NATIONAL INSTITUTE OF TECHNOLOGY, KURUKSHETRA

End Semester Examination-2020-21

Subject: Communication Skills in English
Subject Code: HSIR-11

Max. Marks: 50
Time: 2 hours

Instructions:

- e-mail scanned copy of your answer sheets within 10 mins after the stipulated time given at hsir.cse.2021@gmail.com
- Answer scripts not received at the aforementioned e-mail id or sent to any other e-mail id will not be considered valid and is solely responsibility of the student concerned.

Attempt any five questions of the following questions given:

- 1. Write short notes on any two: (5x2)
 - Leadership Skills
 - Significance of body language in communication
 - Teamwork and attitude
- Define communication? Explain its importance for professional success with suitable examples.
- 3. Discuss the significance of informal/grapevine communication in an organization. What are the disadvantages of such communication? (10)
- **4.** Comment on the significance of accuracy, brevity and clarity in Technical communication/writing. (10)
- 5. Write short notes on the following topics given: (any 2) (5x2)
 - Ten thumb rule of listening
 - Seven Cs of communication
 - Johari's window
- **6.** Assume that you are Ramesh Kumar. You have a degree in engineering (Computer Engineering) from IIT Mumbai (June 2010). Since then you have been working as an Assistant Engineer at Wipro Solutions Ltd., Mumbai. You are a dynamic professional with excellent communication, interpersonal and negotiation skills. You are proficient in

- MS-DOS, Windows etc. Write a **covering letter along with a resume** to apply for the position of Senior Production Engineer at Tata Consultancy Ltd., Mumbai. (10)
- 7. What is listening? How is it different from of hearing? Discuss the different forms of listening with suitable examples. (10)

8. Punctuate the following sentences:

(10)

- 1. Several countries participated in the airlift Italy Belgium France and Luxembourg
- 2. Only one course was open to us surrender said the ex-major and we did
- 3. Judge Carswell later to be nominated for the Supreme Court had ruled against civil rights
- 4. In last weeks New Yorker one of my favorite magazines I enjoyed reading Leland s article How Not to Go Camping
- 5. Yes Jim said I ll be home by ten
- 6. There was only one thing to do study till dawn
- 7. When the teacher commented that her spelling was poor Lynn replied All the members of my family are poor spellers Why not me
- 8. He used the phrase you know so often that I finally said No I dont know
- The automobile dealer handled three makes of cars Volkswagens Porsches and Mercedes Benz
- 10. The following are the primary colors red blue and yellow