



Particulars

Name : Muhammad Iddy Ibrahim

NRIC No : 710615-01-5599

Address : Lot 495,
Jalan Sepakat, Kg Solok Air Batu
78300, Masjid Tanah, Melaka.

Email : iddy.skudai@gmail.com

Date of Birth : 15 June 1971

Marital Status : Married

Citizen : Malaysia Gender : Male

Race : Malay Religion : Islam

House Phone : 06-3843212

Mobile Phone : 012-2863036

Working Experience

1. 1989 – 1991 Bank Bumiputra Malaysia Berhad.

Position : **Computer Operator**

Job responsibilities :

- Responsible for control of the existing host computer system and also monitor online computer networking. Observes and interprets messages from system console and rectify the problem by referring to proper manuals before performing possible action that will keep the computer operation at maximum efficiency.

2. 1991 – Jan 2002 Bumiputra Commerce Bank Berhad.

Position : **Senior Computer Operator**

Job responsibilities:

- Continuous checking, routine setup and operates computer peripheral devices as specified by procedures.
- Fulfills administrative reporting requirement such as problem logging (software and hardware).
- Getting to know and awareness of the up-to date installation program and operation procedures.
- Provision of computer facilities and support services to corporate section user i.e mastercard dept; forex dept; personel dept and credit dept.
- Attending HELP DESK section in performing problem determination and assisting end user/branches in problem solution as well as monitoring 24 hours online ATM units.

3. 2002 - Jan 2008 EDS IT Services (M)

Position : **System Support Engineer/Field Engineer**

Job responsibilities:

- Support Windows NT, 2000, XP
- Support BCB/CIMB system – BDS, MIBS, COLD, Reflection, ASNB, Outlook, EIS, Windows NT COE, Windows XP COE, Lotus Notes and etc
- Setup/Configure Windows 2000 Server for Commerce Tijari
- Pc Repair & Maintenance
- Support EDS system – CAMS, EDS COE, Vantive
- Support Windows NT Server, Windows 2000 Server, Windows 2003 Server
- Data Recovery - Recover data from permanent deleted data and from faulty Harddisk

4. Feb 2008 – Todate ACACIA IT Services

Position : **System Administrator/Field Service Engineer**

Job responsibilities:

- Support Windows NT, 2000, XP, Windows Server 2003
- Support EDS system – CAMS, EDS COE, Vantive
- Support BCB/CIMB system – BDS, MIBS, COLD, Reflection, ASNB, Outlook, EIS, Windows NT COE, Windows XP COE, Lotus Notes and etc
- Pc Repair & Maintenance
- Support Windows NT Server, Windows 2000 Server, Windows 2003 Server
- Data Recovery from corrupted pc/hdd
- Server Support & Maintenance
- Manage Technical aspect and involved in Thin Client project for CIMB

- Data Recovery - Recover data from permanent deleted data and from faulty Harddisk

Sports and Hobbies

Bowling

Fishing

Travelling

Education

1986-1988 Sekolah Menengah Vokasional Perdagangan JB. SPM(V)

Skills

- Excellent Work Coordination
- Works well in a group
- Computer Skills:

Operating System	MS-DOS Windows 98/ NT/2000/XP Windows NT Server	Expert Expert Expert
	Windows Server 2000 Windows Server 2003 Windows Vista	Expert Expert Intermediate
Software	Microsoft Office 2000 / XP/Office 2003	Expert
	COE Env.	Expert
	Webbase Appl.	Intermediate
	Unix	Intermediate
Others	Installation & Maintenance of Personal Computer	Expert
	Networking	Intermediate
	System Administration	Expert
	System Engineer	Expert
VMWARE		Intermediate

Expected Salary : RM4,000.00 (Negotiable)

REFERENCE

1. Haji Roslee Ahmad
Account Operation Manager
HP Enterprise Services
012-3399152

2. Khalid Bin Sarlan
System Engineer Advance
HP Enterprise Services
012-29754772.

