

Kidist (KD) Aklilu

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JUNIOR SOFTWARE ENGINEER

WEB DEVELOPMENT | AGILE | PROBLEM-SOLVING

SUMMARY OF QUALIFICATIONS

- Current student of Software Engineering Technology Advanced Diploma at Centennial College
- Experience in developing responsive websites and working on Linux/Unix environments
- Skilled in HTML/CSS, JavaScript, C#, Oracle SQL Developer, Java and Python
- An analytical thinker with a keen ability for technical troubleshooting and resolution
- Strong communication skills with a customer service focus; multilingual in English and Amharic
- Proficient in technologies including AutoCAD, Microsoft Suite, MS Visio, MS Studio, Git and Jira.

EDUCATION

Software Engineering Technology Advanced Diploma Sept. 2021 - Present
Centennial College, Toronto, ON GPA: 4.329/4.5 (A)

Courses: Web Interface Design Software Systems Design Software Requirements Engineering
Java Programming Web App Development Client-Side Web Development

Bachelor of Civil Engineering Sept. 2013 - April 2018
Dire Dawa University, Dire Dawa, Ethiopia

- Received 4-year Canadian degree equivalency through World Education Services (WES)

ACADEMIC PROJECTS

Web Design – JavaScript, HTML, CSS

- Developed a responsive website for a real-estate agent, including a contact form, scrolling gallery and site map.

Web Design – Google API

- Designed a website that displays the weather based on the input by using Google API
- Features included accurate detailed forecasts.

Web Application – C#, JavaScript

- Created a web application that calculates Body Mass Index (BMI)
- User inputs height and weight.

ER Model – Database

- Created an ER model for an eCommerce database management system using Oracle SQL and Microsoft Visio.

WORK EXPERIENCE

Technical Support Representative Aug. 2020 - Present
Concentrix Technologies, Toronto, ON

- Provide quality customer service to over 40 customers daily, using clear and friendly communication
- Troubleshoot basic to complex customer issues that are technical in nature, including hardware, software, networking, or other designed client products
- Explain technical concepts to non-technical users with step-by-step instructions and accessible instructions.