,
Customer_Name,
ROUND(SUM(Profit), 2) AS Total_Profit
FROM
orders
GROUP BY
Customer_ID, Customer_Name
ORDER BY
```

```
Total_Profit DESC
LIMIT 10;
```

SELECT

-- Customers who buy a lot but are not profitable

```
Customer_ID,
Customer_Name,
ROUND(SUM(Sales), 2) AS Total_Sales,
ROUND(SUM(Profit), 2) AS Total_Profit

FROM
orders

GROUP BY
Customer_ID, Customer_Name

HAVING
SUM(Profit) < 0 AND SUM(Sales) > 1000

ORDER BY
Total_Profit ASC;
```

-- Average sales and profit per customer segment

```
Segment,

ROUND(SUM(Sales), 2) AS Total_Sales,

ROUND(SUM(Profit), 2) AS Total_Profit,

COUNT(DISTINCT Customer_ID) AS Total_Customers,

ROUND(SUM(Sales)/COUNT(DISTINCT Customer_ID), 2) AS Avg_Sales_Per_Customer,

ROUND(SUM(Profit)/COUNT(DISTINCT Customer_ID), 2) AS Avg_Profit_Per_Customer
```

FROM

orders

GROUP BY

Segment;

"Customer Analysis"

-- Number of unique customers by state

```
SELECT
State,
COUNT(DISTINCT Customer_ID) AS Customer_Count
FROM
orders
GROUP BY
State
ORDER BY
Customer_Count DESC;
```

-- Top 10 customers by number of orders

```
Customer_ID,
Customer_Name,
COUNT(DISTINCT Order_ID) AS Orders_Count
FROM
orders
GROUP BY
Customer_ID, Customer_Name
ORDER BY
Orders_Count DESC
LIMIT 10;
```

"Discount-Impact Analysis"

-- Grouping data by discount level (rounded to nearest 0.1)

```
SELECT

ROUND(Discount, 1) AS Discount_Level,

COUNT(*) AS Order_Count,

ROUND(SUM(Sales), 2) AS Total_Sales,

ROUND(SUM(Profit), 2) AS Total_Profit,

ROUND(AVG(Profit), 2) AS Avg_Profit_Per_Order

FROM

orders

GROUP BY

ROUND(Discount, 1)

ORDER BY

Discount_Level;
```

-- Compare orders with and without discounts

```
CASE

WHEN Discount = 0 THEN 'No Discount'

ELSE 'Discount Applied'

END AS Discount_Status,

COUNT(*) AS Order_Count,

ROUND(SUM(Sales), 2) AS Total_Sales,

ROUND(SUM(Profit), 2) AS Total Profit,
```

```
ROUND(AVG(Profit), 2) AS Avg_Profit_Per_Order
FROM
orders
GROUP BY
Discount_Status;
```

-- Check if some categories are more sensitive to discounting

```
SELECT

Category,

ROUND(AVG(Discount), 2) AS Avg_Discount,

ROUND(SUM(Sales), 2) AS Total_Sales,

ROUND(SUM(Profit), 2) AS Total_Profit,

ROUND(SUM(Profit)/SUM(Sales)*100, 2) AS Profit_Margin_Percent

FROM

orders

GROUP BY

Category

ORDER BY

Profit_Margin_Percent ASC;
```

-- Orders with high discounts and negative profit

```
SELECT
Order_ID,
Customer_Name,
Product_Name,
Discount,
```

```
FROM
 orders
WHERE
  Discount >= 0.3 AND Profit < 0
ORDER BY
  Discount DESC;
  -- Which sub-categories lose the most due to discounts?
SELECT
 Sub_Category,
 ROUND(AVG(Discount), 2) AS Avg_Discount,
 ROUND(SUM(Profit), 2) AS Total_Profit,
  ROUND(SUM(Profit)/SUM(Sales)*100, 2) AS Profit_Margin_Percent
FROM
 orders
GROUP BY
 Sub_Category
ORDER BY
```

Profit_Margin_Percent ASC;

Sales,

Profit

"Sales Analysis"

-- Monthly Sales Trend

Total_Sales DESC

LIMIT 10;

```
SELECT
 DATE_FORMAT(STR_TO_DATE(Order_Date, '%m/%d/%Y'), '%Y-%m') AS Month,
  ROUND(SUM(Sales), 2) AS Total Sales
FROM
 orders
GROUP BY
  Month
ORDER BY
  Month;
-- Top 10 Products by Sales
SELECT
 Product_Name,
  ROUND(SUM(Sales), 2) AS Total_Sales
FROM
 orders
GROUP BY
 Product_Name
ORDER BY
```

-- Sales and Profit by Category and Sub-Category

SELECT

```
Category,
  Sub_Category,
  ROUND(SUM(Sales), 2) AS Total_Sales,
  ROUND(SUM(Profit), 2) AS Total_Profit
FROM
  orders
GROUP BY
  Category, Sub_Category
ORDER BY
  Total_Profit DESC;
-- Sales and Profit by Region and State
SELECT
  Region,
  State,
  ROUND(SUM(Sales), 2) AS Total_Sales,
  ROUND(SUM(Profit), 2) AS Total Profit
FROM
  orders
GROUP BY
  Region, State
ORDER BY
  Total_Profit DESC;
```

-- Sales and Profit by Segment

```
SELECT
Segment,
ROUND(SUM(Sales), 2) AS Total_Sales,
ROUND(SUM(Profit), 2) AS Total_Profit
FROM
orders
GROUP BY
Segment
ORDER BY
Total_Sales DESC;
```

-- Sales and Profit by Ship Mode

```
SELECT
Ship_Mode,
ROUND(SUM(Sales), 2) AS Total_Sales,
ROUND(SUM(Profit), 2) AS Total_Profit,
COUNT(*) AS Orders_Count

FROM
orders
GROUP BY
Ship_Mode

ORDER BY
Total_Sales DESC;
```

-- Average Discount vs Profit by Sub-Category

```
Sub_Category,
 ROUND(AVG(Discount), 2) AS Avg_Discount,
  ROUND(SUM(Profit), 2) AS Total_Profit
FROM
 orders
GROUP BY
 Sub_Category
ORDER BY
 Avg_Discount DESC;
-- Top 10 Profitable Products
SELECT
  Product_Name,
  ROUND(SUM(Profit), 2) AS Total_Profit
FROM
 orders
GROUP BY
 Product_Name
ORDER BY
 Total_Profit DESC
LIMIT 10;
```

-- Bottom 10 Products by Profit

SELECT

SELECT

```
Product_Name,

ROUND(SUM(Profit), 2) AS Total_Profit

FROM

orders

GROUP BY

Product_Name

ORDER BY

Total_Profit ASC

LIMIT 10;
```

"Shipping Analysis"

-- Analyze total sales, profit, and average delivery time by shipping mode

```
SELECT
Ship_Mode,
COUNT(*) AS Order_Count,
ROUND(SUM(Sales), 2) AS Total_Sales,
ROUND(SUM(Profit), 2) AS Total_Profit,
ROUND(AVG(DATEDIFF(Ship_Date, Order_Date)), 2) AS Avg_Delivery_Days
FROM
orders
GROUP BY
Ship_Mode
ORDER BY
Total_Profit DESC;
```

-- Find out which regions prefer which shipping modes and how profitable each is

```
SELECT

Region,

Ship_Mode,

COUNT(*) AS Order_Count,

ROUND(SUM(Sales), 2) AS Total_Sales,

ROUND(SUM(Profit), 2) AS Total_Profit

FROM
```

```
orders

GROUP BY

Region, Ship_Mode

ORDER BY

Region, Total_Profit DESC;
```

-- Check orders that took more than 5 days to deliver

```
SELECT
Order_ID,
Customer_Name,
Ship_Mode,
Order_Date,
Ship_Date,
DATEDIFF(Ship_Date, Order_Date) AS Delivery_Days,
Sales,
Profit
FROM
orders
WHERE
DATEDIFF(Ship_Date, Order_Date) > 5
ORDER BY
Delivery_Days DESC;
```

-- Create delivery speed buckets and analyze their profitability

SELECT

CASE

```
WHEN DATEDIFF(Ship_Date, Order_Date) <= 2 THEN 'Fast (≤2 Days)'
    WHEN DATEDIFF(Ship_Date, Order_Date) BETWEEN 3 AND 5 THEN 'Moderate (3–5
Days)'
    ELSE 'Slow (>5 Days)'
  END AS Delivery Speed,
  COUNT(*) AS Order_Count,
  ROUND(SUM(Sales), 2) AS Total_Sales,
  ROUND(SUM(Profit), 2) AS Total Profit,
  ROUND(AVG(Profit), 2) AS Avg Profit Per Order
FROM
 orders
GROUP BY
  Delivery_Speed
ORDER BY
  Delivery Speed;
  -- Orders with high discounts and longer delivery — potential churn zone
SELECT
 Order_ID,
```

Customer_Name,

DATEDIFF(Ship_Date, Order_Date) AS Delivery_Days,

Ship Mode,

Discount,

Sales,

Profit

orders

FROM

WHERE

Discount >= 0.3 AND DATEDIFF(Ship_Date, Order_Date) > 5 AND Profit < 0

ORDER BY

Delivery_Days DESC;

"Superstore_EDA"

-- Creating database

```
CREATE DATABASE superstore_db;
USE superstore db;
CREATE TABLE orders (
 Order ID VARCHAR(20),
  Order_Date DATE,
  Ship_Date DATE,
  Ship Mode VARCHAR(50),
  Customer_ID VARCHAR(20),
  Customer_Name VARCHAR(100),
  Segment VARCHAR(50),
  Country VARCHAR(50),
  City VARCHAR(50),
 State VARCHAR(50),
  Postal Code VARCHAR(20),
  Region VARCHAR(50),
  Product_ID VARCHAR(20),
  Category VARCHAR(50),
  Sub Category VARCHAR(50),
  Product_Name VARCHAR(150),
  Sales DECIMAL(10,2),
  Quantity INT,
  Discount DECIMAL(4,2),
  Profit DECIMAL(10,2)
);
```

-- Step 1: Preview the data

SELECT * FROM orders;

-- Step 2: Count total number of rows

SELECT COUNT(*) AS total_orders FROM orders;

-- Step 3: Check for duplicate Order IDs

SELECT Order_ID, COUNT(*) AS count

FROM orders

GROUP BY Order_ID

HAVING COUNT(*) > 1;

-- to inspect columns

SELECT * FROM orders LIMIT 1;

ALTER TABLE orders

rename column 'row id' to row_id,

RENAME COLUMN 'Order ID' TO Order_ID,

RENAME COLUMN 'Order Date' TO Order Date,

RENAME COLUMN 'Ship Date' TO Ship_Date,

RENAME COLUMN 'Ship Mode' TO Ship_Mode,

RENAME COLUMN 'Customer ID' TO Customer ID,

RENAME COLUMN 'Customer Name' TO Customer_Name,

RENAME COLUMN 'Postal Code' TO Postal_Code,

RENAME COLUMN 'Product ID' TO Product_ID,

RENAME COLUMN 'Sub-Category' TO Sub_Category,

```
RENAME COLUMN 'Product Name' TO Product_Name;
```

```
SELECT *
FROM orders
WHERE Order_ID IN (
 SELECT Order_ID
 FROM orders
 GROUP BY Order_ID
HAVING COUNT(*) > 1
);
-- to check real duplicate data
select* from orders
group by row_id, order_id, order_date, ship_date, ship_mode, customer_id,
customer_name, segment,
country, city, state, postal_code, region, product_id, category, sub_category,
product_name, sales, quantity, discount, profit
HAVING COUNT(*) > 1;
-- How many orders are in the dataset
SELECT COUNT(DISTINCT Order_ID) AS total_orders
FROM orders:
```

-- What is the total sales and total profit?

```
SELECT
  ROUND(SUM(Sales), 2) AS total_sales,
  ROUND(SUM(Profit), 2) AS total profit
FROM orders;
```

-- Top 5 most profitable products

```
Product_Name,

ROUND(SUM(Profit), 2) AS total_profit

FROM orders

GROUP BY Product_Name

ORDER BY total_profit DESC

LIMIT 5;
```

-- Which regions are losing profit?

```
SELECT
```

Region,

ROUND(SUM(Profit), 2) AS total_profit

FROM orders

GROUP BY Region

ORDER BY total_profit ASC;