KRZYSZTOF KIERZKOWSKI

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PROFESSIONAL SUMMARY

Driven and results-oriented Quality Engineer with 6+ years of experience in manual and automated testing across web, mobile, and CMS platforms. Expertise in Cypress, Playwright (Cucumber/Gherkin), Postman (REST/GraphQL), and CI/CD pipelines (Jenkins, GitLab), cutting run time in certain projects up to 40%. Strong command of Agile/Scrum methodologies, ISO/FDA compliance, and cross-functional collaboration, ensuring consistent delivery of high-quality software. Proven success in implementing Page Object Model (POM) frameworks, improving test scalability and maintainability. Skilled in API testing, SQL validation, Git-based version control, and cross-browser compatibility testing. Focused on continuous process improvement, enhancing test coverage, performance stability, and traceability across all development stages.

CORE COMPETENCIES

- Test Automation
- Manual Testing
- API Testing
- Regression Testing
- Test Strategy
- Defect Management

- User Support
- Cross-Browser
- CI/CD Integration
- Version Control
- Code Review
- Risk Analysis

- Test Documentation
- Quality Assurance
- Data Verification
- Agile Methodologies
- Repository Maintenance
- Continuous Improvement

PROFESSIONAL EXPERIENCES

Quality Engineer   JAN 2025 – PRESENT
Netguru S.A. | Remote
- Design and maintain comprehensive manual test scenarios that cover 100% CRUD operations for an SSL certificate management platform, resulting in a significant increase in defect identification rate and ensuring full alignment with project timelines and objectives.
- Manage and optimize the automated test repository by implementing the Page Object Model (POM) framework, significantly improving test modularity, maintainability, and reducing overall maintenance time across multiple cross-functional development and QA teams.
- Coordinate and lead thorough code review processes that enhanced automated test quality compliance by 30% in relation to our test automation strategy, ensuring test scripts are clear, stable, and meet quality standards prior to merging, even within a fast-paced Agile development environment.
- Collaborate intensively with Agile team members across functions to contribute to a faster delivery rate of new product functionalities, while simultaneously maintaining rigorous transparency, traceability, and quality in both manual and automated testing processes.

QA Engineer (Team Lead)   NOV 2023 – DEC 2024
Centralny Ośrodek Informatyki | Remote
- Contributed to an almost 40% reduction in regression testing runtime at the end of each sprint for the whole QA team. Provided over 45% automation coverage for new features, but also refactor legacy code from the old repository.
- Conducted comprehensive pull request reviews, enhancing test script consistency and strict adherence to Page Object Model (POM) standards, resulting in a notable decrease in post-deployment bugs and improved overall software stability.
- Mentored a junior QA engineer through a structured onboarding and training plan, while also conducting team-wide sessions to introduce and align all testers on the test automation approach accelerating onboarding efficiency and improving overall team contribution.
- Delivered robust and reliable web application solutions ensuring high user satisfaction by coordinating beta testing, supporting end users throughout the process, and incorporating their feedback validated through rigorous manual testing aligned with project requirements.

QA Engineer   OCT 2022 – OCT 2023
HTD Polska Sp. z o.o. | Remote
- Developed and implemented comprehensive test strategies and detailed test plans fully compliant with ISO and FDA regulatory standards, achieving a 100% audit pass rate while taking care of quality over the whole testing process.
- Executed extensive manual and automated tests across iOS, Android, and web platforms, increasing overall test coverage and cutting manual regression testing time by 30%, significantly improving test efficiency and product reliability.
- Integrated API testing frameworks using Postman and Jira Xray, designing automated test suites that increased API validation coverage, thereby enhancing defect detection rates and improving end-to-end application stability.
- Configured and optimized GitLab CI pipelines to automate testing workflows, accelerating software release cycles by 20% and ensuring consistent, high-quality deployments across multiple environments with minimal manual intervention.

QA Engineer   SEP 2021 – SEP 2022
Droptica Sp. z o.o. | Remote
- Performed thorough manual, automated, and Drupal CMS-specific testing to validate application functionality and integrations, resulting in a reduction in post-release bugs and significantly improving overall platform stability and user experience.
- Introduced visual testing using Visualception alongside API validation techniques, boosting front-end design and alignment accuracy with provided UI designs by nearly 80% across stable pages and tabs in all projects, and enhancing the rate of layout issues discovery.
- Supported several Agile Scrum teams by integrating effective test automation practices and improving sprint velocity by 15% through better estimation, planning, daily task reviews, and refinement of the Definition of Done within sprint tickets ensuring consistently high software quality standards throughout the development lifecycle.

QA Specialist / Support Analyst AUG 2019 – JUL 2021

Asseco Poland S.A. | Remote
- Acted as interim Test Lead, effectively managing project scope and deployment processes for a high-profile European Union agency system, ensuring 100% successful production releases with zero critical incidents throughout the project lifecycle.
- Created and executed comprehensive test plans and detailed scenarios covering over 90% of application features, which significantly reduced incident volume during both UAT and production phases, enhancing overall system stability.
- Managed and resolved over 200 user acceptance testing (UAT) and production incidents, improving end-user satisfaction scores through timely issue tracking, effective communication, and proactive feedback management.

Manual Tester (Freelance) FEB 2019 – AUG 2020

uTest · Remote
- Executed detailed and thorough manual testing on both web and mobile platforms, including rigorous validation of responsive design across multiple devices and browsers, which led to a significant increase in overall product quality.
- Developed, updated, and maintained comprehensive and well-structured test plans along with detailed defect reports, which significantly improved testing consistency and streamlined communication processes among geographically dispersed remote teams, resulting in an enhancement in collaboration efficiency.
- Conducted extensive exploratory and regression testing activities on a variety of e-commerce client projects, identifying critical issues early and contributing to a substantial reduction in post-release bugs, thereby improving end-user satisfaction and client trust.

EDUCATION

Bachelor of Engineering in Logistics (International Forwarder Specialization) 2019 - 2023

Wyższa Szkoła Bankowa | Warsaw

CERTIFICATIONS

- **ISTQB Foundation Level** 2019
- **Agile Tester (ISTQB) –** Sii Poland 2020
- **Manual Tester (ISTQB) –** Coders Lab IT School 2019
- **JavaScript / Node.js / Cypress / Playwright / TypeScript –** Udemy 2019 - PRESENT

TECHNICAL SKILLS

- **Tools & Frameworks:** Cypress (JS) | Playwright (JS/Cucumber/Gherkin) | Postman (REST/GraphQL) | BrowserStack | Visualception
- **Test Management & Version Control:** Jira | Jira Xray | Confluence | TestCaseLab | TestLodge | Azure DevOps | Git | GitHub
- **CI/CD & DevOps:** Jenkins | GitLab | Docker | Stash | Docker Compose
- **Databases & CMS:** PostgreSQL | MySQL | pgAdmin | Drupal CMS | Webflow (No-Code)
- **Analysis & UX/UI:** Enterprise Architect | Figma
- **Methodologies:** Agile/Scrum | Cross-Browser Testing | ISO & FDA Compliance | Remote/Distributed Teams
- **Operating Systems:** Windows | macOS | Linux (Ubuntu)

LANGUAGES

- **Polish:** Native
- **English:** Advanced

ADDITIONAL INFORMATION

- **Licenses:** Driving License (2018) | Sailing License & Motorboat License (2024)
- **Interests:** Frontend/Backend Development (JavaScript, Node.js) | Cryptocurrencies | General Aviation | Gaming (Sandbox, RPG, Strategy, Tower Defense)
- **Work Setup:** Experienced in Remote Work · Multi-OS (Windows, macOS, Linux) Environments