

Use Case Name:	User Places Food Order	Type:	External
Created By:	DeliverEase	Use Case ID:	UC-02
Date Created:	09/25/23	Priority:	High
Description:	The User places an Order for their desired Food and is re-directed to the selected delivery service.		
Actors:	User		
Preconditions:	1. The User has installed DeliverEase. 2. The User has made an account with DeliverEase or has an already existing account. 3. The User has entered their account information for the Delivery Service of their choice. 4. They have chosen the desired food items checking the price, delivery time estimates etc and then added it to the Cart.		
Normal Course of Events:	The User successfully places an Order 1. User opens the App and Logs into their Account. 2. Users have selected Food item of their choice and added each item to Cart. 3. User clicks “Proceed to Checkout”. 4. DeliverEase shows a summary of all the items in Cart and asks the User to Confirm the Order 5. On confirmation, The DeliverEase application redirects to the selected food delivery service. 6. The selected Food Delivery App opens and displays the Order Details. 7. On confirmation, the Food Delivery App redirects to Payment Page. 8. Once user Pays, “Order Confirmed” Is shown and User can track the order. 9. Order Confirmation is sent to DeliverEase and they store User Data to the cloud.	Information Needed: DeliverEase account Credentials: Username, Password Food Item and Restaurant Choice of Desire Food Item names, Delivery Service Chosen, Quantity, Price for each, Total Order Price, Tax Delivery Charges/Tax Credit Card Information Order Details of User: Food Item and Restaurant Chosen	
	Alternate Paths: The User enters the wrong DeliverEase credentials. 1. DeliverEase gives 3 tries to the User to enter DeliverEase credentials. 1.1 Failure to enter correct credentials on the 3 rd try will ask User to confirm its identity via email. 1.2 The app will prompt Security Question chosen by User during Account Creation.	Information Needed: User Credentials Security Question	

	<div><div><div>1.3 Over Correct Answer, App sends and email which was registered by the User in account.</div><div>1.4 User opens Email and is prompted to Change Password.</div><div>1.5 User Creates a New Password and Logs-In again.</div><div>2. DeliverEase has "Forgot Password" option.</div><div>2.1 User Clicks Forgot Password.</div><div>2.2 App prompts User to enter Username/ Email ID for New Password Creation.</div><div>2.3 On clicking submit, App sends an email to the User's email registered.</div><div>2.4 User opens Email and is prompted to Change Password.</div><div>The User encounters issues while Redirecting to the selected Delivery App.</div><div><div>1. App prompts User to retry the process.</div><div>2. App asks User to contact the Customer Service.</div></div></div><div><div>Email Sent</div><div>Change Password Prompt</div><div>New Password</div><div>User Email ID/ Username</div><div>Email Sent</div><div>Change Password Prompt</div><div>Error Message prompt</div><div>Customer Service Contact prompt sent</div></div></div>
Postconditions:	<div><div>1. The User was successfully transferred to the selected Delivery Application by DeliverEase.</div><div>2. The User could place the Order on the Selected Delivery and get an order Confirmation.</div><div>3. DeliverEase could store the Order Information of the User.</div></div>
Summary Of Inputs:	<div><div><div>1. DeliverEase Account Credentials: Username, Password</div><div>2. Credit Card Information of User.</div><div>3. Selected Food Item Choice, Selected Delivery App Choice.</div></div><div><div>SOURCE</div><div>User</div><div>User</div><div>User</div></div></div>
Summary Of Outputs:	<div><div><div>1. Order Details transferred to Delivery App: Food Item Name, Quantity, Price of Each Item, Total Price.</div><div>2. Order Details displayed by Delivery App: Added Tax/Delivery Charges.</div><div>3. Order Details for DeliverEase to store in User Data.</div></div><div><div>DESTINATION</div><div>DeliverEase</div><div>Delivery Service App</div><div>DeliverEase</div></div></div>