

KIERAN LITTLEWOOD

ASPIRING SOFTWARE DEVELOPER

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Aberdeen

PROFILE SUMMARY

Results oriented Hospitality Manager with 10 years experience. Accomplished in managing teams of up to 30, skilled in resource management, learning delivery and project management. Throughout my career I have developed an interest in programming and development, recently undertaking a boot camp in Software Engineering. Throughout this I have gained an insight into languages such as Python and Java. My aim is to further my knowledge and advance in a career within this field in such a role as Data analyst or Software developer.

PROFESSIONAL SKILL

Goal Setting Communication
Accountability Analytical Skills

TECHNICAL SKILL

Java Python
Project Planning SQL

EDUCATION

Software Engineering

HyperronDev, South Africa

2022- 2022

Throughout this Qualification I have learned practical skills in Java, Python and SQL through a range of assigned projects through three modules Intro to programming, Introduction to software engineering and finally Data science, algorithms and Machine Learning.

During my study I was awarded Student Champion Role where I encouraged other students and provided assistance and support during their study.

WORK EXPERIENCE

Senior Drive Thru Manager

Costa Coffee Aberdeen

October 2018- April 2022

- Accountability for 5 Drive thru sites covering Aberdeen to Inverness
- Delivered PACE 10% over budget in my own site and 50% over original budget FY2021
- Contributed to Key projects within the organisation; Training and development on new managers, Drive Thru ways of working evolution and New Technologies.
- Supporting Area Manager in delivery of our regional strategy.
- Area Hr resolution.
- Learning mentor for Aberdeen, responsible for delivery of Hospitality qualifications.

Deputy Manager

February 2018– October 2018

Revolucion De Cuba

- Maintained and built Positive client relationships.
 - Set effective employee schedules minimising labour cost and maximising performance.
 - Utilised coaching and mentoring techniques to improve employee skills and boost team morale.
 - Oversaw inventory and implemented controls where appropriate.
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Restaurant Manager

April 2016–February 2018

Byron Hamburgers

- Talent acquisition and recruitment of a new team utilising structured learning plans to enhance leadership skills of internal stakeholders.
 - Providing in-depth cultural training to differing job functions whilst creating projects to enhance learning processes.
 - Sourcing operational data and providing this to head office leaders to enhance optimisation and facilitate business objectives.
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Skills

- Communication – Exceptional face-to face, virtual, verbal and written communication skills with a wide variety of stakeholders.
 - Coaching – Providing support to stakeholders whilst creating impact to influence and inspire growth within teams.
 - Data Analysis – Able to handle a high volume of information, conduct vigorous analysis and utilise results to derive solutions and appropriate action.
 - Organisation – Exemplary organisation skills, a high ability to manage time and resources to achieve and exceed goals and deadlines.
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Personal Attributes and Interests

- Full UK Driving Licence
- 3D Modelling – An IT based hobby I enjoy practising and learning about.
- Travelling – I often visit new destinations and love experiencing different cuisines
- Coding – Completing projects in my spare time.