

## Workplace Safety and Wellbeing Management System

# Communication and Consultation

Standard 7

### Our Values:



Collaboration



Communication



Integrity



Efficiency



Leadership

**TOGETHER WE PROUDLY ENHANCE THE QUALITY OF LIFE FOR OUR COMMUNITY**

## Intent

Effective, transparent and open communication and consultation with legitimate stakeholders is valued and undertaken across council range of business interests.

## Performance Requirements

- Open and proactive communications are established and maintained with Workers, Contractors, regulatory agencies and communities regarding the WSW Policy, System and Standards.
- Systems are in place to identify stakeholders and to receive, analyse and respond to community concerns and complaints regarding council activities, products and services.
- Internal communication and consultation processes are in place to deal with WSW matters. Mechanisms are in place to resolve conflicts where they arise, through consultation and participation with stakeholders and their intermediaries.
- Where council operations impact community health, hazards are identified, assessed, managed and communicated to potentially impacted communities and other relevant stakeholders, for example Public Health and other authorities.
- Arrangements are established for communication with, and the provision of relevant WSW related information to, governments, authorities and other organisations and local communities.
- Systems are in place to regularly assess the general community's expectations of council as a corporate citizen.
- Processes are established to respond to external feedback by general community on health and safety matters.
- Systems are in place to communicate internally and externally council WSW goals and report WSW performance.
- Identified impacts are communicated to relevant stakeholders.

For more information, visit the  
Workplace Health and Safety Management Plan  
via The Wire Employee Centre

