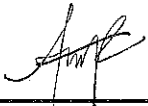


## JOB DESCRIPTION FOR SYSTEM OPERATOR

1. Ensuring BIOFIS System (purposely for PDRM) is working fine by troubleshooting and solving any related problems that the users are facing.
2. Follow up with users/clients after done resolving any issues that they experienced.
3. Learn on how to handle BIOFIS System configurations to ensure that every error log or system failure can be resolved.
4. Record, keep track and compile all logs and reports for both Corrective Maintenance (CM) and Preventive Maintenance (PM) for claim purposes.
5. Build and create a good relationship with other divisions within the company and clients/users.

Accepted & performed by:



Name: Amir Nuraiman bin Mohd Zaid

Position: System Operator  
PDRM

Date: 13<sup>th</sup> December 2023

Verified by:



Name: Mohd Asrul bin Othman

Position: Project Manager

Date: 13<sup>th</sup> December 2023

Acknowledged by:



Name: Dairwan bin Nordin

Position: HOD Program  
Management Division

Date: 13<sup>th</sup> December 2023